

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

08 June 2017

Environmental Information Regulations 2004 - Request For
Information

Reference: EIR 42062017

Dear 

Thank you for your email in which you request information concerning

Water Pressure

Ofwat confirms it does hold some of the information requested.

Ofwat responded to a request for information concerning water pressure in 2016. A copy of the request and Ofwat's response can be found on our website at the following link <http://www.ofwat.gov.uk/2016-information-disclosure-log-2/>
Ofwat reference EIR 40042016 refers

Current statistics provided by all water companies are now published on the Discover Water website at this link <http://www.discoverwater.co.uk/water-pressure>
This includes a comparison between companies.

Further information can be found through Ofwat's historical performance pages linking to water companies here <http://www.ofwat.gov.uk/regulated-companies/company-obligations/performance/>

Water Companies are also subject to the Environmental Information Regulations (EIR) 2004 and if you require further specific information relating to a company you can ask them directly under the terms and conditions of the regulations.

If you have any queries or concerns with regard to the content of this email please contact me at Foi@ofwat.gsi.gov.uk

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

Once an FOI request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing. We will hold the information in accordance with Ofwat's [retention and disposal schedule](#) which can be found in our Publication Scheme on our website.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Freedom of Information/EIR Provide the Information

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

Christine Manise
Senior Associate, Freedom of Information
Programme and Project Management
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA