

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

01 June 2017

Freedom of Information Act - Request For Information

Reference: FOI 40052017

Dear 

Thank you for your email in which you request information concerning Ofwat LAN contracts.

Ofwat confirms it does hold the information requested

Your request has now been considered and the information requested is enclosed. If the LAN maintenance is included in-house or managed please include the following information:

1. Existing Supplier: Who is the current supplier for each contract?
For switches/ Wifi – Switchcomms

Cabling – There is currently no contract in place and Ofwat is currently procuring for this service. For more information please visit <https://www.contractsfinder.service.gov.uk/Notice/1054ca76-9b8c-4c18-9def-01eedd2c24ed?p=@T0=NjJNT08=UFQxUIRRP>

2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

Switchcomms - £3358/ Wi-Fi - £3427

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3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.

Up to 200 users

3. Number of Sites: The number of sites where equipment is supported by these contract.

2 sites

4. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software

Switchcomms - Maintenance contract includes the replacement of all faulty hardware and software, labour and SLA

5. Hardware Brand: What is the hardware brand of the LAN equipment?

For switches & Wi-Fi - Alcatel Lucent

6. Contract Description: Please provide me with a brief description of the overall contract.

Switchcomms – Maintenance contract includes the replacement of all faulty hardware and software, labour and SLA

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.

Switchcomms – 3 years

9. Contract Expiry Date: When does the contract expire for each contract?

Switchcomms – 7/7/18 switches/ 1/4/18 - Wi-Fi

10. Contract Review Date: When will the organisation is planning to review the contract?

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Switchcomms – March 18 switches/ Nov 17 - Wifi

11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

The contacts for these are John Baynham (Senior Network Analyst, Operations 0121 644 7611, John.Baynham@ofwat.gsi.gov.uk) and Glenn Pugh (Operations Manager, Operations, 0121 644 7556, glenn.pugh@ofwat.gsi.gov.uk)

If the LAN maintenance is included in-house or managed please include the following information:

Included in above

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

Freedom of Information/EIR Provide the Information

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF
<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Christine Manise
Senior Associate, Freedom of Information
Operations
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA

If you have any queries or concerns with regard to the content of this email please contact me at Foi@ofwat.gsi.gov.uk

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Programme and Project Management Office

Ofwat

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