

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

23 June 2017

Freedom of Information Act - Request For Information

Reference: FOI 48062017

Dear 

Thank you for your email in which you request information concerning Broadband Provision

Ofwat confirms it does hold the information requested and is listed below:

Fixed Broadband Provider- Supplier's name- if there is not information available please can you provide further insight into why?

BT

Eclipse Internet (Contract 1)

Eclipse Internet (Contract 2)

Vodafone

Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

BT 22 March 2018

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Eclipse Internet (Contract 1) Rolling – Monthly, 30 days' notice

Eclipse Internet (Contract 2) Rolling – Monthly, 30 days' notice

Vodafone 31 December 2016 (New contract with Vodafone currently under negotiation)

Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

BT £840

Eclipse Internet (Contract 1) £28000 (Bandwidth was increased in 2016)

Eclipse Internet (Contract 2) £8800

Vodafone £34400

If you have any queries or concerns with regard to the content of this email please contact me at Foi@ofwat.gsi.gov.uk

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

Freedom of Information/EIR Provide the Information

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If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Christine Manise
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Programme and Project Management
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7 Hill Street
Birmingham B5 4UA