Delivering Water 2020: Our methodology for the 2019 price review
Appendix 12: Aligning risk and return

Appendix to Chapter 10: Aligning risk and return
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1. Summary

This appendix sets out further detail of our final methodology for our 2019 price review (PR19) with respect to aligning risk and return across the price controls. This methodology has been determined following full consideration of the views expressed by respondents to our draft methodology proposals, published in July of this year.

This appendix supplements the information on aligning risk and return, set out in chapters 10 (aligning risk and return) and 11 (aligning risk and return: financeability) of our PR19 final methodology.

Our aim is to align the interests of companies and investors with those of customers, by setting the appropriate balance of risk and return. This means that by responding to our incentives in the way that is best for them, companies will also deliver what is best for customers.

Applicability to England and Wales

Our PR19 final methodology for risk and return applies to both companies whose areas are wholly or mainly in England, and companies whose areas are wholly or mainly in Wales.

Our approach to setting a retail net margin reflects the different circumstances in England and Wales. Eligible business customers of companies whose areas are wholly or mainly in England are able to choose their supplier; in most cases, appointed companies have exited the market and so they do not have a business retail operation that could be subject to a price control. Where appointees have not exited the market, we will set a price control. As discussed in chapter 10, we will continue to set retail controls for business customers in Wales.

We discuss our decisions for the overall balance of risk and return, and set out our expectations for scenario analysis in the business plans. We also set out the responses we have received in respect of our draft methodology proposals, and how we will assess the evidence to inform our early view on the cost of capital. We provide further details on the assessment we will undertake for claims for company specific adjustments to the cost of capital and set out our decisions on our choice of inflation index and our approach to tax.
Section 9 of Appendix 15 outlines respondents’ views to the questions we posed on risk and return in our draft methodology consultation. In Appendix 15, we provide (or reference) our response to the issues raised by respondents.
2. **Overall balance of risk and return**

2.1 **Our proposed position as set out in the draft methodology**

In our draft methodology proposals, we said that price controls are most effective where the interests of investors and companies are aligned with those of customers, in both the short and the long term.

To achieve this alignment, we explained that the regime currently embeds a number of incentives designed to mimic competitive pressures. This is aimed at driving better business planning and incentivising company management to deliver better service at an efficient cost.

In our draft methodology proposals, we said that evidence from PR14 and the current price control period suggests reputational and procedural incentives are effective. We also made clear in our draft methodology proposals, that where we need to further sharpen incentives, we can do so with well calibrated financial incentives. These align companies’ interests with those of their customers.

Our draft methodology proposals were as follows:

- for outcomes, we stated that we expect that our proposed measures will mean an average company with average performance would expect to incur underperformance penalties on its ODI package, rather than outperformance payments. We proposed to remove the RoRE cap of ±2% and give an indicative, uncapped, range of ±1-3%;
- we proposed to remove menu regulation and replace it with a cost sharing scheme that incentivises companies to submit stretching cost forecasts; and
- we proposed that companies with exceptional business plans would get a 20bp RoRE incentive payment. We proposed to set a lower cost sharing rate for companies assessed as requiring significant scrutiny.

We did not ask any specific consultation questions on the balance of risk and return in our draft methodology proposals. However, respondents raised a number of issues relating to the balance of risk and return that we address in this document.

2.2 **Responses to our draft methodology proposals**

Respondents raised the following issues with regard to the balance of risk and return:
most respondents that commented raised concerns that the overall balance of risk and return was skewed to the downside;

some respondents considered that the downside skew and the use of upper quartile benchmarks meant that the majority of companies would not earn their allowed cost of capital – some respondents considered that this would be true even for well performing companies;

some respondents considered that the wider range of potential outperformance and underperformance adjustments required a higher cost of equity;

some respondents considered that to perform well on outcomes, companies must spend more on totex; and

some respondents considered that excluding glide-paths would increase the efficiency challenge.

2.3 Our final position

Elements of the balance of risk and return

Our final decision on outcomes, cost sharing rates and incentive payments under the initial assessment of business plans (IAP) are discussed in chapter 4 (outcomes), chapter 9 (cost efficiency) and chapter 14 (initial assessment of business plans) respectively.

Balance of risk and return

We have considered carefully the views of respondents to our draft methodology proposals. We do not consider our approach skews potential returns to the downside. Our aim is to incentivise companies to be ambitious, and in so doing, deliver more of what matters for customers. Companies are able to manage downside risk by ensuring they deliver for customers.

A company with average current performance that maintains the same absolute level of performance into the next price control period would incur underperformance penalties on its ODIs. This is because we are expecting companies to improve and are setting challenges for performance commitments, including a forward-looking, upper-quartile challenge. This led some respondents to raise concerns that the overall balance of risk at PR19 would therefore be skewed to the downside. We do not believe that this is the case; we are simply expecting companies to improve, consistent with improvements in previous periods and the wider economy. Average, or even efficient, performance now will not equate to efficient performance in the future. It will be possible, if unlikely, for all companies to outperform their
performance commitments and earn net ODI outperformance payments in the next price control period.

There is evidence that once price determinations have been set, company management focuses on the most challenging areas of the price control, to mitigate downside risk. For example, the simple average of companies’ PR14 RoRE scenario P10 P90 ranges\(^1\) for ODI impacts implied that companies expected RoRE impact of -0.6\(^2\)% across the sector. Outturn data to date\(^3\) shows the actual outcome has been a +0.1% RoRE impact. Therefore, outturn returns can be skewed to the upside – due to the effect of information asymmetry and management actions to deliver improved levels of performance. This evidence supports our view that efficient companies should expect to earn the allowed returns.

**Impact of range of returns on required expected returns**

By proposing a wider range for the RoRE impact of ODIs, and by increasing the exposure of companies to the impact of management decisions, for example, through the form of the bioresources price control, we have increased the overall distribution of possible outturn returns. Some respondents considered that this should be reflected in a higher cost of capital. We disagree. Our reasoning for broadening the range of expected returns is to align the interests of companies and their investors with customers. It is also to encourage investors to take more interest in the actual performance of the companies. The wider range of potential outturn returns is a diversifiable risk and not, therefore, a factor which leads investors to require a higher return.

**Achieving low costs and excellent service**

Some respondents argued that it is difficult to achieve strong performance on costs and outcomes at the same time, because in order to achieve better outcomes, companies could need to increase totex spend. However, sector evidence shows

\(^1\) P10 P90 ranges are discussed further in section 3.1 below.
\(^2\) PwC analysis ‘Refining the balance of incentives for PR19’, June 2017
\(^3\) Based on average performance over 2015-16 and 2016-17 as reported in Ofwat 2017 Monitoring Financial Resilience. Note that this is indicative only as performance on some ODIs will not be known until the end of the period.
that, if anything, the opposite is true. There is evidence that low cost companies also perform well on service. Our analysis supports the view that companies can perform well across a range of regulatory metrics concurrently, which may be a feature of good management.

This relationship is shown best by assessing performance under the service incentive mechanism (SIM) against retail costs. Figure 1, compares 2015-16 and 2016-17 SIM scores to retail opex performance (which excludes the impact of capital costs), where we find a correlation of 0.68 across 2015-16 and 2016-17\(^4\). PwC drew similar conclusions in its analysis of SIM and retail data for 2011-14\(^5\).

While correlations between ODI and cost data are not as strong, we have observed that there is a positive relationship between the more cost efficient companies which also report better outcome performance, as shown in Figure 2.

**Figure 1: Retail opex performance and SIM performance for 2015-16 and 2016-17**

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\(^4\) Ofwat analysis.

\(^5\) See section 4 of PwC 2017 *Refining the balance of incentives for PR19*
Glide-paths

We will set our benchmarks on the basis of comparative assessment for costs and service levels. Glide-paths may be appropriate where we make use of a new benchmark, or companies have not had prior knowledge of the likely scale of the challenge. Glide-paths can be applied to performance commitments on service levels, or to efficiency challenges on costs. This was the case for the residential retail cost challenge and comparative ODIs at PR14, where we applied a glide-path.

For costs, we do not consider that glide-paths that take inefficient companies to efficient levels are appropriate where we have previously set cost challenges, and so companies are well placed to be able to judge their likely relative efficiency. Including a glide-path would result in customers paying for inefficient costs for longer. For PR19, we therefore will not be using glide-paths for network plus totex and residential retail costs, as cost assessment for these areas has been subject to benchmark setting through previous price controls. However, glide-paths may be appropriate for bioresources and water resources, if the separate cost assessment for them significantly shift the cost frontier forward for PR19. We will take a
preliminary view on this for the draft determinations, based on our assessment of cost data from companies.

We do not consider that glide-paths are necessary or appropriate for improvements in service levels. As explained in chapter 4, ‘outcomes’, there should be no transition period (previously referred to as a glide-path) for currently poor performing companies to move from 2019-20 performance to achieve the forecast upper quartile efficient performance level in 2020-21. This is so customers do not have to wait for the levels of service they have funded companies to deliver. By 2020-21 the outcomes framework will not be new, and so companies should be aware of, and be doing, the work they need to achieve these service levels now. We therefore do not consider that excluding glide-paths for service levels increases the efficiency challenge that companies face.
3. **Scenario analysis and risk assessment**

3.1 **Our proposed position as set out in the draft methodology**

In our draft methodology, we set out our views on the role scenario analysis should play in companies’ assessment of risk. All businesses have to deal with risk and uncertainty when operating and planning their activities. Companies should have a good understanding of the key risks affecting their business and how to model their impacts. How well they are able to demonstrate this will be tested in the initial assessment of business plans.

One of the key tools for assessing risk in business plans is return on regulated equity (RoRE) scenario analysis. RoRE is the financial return achieved or expected to be achieved by shareholders in an appointee during a price control period from its performance under the price control. The return is measured using income and cost definitions contained in the price control framework (as opposed to accounting conventions) and is expressed as a percentage of the notional equity in the business.

In the draft methodology, we proposed that companies would be required to use RoRE scenario analysis to assess the impact of risk on the delivery of company business plans. We proposed that companies should also provide additional information, as they consider appropriate, to show how they have assessed risk and that they have appropriate risk management procedures in place.

**Prescribed scenarios**

For PR19, we proposed a prescribed set of scenarios that all companies must consider. The number of prescribed scenarios is considerably smaller than that specified for PR14, as we consider a narrower suite of scenarios can allow for a more focused analysis, while still allowing companies to demonstrate a good understanding of risk.

We proposed to require companies to construct scenarios on:

- movements in revenue;
- movements in totex;
- residential retail costs;
- business retail costs (where the company has not exited the market);
- ODI performance (including WaterworCX);
- WaterworCX (C-MeX and D-MeX); and
• financing performance - the cost of new debt.

We proposed that companies should cover at least these scenarios in their analysis, but also include other scenarios relevant to them as an individual company. We proposed that companies must demonstrate they have a good understanding of the type and impact of risks that may affect their performance. This should be consistent with the judgements taken on risk elsewhere in the business plans, including sensitivity analysis done in relation to financeability.

We proposed that companies should use the specific RoRE functionality in the financial model to provide the upside and downside scenarios.

We proposed that the scenarios should be designed to represent realistic high and low cases. The scenarios are not intended to reflect extreme possibilities. We proposed that we would expect these to be specified at the P10/P90 range of probabilities. This means there would be a 20 percent chance of the key risk factor(s) falling outside of the P10 (high case) and P90 (low case) assumptions used for the scenario.

These P10 and P90 views may be estimated using historical and forward evidence or expert judgement where appropriate. Companies should be clear about how these levels have been estimated. We proposed that we would expect companies to provide sufficient detail so that we can understand the basis for their calculations and the evidence in support of their estimates.

We proposed that we would expect each company to set out the analysis it has carried out to derive the performance ranges, which would be specific to its circumstances. The evidence available may be different for the different variables. For example, for ODIs we may expect a mix of historical and expert evidence, C-MeX and D-MeX will be based on our methodology and companies’ own data about the expected range of performance. For totex, companies could need to consider, among other things, input price fluctuations and the scope for efficiencies, as well as any one-off events.

As RoRE analysis is carried out on the notional financial structure, we proposed that the performance against the cost of debt should consider the variation of the cost of new debt, taking account the range of expected performance against the proposed indexation mechanism. The RoRE ranges for these would depend on expected performance and the characteristics of a company’s business plan. However, for ODIs, we proposed to set an indicative range of return at risk of ±1 to ±3% RoRE, excluding C-MeX and D-MeX. The range is not capped, but we expected companies to propose approaches to protect customers in case their ODI payments turn out to
be much higher than their expected RoRE range. We also proposed that the evidence should cover why the strength of their proposed package would be in line with their customers’ views and how it would provide sufficient and appropriate incentives to incentivise ambition and innovation and protect customers from underperformance.

We proposed that companies should provide a commentary to support their assessment of the scenario impacts. This should include details of any calculations used to estimate the impacts. The commentary should also describe how the upside and downside assessment has taken account of management responses. Across all scenarios, we proposed to expect companies to explicitly include any actions they would take to mitigate the identified risks. In setting out evidence to support their modelling, we asked companies to clearly set out the assumptions about mitigation that have been included, and why they would not expect to take any further mitigation steps.

At the PR14 price review, we published medium term economic forecasts to inform the upside and downside scenarios. We consulted on whether to do this for PR19. Given the more limited suite of scenarios we proposed for the PR19 price control, we considered it unnecessary to publish such economic information. We considered that companies would have to explain what assumptions they made in their scenario analysis commentary.

We proposed that we would take each company’s RoRE scenario analysis and Board statements on risk into account as part of the initial assessment of business plans under the aligning risk and return question 2 – see chapter 10 ‘Aligning risk and return’. This will be pertinent when we assess whether companies have demonstrated a robust understanding of risk and whether they have appropriate risk management practices in place.

Finally, for the purpose of RoRE analysis, scenarios in the financial model are calculated on the basis of notional gearing. This was proposed to be 62.5% in the draft methodology.

### 3.2 Responses to our draft methodology proposals

**Prescribed scenarios**

All respondents that commented agreed with our proposal to reduce the number of prescribed scenarios for PR19. Respondents also agreed it would be helpful to give
companies the flexibility to put forward company specific scenarios where they considered this would add to their understanding of the balance of risk and return.

**Constructing scenarios**

Three companies disagreed with our proposal not to publish a common set of economic assumptions for companies to use in scenario analysis.

One company stated there was a need for Ofwat to be more prescriptive regarding the approach companies take to the upper and lower bounds of P10/P90 probabilities, particularly in regard to ODIs.

The adaptation of the financial model to facilitate RoRE analysis was supported by respondents. There were only two responses on the guidance provided to companies on how to determine the high and low scenarios: both were in agreement, though one felt more prescription on the part of Ofwat would be appropriate. Of the six companies that commented on the use of the financial model, one stated it wanted to reserve the right to use its own model as a backstop in the event there were issues with the Ofwat model.

### 3.3 Our final position

The majority of respondents supported our proposed approach. Our final position is therefore as set out in section 3.1 above, with the following builds.

**Prescribed scenarios – one addition**

The shorter list of prescribed scenarios relative to PR14 was welcomed by respondents. We confirm that this shorter list of scenarios will be required, but with one addition. We have introduced a scenario on water trading because we think it will be useful for Ofwat and wider stakeholders to be able to see the potential impact of changes in water exports and imports for all companies. We will therefore require companies to construct scenarios on:

- movements in revenue;
- movements in totex;
- residential retail costs;
- business retail costs (where the company has not exited the market);
- ODI performance (excluding WaterworCX (C-MeX and D-MeX));
- WaterworCX (C-MeX and D-MeX);
- financing performance - the cost of new debt; and
• water trading.

We confirm that companies will be able to include other scenarios where they consider them to be relevant. For ODIs, we expect companies to propose approaches to protect customers if their ODI payments turn out to be much higher than their expected RoRE range, and so draw links to this in their overall ODI range assessment.

### Constructing scenarios – no change

We confirm that we will not publish common economic assumptions. The majority of companies agreed or did not state a preference on this point. Our view on the cost of capital is underpinned by a view on inflation for the period 2020-2025, which companies can use as a base for their assumptions on inflation.

Our approach for PR19 is different to PR14, with companies having more autonomy over the scenarios they consider important for assessing their specific risks. We therefore expect companies to consider the impact of different scenarios in preparing their RoRE analysis.

Each company will need to determine its own approach to assessing the P10/P90 scenarios reflecting its own circumstances and so we consider it is best to leave each company to determine and explain its approach. However, we expect the explanations and supporting evidence given to the upside and downside scenarios to be compelling. Upside and downside scenarios may take account of historic evidence, where available, and be assessed on the basis of forward looking evidence or expert judgement.

For example, consider a company’s assessment ODI performance on RoRE. The company may consider that there is a 10% chance of the outperformance payments of more than +2% RoRE and a 10% chance of the underperformance penalties of more than -2% RoRE. The absolute overall exposure to outperformance payments and underperformance penalties may be broader than this, but as the probability of getting the maximum outperformance payments or minimum underperformed penalties for all outcomes simultaneously is low, this would fall outside the P10/P90 scenario. The ‘Final business plan table guidance’ document provides further information on constructing ODI scenarios.

We confirm that we expect companies to use the financial model, business plan tables and prescribed RoRE scenarios. Our financial model has the prescribed scenarios built in. However, we do expect companies to demonstrate how they have assessed risk in delivering the plan, using an assessment that is relevant to their
circumstances. So companies could provide additional evidence using scenario analysis using a different financial model.
4. Our early view on the cost of capital

In chapter 10 (aligning risk and return), we set out our early view of the Weighted Average Cost of Capital (WACC) for 2020-25. The analysis and evidence we have used to estimate the components of the cost of equity and cost of debt is contained in the current section and sections 5 and 6 of this appendix. In this section, we set out detail on the other key components of the cost of capital.

We confirm that from 1 April 2020 we will start to transition away from RPI indexation of Regulatory Capital Value (RCV), to indexation using CPIH. Further detail to underpin our decision to transition to CPIH is in section 8 of this appendix.

Our approach to RCV indexation requires us to state a WACC in nominal terms, and in CPIH-deflated and RPI-deflated terms. The portion of RCV which is CPIH-linked will earn a return based on a WACC which has been deflated from nominal to CPIH-real terms using our long-term view of CPIH. The remaining RPI-linked RCV will earn a return based on a WACC expressed in RPI terms, which we will express as a ‘wedge’ above our long term view of CPIH. Our early view on the cost of capital is underpinned by a long-term view of CPIH of 2.0% and a 100 basis point ‘wedge’ to RPI (3.0%).

Table 1 sets out our early view of the WACC and its components in nominal terms, and deflated for our long-term view of CPIH and RPI. We discuss the reasoning behind our choice of figures in sections 4 to 6.

Table 1 – Our early view on the cost of capital for PR19

<table>
<thead>
<tr>
<th>Component</th>
<th>Nominal</th>
<th>Real (CPIH)</th>
<th>Real (RPI)</th>
<th>Range (real RPI)</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gearing</td>
<td></td>
<td>60%</td>
<td>60%</td>
<td></td>
<td>The percentage share of debt in the capital structure of the notional company.</td>
</tr>
<tr>
<td>Total Market Return (TMR)</td>
<td>8.60%</td>
<td>6.47%</td>
<td>5.44%</td>
<td>4.85% to 6.13%</td>
<td>The total yield required by investors to invest in a well-diversified benchmark index (e.g. the FTSE All-Share). We discuss TMR in section 5.5.</td>
</tr>
<tr>
<td>Risk free rate (RFR)</td>
<td>2.10%</td>
<td>0.10%</td>
<td>-0.88%</td>
<td>-1.27% to -0.48%</td>
<td>The estimated return for investment in an asset with zero risk. We discuss the risk free rate in section 5.7.</td>
</tr>
</tbody>
</table>
### Equity risk premium (ERP)

<table>
<thead>
<tr>
<th></th>
<th>6.50%</th>
<th>6.37%</th>
<th>6.31%</th>
<th>6.12% to 6.61%</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Asset beta on PR14 basis (no debt beta)</strong></td>
<td>0.32</td>
<td>0.31 to 0.33</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Debt beta</strong></td>
<td>0.10</td>
<td>0.10</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Asset beta on PR19 basis (including a debt beta)</strong></td>
<td>0.37</td>
<td>0.37 to 0.37</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Notional equity beta</strong></td>
<td>0.77</td>
<td>0.76 to 0.78</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Cost of equity (including a debt beta)</strong></td>
<td>7.13%</td>
<td>5.03%</td>
<td>4.01%</td>
<td>3.41% to 4.69%</td>
</tr>
<tr>
<td><strong>Ratio of embedded to new debt</strong></td>
<td>70:30</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Cost of embedded debt</strong></td>
<td>4.64%</td>
<td>2.58%</td>
<td>1.59%</td>
<td>1.30% to 1.79%</td>
</tr>
<tr>
<td><strong>Cost of new debt</strong></td>
<td>3.40%</td>
<td>1.37%</td>
<td>0.38%</td>
<td>0.21% to 0.65%</td>
</tr>
<tr>
<td><strong>Issuance and liquidity costs</strong></td>
<td>0.10%</td>
<td>0.10%</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Overall cost of debt</strong></td>
<td>4.36%</td>
<td>2.32%</td>
<td>1.33%</td>
<td>1.07% to 1.55%</td>
</tr>
</tbody>
</table>

**Calculated as the difference between the total market return and the risk free rate.**

**A measure of undiversifiable risk faced by un-gearred investors in water. We discuss betas in section 5.6.**

**A measure of undiversifiable risk faced by debt investors in water. We discuss debt betas in section 5.6.**

**A measure of undiversifiable risk faced by geared investors in water, assuming gearing at the notional 60%. We discuss betas in section 5.6.**

**An estimate of the return required by equity investors in the notional company.**

**Assumed average ratio of embedded to new debt for the notional company.**

**An estimate of the cost of debt, which reflects historic sector borrowing costs as at 31 March 2020. We discuss embedded debt in section 6.4.3.**

**An estimate of the cost of raising new debt over the period 2020-2025 We discuss the cost of debt in section 6.4.4.**

**An allowance for debt issuance fees and cash balances.**

**Weighted average using the 70:30 split.**
Our preliminary view of the cost of equity is 4.01% on a real RPI basis. This is towards the higher end of the cost of equity range stated for our July consultation of 3.6 to 4.3% (restated for RPI at 3.0% for consistency).6 Our early view of the cost of debt is 1.33%, on the same basis. Our Appointee WACC is 5.47% in nominal terms, equivalent to 3.40% in real CPIH terms and 2.40% on a real RPI basis. Our overall range of 2.01 to 2.81% on a real RPI basis is based on calculating a WACC using the low and high ends of the ranges for individual WACC components set out Table 1.

The above table contains a range for the cost of capital based on the upper and lower bound estimates for each component. We have considered a range of outcomes around the parameters which make up our point estimate. Having considered the range of evidence available to us, we consider a more tightly-bounded plausible range for the Appointee WACC is 2.2% to 2.6%. As new evidence is likely to emerge prior to draft and final determinations in 2019, we expect to use this to revise our analysis and underpin a final estimate.

Our Appointee WACC point estimate of 2.40% is within the range proposed by Europe Economics in its advice to us (2.0% to 2.7% on a RPI real basis). It is also within the range of 1.8% to 2.5% proposed by ECA in its report for CCWater7 and point estimates or ranges stated by commentators in the financial markets8.

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6 The range as originally stated in our consultation was 3.8 – 4.5% with an RPI assumption of 2.8%
7 Economic Consulting Associates, Recommendations for the Weighted Average Cost of Capital 2020-25, November 2017
8 For example, Macquarie Research, ‘UK Water: buy the best’, August 2017, estimated a cost of capital of 2.3%, UBS suggested a range of 2.4-3.0% in ‘UK Water Utilities’, 1 December 2017 and Moody’s state a range of 2.3%-2.6% in its ‘UK Water Sector Comment’, 17 July 2017.
4.1 Long term inflation assumptions

Our inputs to our WACC calculations come in a number of different formats - both real-terms and nominal-terms. Because we are estimating a forward-looking cost of capital, we use long-term inflation assumptions to deflate nominal figures to CPIH-based and RPI-based real-terms figures.

Our long-term CPIH assumption is 2.0%. We base this on the Bank of England’s CPI inflation target of 2.0%. It is consistent with the Office for Budget Responsibility’s forecast that CPI will stabilise at this level from 2020 onwards. Inflation measured by CPI and CPIH is usually different, due to the composition of the underlying basket of goods which are tracked. Nonetheless, authoritative long-term CPIH forecasts do not exist, and CPI remains the best approximation of CPIH. As shown in Figure 3, the two measures are typically close, without an apparent tendency of one to remain higher or lower than the other.

Figure 3 – Wedge between CPI, CPIH and RPI

The ‘wedge’ or difference between CPIH and RPI which we estimate for our early view of the cost of capital is 100 basis points. This is consistent with the difference between RPI and CPIH which was observed on July 2017, and is also the RPI-CPI
wedge implied by the Office for Budgetary Responsibility for its November forecast to Q1 2023.9

Our long-term CPIH and RPI assumptions are supported by Europe Economics’ recommendation.10 In light of historical volatility in the RPI-CPIH wedge, and the relatively shorter track-record of CPIH, we will closely monitor the evolution of these indices and revisit these estimates, prior to draft and final determinations.

Our wholesale price controls will be indexed to CPIH. But to enable companies to adjust to the new measure of inflation and help companies manage the impacts on bills, we will transition the indexation of the RCV from 1 April 2020. This means that 50% of the RCV at 1 April 2020 will be indexed to RPI and the rest, including all new RCV added after 1 April 2020 will be indexed to CPIH11.

As set out in the licence condition to change to CPI or CPIH indexation, we estimate the level of RPI for indexing the RCV during the period, which is based on our long term view of CPIH (2%), uplifted by 100 basis points as stated above. As the actual outturn wedge between CPIH and RPI is most likely to be different to that which we assume in our price determinations, we will reconcile for any difference at the following price review. This will ensure both investors and customers are protected from any variance in our estimate and the actual outturn wedge. We discuss this issue further in section 8.4, and we have published the reconciliation spreadsheet alongside our methodology.

4.2 Gearing

We said in our draft methodology proposals that we considered that gearing would be no higher than the 62.5% assumption that underpinned PR14. Our early view sets 60% gearing for the notional company. This is due to:

9 The OBR’s Q1 2023 RPI inflation for its November 2017 Economic and Fiscal Outlook is 3.0%. OBR forecasts that CPI will stabilise at 2.0% from 2020 onwards.
10 Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017
11 The rationale underpinning our decision is explained fully in Water 2020: our regulatory approach for water and wastewater services in England and Wales.
• evidence that some companies in the sector have reduced gearing from 2014 levels to some extent;
• the downward trend in debt to enterprise value observed for listed utility and non-financial corporates in the UK and Europe, over the last 4-5 years\textsuperscript{12}; and
• our proposals to make greater use of markets on a forward looking basis and to put more revenue at risk associated with service performance.

We recognise that a number of companies (13, as of 31 March 2017) have gearing in excess of 60%. We maintain our view that that risks associated with capital structure should remain with the investors of each company. We consider that it would be inappropriate for gearing of the notional financial structure to be driven by the financial structuring decisions of the highly geared companies.

4.3 Financeability

We expect the cost of capital for PR19 to be lower than for any of our previous price reviews. Expressed in nominal terms, our early view of the Appointee WACC for PR19 (5.5%) is lower than its PR14 equivalent (6.6%). In addition, the higher RPI inflation assumption (3.0% compared with 2.8% for PR14 and 2.5% at PR09) means that investors over the 2020-25 period will, all other things being equal, receive proportionately less return through in-period revenues, and proportionately more through indexation of the RCV, compared with previous determinations.

This reduction may be offset to some extent by the move to a CPIH-based cost of capital for the part of the RCV that is linked to CPIH, as the structurally lower level of CPIH compared to RPI which implies higher cashflows from a CPIH-based WACC. But, as set out in chapter 11 (aligning risk and return: financeability), we expect to see evidence that this is supported by customer preference where companies propose to use this benefit or to make use of financial levers to alleviate financeability constraints on the notional financial structure.

\textsuperscript{12} For instance, UK listed utilities’ gearing reduced from 41% in 2012 to 34% in 2017 on a net debt to enterprise value basis (Source: Thomson Reuters Datastream).
We discuss issues associated with the impact of an altered profile of real and nominal returns on the adjusted interest cover financial ratio in section 10 of this appendix.
5. Our approach to the cost of equity

In the risk and return chapter, we set out our main considerations around the cost of equity and our provisional view for PR19. In this appendix, we discuss the issues in more detail and set out the evidence that underpins our early view for the cost of equity.

This section is structured as:

- our approach as set out in the draft methodology;
- responses to our draft determination;
- our high level approach to setting the cost of equity;
- our early view on the Total Market Return for 2020-25;
- evidence on the Equity Beta for 2020-25; and
- evidence on the risk free rate for 2020-25.

We have considered evidence and responses submitted to us following our draft methodology proposals, as well as new analysis by consultants PwC\textsuperscript{13} and Europe Economics\textsuperscript{14}, and our own research and analysis.

5.1 Our approach as set out in the draft methodology proposals

We proposed to express the cost of equity using the Capital Asset Pricing Model (CAPM) for the notional company. This is a continuation of the approach from previous price reviews. Using the CAPM to set the cost of equity is also widespread practice among UK economic regulators.

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\textsuperscript{13} PwC, ‘Updated analysis on the cost of equity for PR19’, December 2017

\textsuperscript{14} Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017
Previous regulatory decisions on the cost of equity have taken both long-run averages of historical returns and forward-looking approaches using recent evidence into account, with more weight being placed on the former.

Our draft methodology proposals, together with supporting analysis by PwC, set out evidence from recent market data that the extended period of low interest rates has reduced returns required by UK equity investors to below long-run historical averages of realised returns. PwC used a range of approaches to estimate a forward-looking cost of equity. These included dividend discount (or growth) model analysis, a cost of equity inferred from transaction and trading data, and investor surveys.

PwC estimated a range of nominal Total Market Return (TMR) of 8% to 8.5% (or 5.1% to 5.5%, assuming RPI of 2.8%). Using the PR14 final determination parameters for gearing and asset beta, this implied a nominal cost of equity in the range 6.7% to 7.4%, compared with 8.6% at PR14. This is equivalent to a cost of equity range of 3.8% to 4.5% on a real RPI basis, compared to 5.65% at PR14. PwC argued that the low interest rate environment which is suppressing equity yields is expected to persist through 2020-25 and that it would be inappropriate to base estimate on long run historical averages.

In our draft methodology proposals we said it was premature for us to take a definitive view on the cost of equity for PR19 and confirmed we would set out an initial view of the cost of capital, including the cost of equity, in our PR19 final methodology.

### 5.2 Responses to our draft methodology proposals

Where respondents commented, they agreed with our proposal to set the cost of equity by reference to the Capital Asset Pricing Model. However, most respondents raised concerns with our proposed approach to setting the cost of equity overall, typically arguing that our estimated range for TMR was too low and relied excessively on recent evidence, as opposed to long-term historical averages of

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15 Key sources are the Dimson, Marsh and Staunton dataset published annually by Credit Suisse and the Barclays Gilt Equity study which contain UK equity and bond yield data since 1900.

16 PWC ‘Refining the balance of incentives for PR19’ June 2017
equity returns. Nonetheless, 7 out of 25 respondents either agreed with our overall approach or had a neutral opinion.

Other views expressed by respondents on TMR included:

- the evidence supporting the persistence of a low-rate environment into 2020-25 was limited and not conclusive;
- investors might perceive we were taking an opportunistic approach by relying more on recent evidence to set a cost of equity at a time when interest rates are low – and that this stance would not persist in a high interest rate environment, increasing perceptions of regulatory risk;
- that the TMR range and weight placed on recent market data were not consistent with previous regulatory decisions;
- a focus on recent market data when setting a TMR assumption would harm customer interests in the longer term by making bills more volatile and discouraging long-term investors who were attracted to stable returns;
- historical evidence suggested a negative correlation between the RFR and ERP, meaning that falls in the former would be offset by the latter. Respondents argued that this meant that a low interest rate environment did not imply a lower TMR;
- the use of spot rates from forward-looking models to inform TMR was inappropriate, given their volatility, poor power to predict future returns;
- the use of the Dividend Discount Model (DDM) to inform TMR estimates in particular was inappropriate, due to its sensitivity to the time period used and subjective assumptions over future dividend growth, which yield imprecise and variable estimates;
- that PwC had been selective in the DDM-based evidence used to support their plausible TMR range, and that a higher range could be supported using other DDMs (for example that of the Bank of England);
- the Dividend Discount Model (DDM) used by PwC produced estimates of TMR that are downwardly-biased, as it did not compensate investors for volatility in share prices over time; and
- the use of PwC’s Market-to-Asset analysis to make inferences about the TMR was unreliable, as it relied on subjective assumptions about future outperformance, and did not properly account for other factors than a lower cost of equity, which could be driving the premium over RCV.

Some respondents commented on other components of the cost of equity, making the following points:
• current yields on government bonds were not a good estimate of the Risk Free Rate, as they were distorted by the Bank of England’s Quantitative Easing programme and other factors; and
• equity beta estimated from current market data would not pick up increases to equity beta which respondents argued would be caused by proposed changes to the PR19 regulatory framework.

We respond to these issues below and in Appendix 15, which also sets out our response to more detailed points raised by respondents.

5.3 Our high level approach

We confirm that we will use the Capital Asset Pricing Model (CAPM) to estimate the cost of equity for water and wastewater companies, based on its clear theoretical foundations and simplicity.\(^{17}\)

Sections 5.4 to 5.7 contain the evidence and analysis supporting our early view of the components of our proposed cost of equity allowance for 2020-2025. Our assessment takes account of the issues raised by respondents to our draft methodology proposals, analysis by PwC and Europe Economics, and the wider economic backdrop and recent market developments. It also reflects our own analysis of historical evidence from UK equity returns data from 1900 to 2016 provided by Credit Suisse\(^{18}\) and Barclays.\(^{19}\) Collectively, this evidence points to a materially lower cost of equity for the 2020-2025 period than set for PR14.

\(^{17}\) Wright et al. provide a discussion of the CAPM and the weaknesses of alternatives in ‘A study into certain aspects of the cost of capital for regulated utilities in the U.K.’ (2003) and we provided a further discussion on the structure of the CAPM model in appendix 13 of our draft methodology.

\(^{18}\) Credit Suisse, ‘Credit Suisse Global Investment Returns Yearbook 2017’, February 2017

\(^{19}\) Barclays, Equity Gilt Study 2017, March 2017
5.4 Our early view on the Total Market Return for 2020-25

5.4.1 The wider economic backdrop

Since the global financial crisis in 2008, there has been a fundamental change in economic conditions. Central banks responded to the crisis by injecting large quantities of money into the economy through purchasing safe assets. An ageing population, weak productivity growth and low confidence in future growth prospects have also contributed to an excess of savings over investments. The combination of these factors have resulted in low interest rates and falling yields across a range of asset types, including equities (Figure 4).

Figure 4: UK real equity returns, 1980-2016

The latest medium-term forecasts for the UK economy support the view that prospects for future growth will remain weak, decreasing the probability that interest rates and returns will normalise to the higher rates seen in the last few decades. In November, The Office for Budget Responsibility downgraded its growth forecasts...
from its March 2017 publication. This was due to persistent weakness in productivity growth and its view that this phenomenon will continue at least until 2022.\textsuperscript{20}

For our draft methodology proposal, we commissioned PwC to assess the impact of evolving changes in the UK economy on the water industry. In this work, PwC highlighted a range of factors affecting the UK economy that are likely to constrain prospects for growth in equity returns over the short to medium term. These include:

- Quantitative Easing (QE) policies by the Bank of England that specifically target (lower) long-term interest rates;
- lower expectations of future growth, linked to the UK’s poor productivity performance;
- an aging population, which may reduce productivity and economic growth over the medium to long-term;
- a lower propensity to invest, which may reduce the demand for money and depress the natural interest rate;
- a higher propensity to save, which was attributed as a significant factor driving the lowering of global interest rates in the mid-2000s; and
- changes in the supply and demand for investment in assets considered safe, such as government bonds.

PwC argued that, while some of these factors may unwind over time, any unwinding is likely to be gradual and that low long-term interest rates are likely to persist for the foreseeable future.\textsuperscript{21} They are therefore relevant to our efforts to forecast Total Market Return over the period 2020-25.

In November 2017, after the publication of our draft methodology proposals, the Bank of England increased base rates from the historic low of 0.25\% to 0.5\%. However, market-implied expectations are that the Bank’s base rate will not reach 1\% until 2021.\textsuperscript{22} In the update to their report, published alongside our draft methodology proposals,\textsuperscript{23} PwC argue that this increase is small in comparison to

\textsuperscript{20} Office for Budget Responsibility, \textit{Economic and fiscal outlook}, November 2017
\textsuperscript{21} PWC ‘Refining the balance of incentives for PR19’ June 2017
\textsuperscript{22} Bank of England, \textit{Conditioning path for market interest rates}, 2017 Q4 forecast
\textsuperscript{23} PWC, Updated analysis on the cost of equity for PR19, December 2017
much larger falls which preceded it,\textsuperscript{24} pointing to consensus from the Bank’s rate-setting committee that future increases would be expected to be gradual and limited.\textsuperscript{25}

We have also considered a range of other evidence on the global economic outlook, for example:

- a report by the McKinsey Global Institute,\textsuperscript{26} which suggested that a range of forces were likely to lower investors’ returns in the next 20 years compared to those achieved in the past;
- the IMF’s most recent global economic outlook\textsuperscript{27} set out a positive outlook for short term growth, but cautioned that prospects for medium term growth are subdued. It cautioned that risks to growth are skewed to the downside and set out several potential hazards;
- Barclays Equity Gilt Study 2017\textsuperscript{28} highlights a slowdown in productivity growth since 2008 across the largest developed economies. This slowdown is due to long-lasting factors, such as demographic shifts, with the UK particularly affected; and
- a report by the ESRB\textsuperscript{29}, which examined a “low for long” scenario, suggests the structural factors that will remain in place over the next decade will keep consumption, investment growth, and nominal and real (short and long-term) interest rates at low levels, reflecting an environment of “secular stagnation”.

Figure 5 shows how market expectations of Bank of England base rate rises have dramatically softened since 2008, reflecting growing acceptance of a weak economic recovery.

\textsuperscript{24} For instance the Bank of England’s base rate falling from 5.75\% in July 2007 to 0.25\% in August 2016, or 20-year nominal government bond yields falling from above 4\% in 2011 to below 2\% in 2017
\textsuperscript{26} McKinsey Global Institute, \textit{Diminishing returns: Why investors may need to lower their expectations} May 2016
\textsuperscript{27} International Monetary Fund, \textit{World Economic Outlook}, October 2017
\textsuperscript{28} Barclays, \textit{Equity Gilt Study} 2017, March 2017
\textsuperscript{29} European Systematic Risk Board, \textit{Macroprudential policy issues arising from low interest rates and structural changes in the EU financial system}, November 2016
We consider that the weight of evidence points to a financing environment for 2020-25 characterised by expectations that interest rates will remain low. In our previous price determinations, even if interest rates were low, they were expected to rebound strongly. Expectations implied in market data and forecasts suggest this is not the case. Interest rates have been low for an extended period and are expected to remain low by historical standards, beyond the midpoint of the forthcoming price control in 2020-25.\(^\text{31}\)

The relationship between low interest rates and returns to equity is a feature of cross-country historical data. Figure 6 shows that years with historically low interest rates have tended to be followed by several years of low equity returns, and vice versa. It supports our view that low interest rates will be accompanied by low equity returns in coming years.

\(^{30}\) Colours denote market-implied base rate projections from a particular year

\(^{31}\) The Office for Budget Responsibility’s forecast in November 2017 that the Bank of England’s base rate would be 1.2% in Q1 of 2023, compared with the 1975-2007 average of 8.7%.
Figure 6: Relationship between real interest rates and real equity returns

Source: Credit Suisse, Global Investment Returns Yearbook 2017 - slide deck

5.4.2 Evidence on Total Market Return for 2020-25

Total Market Return is a measure of the return equity investors require to hold a diversified portfolio of shares. While the TMR is embedded in daily transactions in equity markets, it is difficult to observe directly, and there are a number of approaches regulators have used to estimate it. We consider these approaches in this section.

Our draft methodology proposals drew on work undertaken for us by PwC to gauge the level of TMR likely to prevail in 2020-25. PwC set out evidence that the current low interest rate environment was unusual in historical terms and that interest rates were expected to remain low for an extended period of time, suppressing equity returns. Due to the implication that equity returns will be lower than their historical averages for this period, PwC argued that approaches to estimating TMR which place greatest weight on long-term averages were not necessarily a good guide to future returns in the current financial environment. PwC’s analysis of recent market
data led it to conclude that a plausible range for the TMR is 8.0-8.5% in nominal terms.\(^{32}\)

In the period since our draft methodology proposals was published, PwC has updated its analysis and responded to various comments about its analysis.\(^{33}\) We also appointed Europe Economics to provide a recommendation on the appropriate level of TMR for 2020-25, based on its own analysis and consideration of the evidence.\(^{34}\) Finally, we have conducted our own analysis, which draws on our consultants’ work and takes account of evidence from historical equity returns data. In all of this analysis, we, and our consultants, have carefully considered the issues raised in the responses to the draft methodology proposals and taken the evidence presented into account in drawing our conclusions on the TMR. We provide a full response to the issues raised by respondents to our consultation in Appendix 15.

We have assembled the evidence on the TMR in accordance with a framework used by recent decisions on appeals of price determinations by the UK competition and regulatory authorities\(^{35}\):

- **‘Ex-post’ approaches** – we set out the evidence from approaches that use long-run averages of historically realised equity returns as an estimate of forward-looking TMR;
- **‘Ex-ante’ approaches** – we set out the evidence from approaches that attempt to decompose data on historically realised equity returns into investor expectations of return and a component due to non-repeatable good or bad luck - using the return expectation as an estimate of forward-looking TMR; and
- **‘Forward-looking’ approaches** – we set out the evidence from approaches that use assumptions and recent market data to estimate a forward-looking TMR. We draw on estimates from Dividend Discount Models, Market to Asset Valuation (MAR) analysis and other market evidence, such as investor surveys.

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\(^{32}\) PwC ‘Refining the balance of incentives for PR19’ June 2017  
\(^{33}\) PwC, Updated analysis on the cost of equity for PR19, December 2017  
\(^{34}\) Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017  
In assessing an appropriate point estimate of TMR for the cost of equity in 2020-25, we have considered evidence from all three approaches: ‘ex-post’, ‘ex-ante’, and ‘forward-looking’.

Our early view is that, based on the evidence set out in section 5.4.1, for the period 2020-25, the TMR used for our cost of equity would be too high if we placed too much weight on the ‘ex post’ approaches. We summarise the evidence we have assembled from different approaches together with our point estimate in figure 7 and explain the evidence we have considered in the rest of this section. Our point estimate lies within the range of estimates provided by ‘ex-ante’ and ‘forward-looking’ approaches, but lower than some of the range of ‘ex-post’ approaches.

Our point estimate is focused on the basis that, as with other allowances (such as that for totex and the cost of debt), our aim is to allow for efficient costs over the period 2020-25. In section 5.4.1 we set out evidence that interest rates are extremely low in historical terms, and are forecast to remain so beyond the midpoint of the forthcoming price control. Given the historical relationship between interest rates and equity returns (Figure 6), this suggests that long-run averages of realised equity returns from years that have featured higher interest rates are likely to prove a poor guide to actual returns in 2020-25. As set out later in this section, there also exists considerable academic evidence which suggests that use of unadjusted historic returns data in ‘ex post’ approaches yields upwardly-biased estimates of expected returns which are inconsistent with other evidence. Considered against the much lower estimates from analysis of recent market data in section 5.4.1, we conclude that sole reliance on ‘ex-post’ approaches is unlikely to support a credible point estimate for the TMR in 2020-25.

Our point estimate draws on the evidence of the TMR ranges recommended by our consultants PwC and Europe Economics. Using an RPI of 3.0%, Europe Economics state its plausible TMR range is between 5.2% and 6.0%. PwC’s updated plausible range is 4.9 to 5.4% - similar to its recommended range for our July consultation of

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36 Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017
37 PwC, ‘Updated analysis on the cost of equity for PR19’, December 2017
4.9 to 5.3%.\textsuperscript{38} Our point estimate therefore lies at the top end of the PwC-recommended range and near to the bottom of the Europe Economics-recommended range. We also note that it lies within the range of 5.3-6.8%\textsuperscript{39} proposed by the Competition Commission in its redetermination of charges for Northern Ireland Electricity in 2014.\textsuperscript{40}

Our view is consistent with the need to maintain the legitimacy of the sector – if we set the TMR based on an approach which took account of a trailing average of historic data series, this would overstate the TMR that would apply for 2020-25. It would also call in to question the legitimacy of the profits achieved by the companies in an environment of low market returns.

We express our preferred point estimate for TMR in nominal terms and deflated for our assumed future long-term average level of RPI and CPIH:

- **8.60%** - nominal;
- **5.44%** - RPI based, assuming 3.0% RPI; and
- **6.47%** - CPIH based, assuming 2.0% CPIH.

Our focus is primarily on UK-oriented estimates of TMR, due to the difficulty inherent in getting international parameters for a CAPM-derived cost of equity.\textsuperscript{41} We recognise the continuing importance of the international investment perspective, given that not all sector investors are UK-based, however.

\textsuperscript{38} PwC stated that the approaches they had used supported a TMR of 8.0-8.5% in nominal terms. Deflated using a 3.0% RPI assumption gives a range of 4.9-5.3%.

\textsuperscript{39} The CC’s original range of 5.0-6.5% has been rebased to reflect our lower long-term RPI assumption used by the CC (3.0% vs. the CC’s 3.25%).

\textsuperscript{40} CC (2014), ‘Northern Ireland Electricity Limited price determination’, final determination, para 13.154

\textsuperscript{41} PwC, Updated analysis on the cost of equity for PR19, December 2017, p18
Figure 7: Range of real TMR estimates (assuming long term RPI of 3%)\textsuperscript{42,43}

\begin{itemize}
    \item \textit{‘Ex post’}
        \begin{itemize}
            \item Barclays EGS real arithmetic mean: UK data 1900-2016\textsuperscript{*}
            \item Barclays EGS real geometric mean: UK data 1900-2016\textsuperscript{*}
            \item DMS real arithmetic mean: UK data 1900-2016\textsuperscript{*}
            \item DMS real geometric mean: UK data 1900-2016\textsuperscript{*}
        \end{itemize}
    \item \textit{‘Ex ante’}
        \begin{itemize}
            \item Gregory DGM (2007) UK data 1927-2007
            \item Vivian DGM (2007) UK data 1966-2002
            \item Ofwat DGM (2017) UK data 1900-2016
            \item DMS decompositional approach (2017), World data 2000-2016
        \end{itemize}
    \item \textit{‘Forward-looking’}
        \begin{itemize}
            \item Europe Economics GDP DDM (2017)
            \item Europe Economics Historical Dividends DDM (2017)
            \item PWC GDP DDM (2017)
            \item PWC MARs analysis (2017)
            \item EE update of PWC MARs analysis (2017)
            \item Fernandez et al. survey (2017), UK respondents
            \item Blackrock forecast (UK large cap companies)
            \item Schroders Economic Group (FTSE All-Share)
        \end{itemize}
    \item Consultant proposals
        \begin{itemize}
            \item PWC plausible range (Dec 2017)
            \item EE plausible range (Dec 2017)
        \end{itemize}
    \item Regulatory estimates
        \begin{itemize}
            \item UK regulatory estimates 2014-2017
            \item Competition Commission (NIE) 2014 TMR range
        \end{itemize}
\end{itemize}

\textsuperscript{42} Asterisked estimates have been adjusted downwards to reflect the 33bp RPI ‘formula effect’ we do not adjust forward-looking approaches, because these typically embed current expectations for RPI as part of their calculation approach.

\textsuperscript{43} UK regulatory estimates range from 6.04% (CAA: CAP1140, 2014) and 6.8% (CC – NIE, 2014)
The differing TMR ranges of our consultants can be explained by the weight they place on the evidence. Europe Economics places more weight on estimates of TMR derived from previous regulatory decisions and its various Dividend Discount Models (DDMs). It places less weight on Market-to-Asset ratio analysis (which produces lower estimates). PwC’s range draws on ‘forward-looking’ approaches (its own DDM, Market-to-Asset Ratio Analysis, and an investor survey). These approaches tend to yield estimates of TMR towards the lower end of the estimates we have captured in our review.

We consider that reflecting recent market conditions in our point estimate of TMR is a continuation of past practice, which we see as necessary to uphold our statutory duties for financing functions as well as customers. We interpret our financing duty as a duty to secure that an efficient company is able to finance its functions, in particular by securing reasonable returns on its capital. An approach to setting TMR which failed to reflect market evidence on likely financing costs would not effectively support this duty. We have, in previous price reviews, picked a point estimate above that implied by an ‘ex-post’ long-run averaging approach (Figure 8). Most recently, our estimate for PR09 reflected uncertainty about the environment for raising finance following the 2008 credit crunch.
Recent evidence that required equity returns have fallen below their long-term average, together with expectations of weak productivity growth and subdued interest rate rises, imply that relying too heavily on long term averages is likely to overstate actual TMR in 2020-25. Perceptions of an overly generous allowance set without reference to recent evidence of costs could undermine the perceived legitimacy of the regulatory regime.\textsuperscript{45}

\textsuperscript{44} DMS and Barclays EGS points are arithmetic averages of equity returns for one-year holding periods taken from 1900 to the year before the price review (eg the average for PR04 includes the range of data from 1900 to 2003). No adjustment has been made for the RPI formula effect.

\textsuperscript{45} The Committee of Public Accounts criticised Ofwat in December 2015, arguing that it had consistently overestimated financing costs – \textit{Economic Regulation of the Water Sector, HC 505}
Finally, we recognise there is historical evidence that a lower Risk-Free-Rate (RFR) has tended to be offset somewhat by a higher Equity Risk Premium (ERP) – leading to a fall in the TMR of lower magnitude than the fall in the RFR. However, there is little evidence that this offset is total, or that the strength of the relationship is stable over time. PwC’s analysis found a negative correlation between the RFR and ERP between 2000 and 2017 of around -0.76, and for the period 2010 and 2016 of around -0.88. This suggests it would be wrong to either dismiss the impact of a lower RFR on TMR, or rely on this relationship to directly forecast future estimates of TMR. In the following sections, we discuss in further detail the evidence we have considered to support the ranges set out in Figure 8.

‘Ex-post’ approaches to estimating Total Market Return

The key assumptions behind ‘ex-post’ approaches are that expected returns remain constant over time and that historical average realized returns reflect the expected return on a forward-looking basis.

The most widely-used data series for UK equity returns are the Credit Suisse Equity Returns Yearbook and the Barclays Equity Gilts Study. We have used the 2017 iteration of both data sources to calculate returns for investors in the UK stock market. Table 2 reports average equity returns covering the duration of the data set (1900-2016) for different holding periods.

Table 2: Real average UK equity returns, 1900-2016

<table>
<thead>
<tr>
<th>Holding period:</th>
<th>1 year</th>
<th>2 year</th>
<th>5 year</th>
<th>10 year</th>
<th>20 year</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017 DMS Yearbook (arithmetic)</td>
<td>7.3%</td>
<td>7.2%</td>
<td>7.0%</td>
<td>6.9%</td>
<td>7.0%</td>
</tr>
</tbody>
</table>

46 PwC ‘Refining the balance of incentives for PR19’ June 2017, p78
The appropriate length of holding period used to form investor expectations is difficult to establish definitively. The evidence suggests that equity investors in privately owned companies typically have investment horizons of at least 5-10 years, but investors in listed stocks have a mix of investment horizons. We consider it prudent to focus on periods that are longer than one year due to evidence from investor surveys, as well as generic investment advice that recommends investors remain invested in equities for longer than 5 years to reduce the risk of in-year volatility.\textsuperscript{47}

Averages of historically realised equity returns can be expressed arithmetically or geometrically. There exists disagreement over which approach is superior. One argument in favour of an arithmetic mean draws on a conception of historic equity returns data as a probability distribution which investors use to form expectations of

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\textsuperscript{47} For instance Schroders Global Investor Survey 2016 found average holding periods for private investors was 3 years and 4 years for advisers, but noted this was too short a time period to counteract the volatility associated with equities. Note also \url{https://www.moneyadviceservice.org.uk/en/articles/investing-in-shares}, retrieved 05/12/2017
future returns – the expected return of a probability distribution is the arithmetic mean.

Damodaran\textsuperscript{48} argues that for short forecasting horizons of around 1 year, the arithmetic average is an unbiased estimator. He argues that for longer periods (such as 5-10 years), using an arithmetic average is likely to introduce an upwards bias, due to the widely reported finding that equity returns are negatively correlated.\textsuperscript{49} Blume (1979)\textsuperscript{50}, Indro & Lee (1997)\textsuperscript{51} and Jacquier, Kane and Marcus (2005)\textsuperscript{52} argue that both arithmetic and geometric averages are biased estimators of long-run expected returns for forecast periods in excess of next year. They propose a horizon-weighted average of both arithmetic and geometric averages, with the weight on the geometric increasing with the time horizon.

Given uncertainty around the average holding period which characterises equity investors, and a forecast horizon longer than a single year, we therefore consider it likely that an unbiased ‘ex-post’ range for TMR based on the UK data is likely to lie between the geometric average TMR range of 5.0-6.1\% and the arithmetic average TMR range of 6.3-7.3\%.

In addition to the discussion above, changes in the way RPI is calculated before and after 2010 have led to a structural increase in the difference between CPI and RPI. This is due to the differing calculation approaches of the two inflation measures (commonly known as the ‘formula effect’).\textsuperscript{53} This has implicitly led to a corresponding reduction in the yield or cash flow return that investors require on index-linked

\textsuperscript{48} For example, Damodaran, ‘Equity Risk Premiums (ERP): Determinants, Estimation and Implications – The 2012 Edition
\textsuperscript{51} Indro & Lee, Biases in Arithmetic and Geometric Averages as Estimates of Long-Run Expected Returns and Risk Premia, 1997
\textsuperscript{52} Jacquier, Kane and Marcus ‘Optimal estimation of the risk premium for the long run and asset allocation: a case of compounded estimation risk’ Journal of Financial Econometrics, 2005
\textsuperscript{53} Office for National Statistics, CPI and RPI: increased impact of the formula effect in 2010, 2011
assets.\(^5^4\) ONS’s latest estimate of this effect is 33 basis points.\(^5^5\) This implies that a more accurate required return based on this approach can be derived by subtracting 33 basis points from the DMS and Barclays EGS derived averages. Adjusting the raw data for the ONS’s estimate reduces the range stated above to 4.7-5.7% on a geometric basis, and 6.0-6.9% on an arithmetic basis.

**‘Ex-ante’ approaches to estimating TMR**

Various academic studies have criticised the ‘Ex-post’ approach. This body of evidence argues that estimates of realised return do not provide a reliable basis on which to base forecasts of Equity Risk Premium (ERP) or TMR. Key sources include:

- **Mehra & Prescott** - who argue that the premium of equity returns over the Risk-Free Rate for US equity returns data over the period 1889-1978, if anticipated by investors, is inexplicable in the context of standard economic models that describe investor risk-aversion.\(^5^6\) This phenomenon is commonly referred to as the ‘Equity Premium Puzzle’, and is observed in UK equity returns data, as well as US data;
- **Fama & French** - who argue that US equity returns in the second half of the 20th century were higher than expected. Fama and French base this finding on a fundamentals-based model of expected returns (‘The Dividend Growth Model’, or DGM), in which TMR is estimated as the underlying return from the sum of the average historical dividend yield and the average historical rate of dividend growth from the S&P 500 index.\(^5^7\)
- **Dimson, Marsh & Staunton** – who consider that long-run historical averages of returns should be stripped of components of return, which are unlikely to persist, in order to estimate forward-looking required investor returns.\(^5^8\) Their analysis decomposes returns into dividend income, real dividend growth, expansion of valuation ratios, and changes in the real exchange rate. In their

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\(^5^4\) Ofgem, *Consultation on our methodology for assessing the equity market return for the purpose of setting RIIO price controls*, December 2013, p11

\(^5^5\) Based on the difference between the Dec 2009 (0.54%) and Oct 2017 (0.87%) estimates of the formula effect (Source: ONS)

\(^5^6\) Mehra & Prescott, *The Equity Premium*, 1985


2017 yearbook, the authors estimate that the real arithmetic risk premium for a globally diversified investor is likely to be between 4.5-5.0%. This implies a real TMR of 5.4-5.9%, when using the authors' preferred measure of the historical world Risk-Free Rate of 0.9%.

Other authors have concluded that UK data provides support for even lower estimates of the TMR using an ‘ex-ante’ approach:

- **Gregory (2007)** applies a Fama-French DGM approach to UK data arguing that a plausible forward-looking range for UK TMR is likely to be between 4.30% and 6.18% on an RPI-real, arithmetic basis. He bases this calculation on an Equity Risk Premium ranging between 2.0% and 3.88%, and the author's preferred risk-free rate of 2.3%.

- **Vivian (2007)**, argues that expected returns implied by a Fama-French DGM approach since 1966 have been much lower than average stock returns for the UK stock market as a whole. He concludes that this is primarily due to a declining investor discount rate during the latter half of the 20th century. Vivian argues that a better estimate of the expected equity risk premium for UK investors over the period 1966-2002 was around 3.0% in real terms. This implies a TMR of 5.09% (based on the author’s use of a Risk-Free Rate of 2.09%), rather than the actual realised returns of 8.9% over the same period.

Applying the original Fama-French style DGM approach to the full span of Barclays Equity Gilt Study data from 1900 to 2016 suggests an unadjusted estimate of prospective real TMR for the UK of 5.6%. By placing more weight on recent years’ role in influencing investor expectations, data from 1990 to 2016 from the same series yields a lower estimate of 4.2%. Fama & French's original paper argues that their dividend growth model has a downward bias due to the dividend growth rate being less volatile than the rate of capital gain. The authors recommend an uplift calculated using their proposed corrective factor of half the difference in the

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59 Credit Suisse, ‘Credit Suisse Global Investment Returns Yearbook 2017’, February 2017 (p37)
60 A. Gregory, How Low is the UK Equity Risk Premium?, 2007,
62 Calculating the sum of the average dividend yield and average dividend growth rate over the assessed period.
63 Source: Ofwat analysis of Barclays Equity Gilt Study Data 2017
variances of share price growth rate and dividend growth rate, respectively.\textsuperscript{64} This results in an adjusted range of 5.1\% (1990-2016) to 6.3\% (1900-2016). We note in the following section that the case for making this adjustment is greatly weakened if we consider the relative variances of total equity yield (that is dividends and share buybacks) and share price growth. PwC’s analysis suggests that the former has been more volatile than the latter in almost all years since 2004 except for the last few months of 2017.\textsuperscript{65}

**Forward-looking approaches – the Dividend Discount Model**

The **Dividend Discount Model (DDM)** combines assumptions about dividend growth with data on share prices to estimate an investor discount rate, based on the principle that a share’s price should reflect the present value to investors of its future dividend payments. When the share price data is of a sufficiently broad stock market index, the resulting discount rate can be used as an estimate of TMR. The approach is widely used to set the cost of equity in US economic regulation.

A basic model of share prices assumes that an investor values a share as the stream of dividend payments discounted to its present value, using their discount rate.

\[
P_0 = \frac{D_1}{(1+r)} + \frac{D_2}{(1+r)^2} + \frac{D_3}{(1+r)^3} \ldots + \frac{D_t}{(1+r)^t} \ldots
\]

Where \( P_0 \) is the present value of a stream of dividends \((D_1, D_2, D_3, \ldots, D_t, \ldots)\) at times \((1, 2, 3 \ldots t, \ldots)\), which are associated with asset \( P \), and where \( r \) is the investor’s discount rate, or required return.

Where dividends grow at a constant rate, ‘\( g \)’, this equation reduces to

\[
P_0 = \frac{D_1}{(r-g)}
\]

This can be rearranged to:

\[
r = \frac{D_1}{P_0} + g
\]

\textsuperscript{64} Fama & French, The Equity Premium, The Journal of Finance, 2002, p654

\textsuperscript{65} PwC, Updated analysis on the cost of equity for PR19, December 2017, p15
D₁ can be replaced by \( D₀ (1+g) \), where \( D₀ \) is the most recent dividend paid. For any given assumption about \( g \), the formula provides an estimate of \( r \).

This simple model assumes a constant growth rate. It is called a one-stage model. Multi-stage models utilise different dividend growth rates for the short run and long run.

For our draft methodology proposals, we commissioned PwC to derive estimates of TMR using their own Dividend Discount Model. The (nominal) rate reported by their DDM analysis at March 2017 was 8.3%, with a five year rolling average to that point of 8.8%.\(^{66}\)

Several respondents to our draft methodology proposals criticised the approach taken by PwC, with most commentary focusing on the following issues:

- **Volatility of modelling outputs** – arguing that spot estimates from the models were too volatile to rely on for a TMR assumption, which would apply over the 5 year period for the price control;

- **Subjectivity of the dividend growth assumption** – arguing that other plausible alternatives to PwC’s assumptions around dividend growth exist and would result in a higher TMR, if used (for example analyst forecasts of dividend growth - as used by the Bank of England); and

- **Omission of a volatility uplift** – that by modelling investor value as entirely as a function of dividends, PwC failed to incorporate compensation investors would require due to the higher volatility observed in underlying share prices.

We recognise that the output of the DDM is sensitive to the choice of assumption around dividend growth. There exist multiple sources, which can be used to determine the growth assumption. Table 3 sets out our assessment of three commonly-used sources of data for the dividend growth assumption:

**Table 3: Dividend growth assumptions for the DDM**

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\(^{66}\) PwC ‘Refining the balance of incentives for PR19’ June 2017
### Dividend growth assumption:

<table>
<thead>
<tr>
<th>Dividend growth assumption</th>
<th>Advantages</th>
<th>Drawbacks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) Historical dividend growth rates.</td>
<td>• Based on empirically observed data.</td>
<td>• May not represent forward-looking expectations and so misrepresent forecast TMR.</td>
</tr>
<tr>
<td>2) Analyst forecasts of dividend growth.</td>
<td>• In theory more closely tied to market expectation of dividend.</td>
<td>• Analyst sentiment may not perfectly represent investor sentiment. • There is a large body of evidence suggesting that these forecasts suffer from optimism bias.</td>
</tr>
<tr>
<td>3) GDP growth rate forecasts.</td>
<td>• A plausible long-term upper bound growth rate, as dividend growth cannot indefinitely outstrip GDP growth.</td>
<td>• Subject to forecast error. • Imperfectly understood relationship between expected GDP growth and expected dividend growth.</td>
</tr>
</tbody>
</table>

We commissioned new 2017 DDM-based estimates from PwC and Europe Economics to inform our view of TMR, with each organisation using its own assumptions and approaches. Table 4 sets out the key characteristics of these models.

**Table 4: PwC and Europe Economics Dividend Discount Models: Key Characteristics and Assumptions**

<table>
<thead>
<tr>
<th>Model and originating institution</th>
<th>Key features of the model</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) PwC multi-stage GDP-based DDM</td>
<td>• Nominal terms model operating on nominal inputs and estimating nominal TMR. • Based on FTSE All-Share index, includes buybacks; • Dividend growth assumption based on UK GDP growth forecasts from Office of Budget Responsibility and Consensus Economics; and</td>
</tr>
</tbody>
</table>
Delivering Water 2020: Our methodology for the 2019 price review  
Appendix 12: Aligning risk and return

<table>
<thead>
<tr>
<th>Model Description</th>
<th>Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>2a) Europe Economics multi-stage GDP-based DDM (November 2017)</td>
<td>- Different dividend growth rate assumption for short term (&lt;5 years) and long-term (&gt;5 years).</td>
</tr>
<tr>
<td></td>
<td>- CPI-real model operating on CPI-real inputs converted from nominal ones and estimating a CPI-</td>
</tr>
<tr>
<td></td>
<td>real TMR</td>
</tr>
<tr>
<td></td>
<td>- Based on FTSE All-Share index, includes buybacks;</td>
</tr>
<tr>
<td></td>
<td>- Dividend growth assumption based on UK GDP growth forecasts and forecasts from the IMF; and</td>
</tr>
<tr>
<td></td>
<td>- Different dividend growth rate assumption for short term (&lt;5 years) and long-term (&gt;5 years).</td>
</tr>
<tr>
<td>2b) Europe Economics multi-stage GDP-based DDM (November 2017).</td>
<td>- Same as 2a) but with GDP growth forecasts deflated using expected inflation, rather than the outturn.</td>
</tr>
<tr>
<td>3) Europe Economics multi-stage historic dividend growth-based DDM.</td>
<td>- Same as 2a) but with GDP growth forecasts deflated using expected inflation, rather than the outturn.</td>
</tr>
<tr>
<td></td>
<td>- CPI-real model operating on CPI-real inputs converted from nominal and estimating CPI-real TMR</td>
</tr>
<tr>
<td></td>
<td>- Based on FTSE All-Share index, includes buybacks;</td>
</tr>
<tr>
<td></td>
<td>- Dividend growth assumption provided by outturn dividend yields and growth from FTSE All-Share;</td>
</tr>
<tr>
<td></td>
<td>- Different dividend growth rate assumption for short term (&lt;5 years) and long-term (&gt;5 years); and</td>
</tr>
</tbody>
</table>

Source: PWC, Europe Economics analysis

Table 5 below summarises the results from models created by PwC and Europe Economics. These results have been tabulated in nominal, RPI and CPIH terms. Because PwC’s model operates on data in nominal terms, we have used our long-term assumptions of 3.0% RPI and 2.0% CPIH inflation to deflate the nominal estimates to real-terms counterparts. Europe Economics’ model operates on data in CPI-real terms. Nominal and RPI counterparts are derived by inflating their CPI-real estimates by 2.0% and deflating by 1.0%, respectively.
### Table 5: PwC and Europe Economics Dividend Discount Models: Results

<table>
<thead>
<tr>
<th>Model and date of estimate</th>
<th>TMR range (Nominal)</th>
<th>TMR range (Real, RPI)</th>
<th>TMR range (Real, CPIH)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) PwC multi-stage GDP-based DDM (Dec 2016)</td>
<td>8.3-8.8%</td>
<td>5.1-5.6%</td>
<td>6.2-6.7%</td>
</tr>
<tr>
<td>1) PwC multi-stage GDP-based DDM (Oct 2017)</td>
<td>8.4-8.7%</td>
<td>5.2-5.5%</td>
<td>6.3-6.6%</td>
</tr>
<tr>
<td>2a) Europe Economics multi-stage GDP-based DDM (Mar 2017)</td>
<td>8.0-9.0%</td>
<td>4.9-5.9%</td>
<td>5.9-6.9%</td>
</tr>
<tr>
<td>2b) Europe Economics multi-stage GDP-based DDM (Mar 2017)</td>
<td>8.3-8.9%</td>
<td>5.1-5.8%</td>
<td>6.2-6.8%</td>
</tr>
<tr>
<td>3) Europe Economics multi-stage historic dividend growth-based DDM. (Mar 2017)</td>
<td>7.3-8.3%</td>
<td>4.2-5.1%</td>
<td>5.2-6.2%</td>
</tr>
<tr>
<td>Overall range for 5yr rolling averages</td>
<td>8.3-9.0%</td>
<td>5.1-5.9%</td>
<td>6.2-6.9%</td>
</tr>
</tbody>
</table>

67 Except for the final row, TMR ranges are expressed using the spot figure and the 5-year trailing average on the month of estimation for each end of the range.
Source: PwC, Europe Economics analysis

Our view, supported by both PwC and Europe Economics, is that more weight should be placed on multi-year trailing averages of DDM outputs to inform point estimates of TMR. This serves to reduce the volatility in TMR estimates which would otherwise result. However, we note that for all models, we have reviewed that spot values lie below the 5 year averages. If this trend were to continue in future years, it would imply a downward movement in the trailing average, when calculated for draft and final determinations. Overall, the range of outputs for TMR using 5-year averages is relatively narrow – ranging from 5.1-5.9% in real RPI terms.

In its response to our the draft methodology proposals, National Grid provided an estimate of TMR inferred from the Bank of England’s published Equity Risk Premium (ERP) point estimates from its multi-stage DDM,68 and calculated by Bloomberg. The response states that, for December 2016, the Bank of England’s modelled outputs implied an RPI-real TMR of 7.1-7.7%, and Bloomberg’s TMR was 8.0%. In subsequent correspondence with us,69 National Grid revised the upper end of the range for its Bank of England estimate to 7.4% on the understanding that the Bank’s approach uses spot curves for the risk free rate, rather than forward curves, which underpinned its calculation of 7.7%. The Bank of England DDM is based on the FTSE All-share index, with short term dividend growth forecasts provided by aggregated firm-level forecasts, and long-term forecasts based on UK GDP growth. We understand that Bloomberg’s model is also multi-stage, but is based on the FTSE 100 rather than the FTSE All-Share – and that it also relies on analyst growth forecasts.

The estimates of TMR from Bank of England and Bloomberg DDMs are higher than the range of estimates we have derived using ‘ex-post’ approaches on historical data (see Figure 7) – which themselves lie towards the high end of our overall range of TMR estimates. We consider that the key factor explaining the much higher Bank of England and Bloomberg DDM results are their use of analyst forecasts70 as an input for forecast dividend growth. A large body of academic work exists to support the view that analyst-derived forecasts of future earnings are prone to optimism bias and

68 Bank of England, An improved model for understanding equity prices (visual summary)
69 Email from National Grid to Ofwat, 12/10/2017
70 The Bank’s model uses Institutional Broker’s Estimate System (IBES) forecasts.
overreaction to new economic data. 71 The Bank’s working paper 72 describing its revised model notes that its reliance on analyst forecasts is ‘a key source of potential error in the DDM’. We do not therefore consider either model as appropriate to inform central estimates of TMR for the purposes of setting price determinations.

Our view, supported by the approaches adopted by PwC and Europe Economics, is that GDP growth forecasts and historic dividend growth serve as a reasonable proxy for future rates of dividend growth in the DDM models we have reviewed. The Competition Commission in 2014 concluded, based on a review of UK data between 1900 and 2010, that the rate of real dividend growth was 0.5%, compared with real GDP growth of 1.89% over the same period73. This could mean that GDP-based DDM estimates may in fact overstate actual investor TMR.

In a report commissioned as part of three regulated firms’ response to our consultation, KPMG argued that PwC’s DDM estimates a geometric average return as its estimate for the TMR, which fails to compensate investors for volatility in their capital investment.74 KPMG refers to original work by Fama & French in 200275 and the Competition Commission’s redetermination of Northern Ireland Electricity Price Limited’s price limits in 2014.76 In the former paper, the authors argue that outputs from their Dividend Growth Model are likely to understate expected returns by failing to recognise that volatility in share price growth has historically been higher than volatility in dividend growth – thereby undercompensating investors for risk. Fama & French recommend an adjustment of half the difference between the historic variance of the growth rates of dividend growth and share price growth, to compensate for this bias. The Competition Commission said this implied an uplift of 75 basis points.

73 CC (2014), ‘Northern Ireland Electricity Limited price determination’, final determination, para 13.154. The CC found that the historical growth rate of dividends for the UK was 0.5% between 1900 and 2010 compared with real GDP growth of 1.89% over the same period.
74 KPMG, A review of Ofwat’s proposed approach to total market returns, August 2017
76 Competition Commission (2014), ‘Northern Ireland Electricity Limited price determination’, final determination, A13(2)-4
Europe Economics considered the issue of the volatility adjustment in its report. It argues there is no intrinsic reason why GDP growth could not be conceived as providing a direct estimate of average capital growth, as well as serving as a proxy for dividend growth. In this case, it argues that the issue of a variance effect does not arise — average GDP growth is providing a direct estimate of (arithmetic) average capital growth. For models based on dividend growth, Europe Economics considered the need for a volatility adjustment. It concludes the wedge between the volatility in dividends and buybacks and that in capital values had fallen in recent years and suggested on some measures, dividend and buyback volatility may even be higher than volatility in capital values. Europe Economics did not include a volatility adjustment in their dividend growth model, but stated that even if a volatility adjustment were included, it would be less (probably materially less) than the 75bps the Competition Commission used in the past and would take the results for the dividends-based model no higher than the results for the GDP-based model.

Using 2006-2017 data from the FTSE All-Share, PwC argue that once share buybacks are accounted for, the variance in total investor equity yield (i.e. dividends plus buybacks) is greater than variance in share price growth for almost the entirety of the period. PwC thus find that the variance adjustment turns negative due to a higher total equity yield growth volatility compared to total nominal capital growth volatility. They therefore argue there is no downward bias and hence no need to apply the Fama & French adjustment to the DDM for forward-looking purposes.

On the basis of work by PwC and Europe Economics, we therefore conclude that it is unnecessary to apply an uplift to the estimates of TMR reported by the Dividend Discount Models in our review.

**Forward-looking approaches – Market to Asset Ratios**

Market-to-Asset Ratios (MARs) are defined by the ratio of a company’s Enterprise Value to its Regulatory Capital Value (RCV). A positive MAR means that investors are willing to pay more for their equity share than the value implied by the equity

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78 Europe Economics (2017), PR19 — Initial Assessment of the Cost of Capital
79 PwC, Updated analysis on the cost of equity for PR19, December 2017
80 Defined as market capitalisation plus net debt
share in the RCV at the same level of gearing. This premia could be explained by expected outperformance from various elements of the price control such as the allowed return and totex.

We have seen significant premia in private transactions since 2010 (MARs for some private transactions have exceeded 1.5 and analysts have estimated MARs of up to around 1.3 for the listed stocks). PwC’s analysis of transactions over 1998-2017 also found that MARs in recent years have risen significantly above the average multiple of 1.24 for the period. It is difficult to explain these multiples based on measures of cost and financial incentive outperformance.

One potential explanation is that a component of MAR premia is due to investor expectations of outperformance against the allowed cost of equity. For our draft methodology proposals, we asked PwC to test this hypothesis by stripping out the contribution of other sources of outperformance from the MAR premium observed in two listed water companies with predominantly regulated business activities – Severn Trent and United Utilities. A focus on these listed companies, rather than unlisted companies or Pennon, is appropriate due to the frequency of share trading giving better availability of Enterprise Value data over time, the fact that these companies are virtually pure-play water companies and there being lower potential for confounding influences (for example the ‘control premium’ associated with equity prices in private equity acquisitions).

Market analysts publish expectations of outperformance on key components of the revenue allowance (totex, ODI, SIM and debt financing) for the listed companies. To derive an estimate of the investor cost of equity implied by the premium to RCV calculation, PwC calculated future cashflows from an analyst forecast of outperformance and subtracted their present value from the excess of the enterprise value over the RCV at March 2016. They then calculated a discount rate, which explains the residual excess value as the margin between the regulatory allowance for the cost of equity and the investor discount rate (assumed to be their actual cost of equity). By applying assumptions for a Risk-Free Rate and equity beta,

81 PwC ‘Refining the balance of incentives for PR19’ June 2017
82 These assumptions were a nominal RFR of 1.5% or 3.0% and a re-levered equity beta of 0.8, consistent with the PR14 assumption
estimates of Total Market Return can be derived for comparison with other approaches.

PwC derived nominal estimates in the range of 7.6-8.1%, depending on the point estimate of risk-free rate used, and whether the calculations were carried out on the share price of United Utilities or Severn Trent.83

PwC’s approach to their MAR analysis drew criticism on three key grounds:

- **Subjectivity of outperformance assumptions** - that judgments on the contribution of specific factors to outperformance (and hence share price) are subjective and therefore unreliable;

- **Omission of other contributions to outperformance** - that the analysis failed to capture the impact of sources of outperformance other than the cost of equity (in particular: RCV growth, non-regulated revenue and financing outperformance). This would affect the inferred investor cost of equity; and

- **Unrepresentativeness of the listed companies** - some respondents argued that the listed companies were particularly high performers in various categories of cost outperformance and so inferences could not be drawn to the rest of sector. It was also argued that, as a whole-market variable, TMR could not be inferred from the cost of equity of one or two companies.

We recognise that the MARs approach is dependent on analyst assessments of future outperformance and judgment over how long this will apply. There is some uncertainty around these parameters. The source of the outperformance estimates is however, independent. We continue to consider that MARs analysis provides a valuable source of information and that it is appropriate that we take it into account in assessing our overall estimate of the TMR.

PwC’s original analysis included assumptions for debt outperformance and RCV growth. PwC has updated its analysis to include the effect of the Capital Incentive Scheme (CIS) downward adjustment to the 2020 RCV84 and the effect of non-

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83 Severn Trent provided the low end of the range with a nominal RFR assumption of 3.0%, and United Utilities provided the high end of the range with a nominal RFR assumption of 1.5%. Both calculations assumed an asset beta of 0.3, consistent with the assumption made at PR14.

84 See Ofwat PR14 reconciliation rulebook, 2016
regulated activities.\textsuperscript{85} In addition to this, we asked Europe Economics to give its view of the MAR premium, updated to March 2017 levels.

**Table 6: Updated results from MARs analysis**

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Nominal TMR range</th>
</tr>
</thead>
<tbody>
<tr>
<td>PwC\textsuperscript{86}</td>
<td>7.5-8.2% (estimated March 2016 data).</td>
</tr>
<tr>
<td>Europe Economics\textsuperscript{87}</td>
<td>7.4 – 8.6% (estimated using March 2017 data).</td>
</tr>
</tbody>
</table>

Figure 9 shows the evolution of MAR premia over the course of 2017. Falls since June of this year have moved the observed MAR premium to below the range, which PwC’s analysis predicts based on non-equity sources of outperformance for United Utilities and Severn Trent (1.14 and 1.15, respectively). A range of factors could have caused this fall, including the debate about potential nationalisation of utilities. It may also reflect a reduction in investor expectations of equity outperformance, following our programme of investor engagement in the first half of this year, though we note MARs remain positive.\textsuperscript{88}

\textsuperscript{85} Assumed to be 3%, based on KPMG estimate for SVT. See KPMG (2017), ‘A review of Ofwat’s proposed approach to total market returns’, P32
\textsuperscript{86} PwC, Updated analysis on the cost of equity for PR19, December 2017,
\textsuperscript{87} Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017
\textsuperscript{88} For instance, Jonson Cox Keynote Speech at the Water UK City Conference on 9 March 2017 “…the cost of equity for stable mature well-regulated infrastructure assets has fallen markedly. Listed water companies are currently trading at around a 25\% premium implying a nominal cost of equity of under 7\%. We have seen institutional transactions at premia well above those observed in the market for the listed stocks. These transactions tell us that investors are willing to accept a cost of equity even below these levels…”
**Forward-looking approaches – Other evidence**

In addition to approaches that focus on using market-data to infer an estimate of TMR, we provide a review of more qualitative evidence on its future level, provided by statements from investment professionals and academics.

Evidence from the recent Credit Suisse Yearbook points to expectations that future equity returns will be lower than the historical average. The Credit Suisse Yearbook states, for example, ‘since real interest rates remain at low levels, this is likely to depress returns on all asset classes – including equities. Given that equity investors made a 4.2 percentage point higher return than money market investors in the 1900-2016 period, the authors predict an additional real return of just 3 to 3.5 percent in the years ahead’\(^{90}\). To support their claim, the authors make use of historical multi-

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\(^{89}\) Enterprise value is defined as book value of net debt plus the market value of shares  
\(^{90}\) Credit Suisse, ‘Low interest rates hit returns on equities’, April 2017
country returns data, which shows that periods of low real interest rates have historically been associated with periods of low equity returns.\(^91\)

In a UK context, recent statements from infrastructure investors suggest that required returns have adjusted downwards. For example, figure 10 presents data from HICL Infrastructure Company (HICL). It shows that the discount rates HICL has used for UK infrastructure assets have declined since March 2012.

**Figure 10: HICL UK infrastructure discount rate, 2012 to 2017**

![Discount rate chart]

Source: Ofwat analysis from HICL reports\(^92\)

We acknowledge that HICL invest in a range of assets, including outside of the water sector. However, the chart shows changes in the equity risk premium and risk free rate over time, with a general trend of a falling total market return. It thus supports

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\(^91\) Credit Suisse, *Global investment returns yearbook 2017 – slide summary deck*, slide 11

\(^92\) See for example, page 47 HICL Infrastructure, *Delivering Real Value, Annual Report and Financial Statements 2017*
the view that the Equity Risk Premium does not fully offset the impact of a falling Risk Free Rate when considering the return that investors expect.

A similarly cautious view about prospects for equity investors can be found in statements from asset manager Blackrock, which publishes its view of expected returns for investors in its funds in different localities and asset classes. Over the next 5 years, it expects an annualised nominal arithmetic return for UK investors in large UK companies of 7.4%, and for global infrastructure equity of 6.0%\textsuperscript{93}. Their longer-term assumptions change to 7.1 and 7.4% respectively.

Schroders set out a similarly cautious view. While its survey\textsuperscript{94} of 22,000 people internationally suggested a global average expected return of 10.2%, separate analysis by the Schroders Economics Group, forecast returns of 4.2% (nominal) for world stock markets. Similarly, while its survey suggested return expectations of 8.7%, the Schroders Economics Group forecast nominal UK stock market returns of 5.4%\textsuperscript{95} (3.0% real) a year to 2024.

In their 41-country survey of finance and economics professionals and academics, Fernandez et al (2017), found that the average stated country-level TMR (based on 91 UK respondents) was 8.1% in nominal terms.\textsuperscript{96}

Consistent with the approach adopted in previous regulatory determinations, we use the evidence gathered from investor surveys, economic forecasts and other sources only as a cross check to our view of the TMR rather than to directly inform our view. This evidence does however support the view that expectations of TMR from some quarters are even lower than the point estimate we apply in our early view.

\textsuperscript{93} On an arithmetic basis, over a 5-year horizon. Long-term equilibrium returns are assessed to be 7.0% for large UK companies and 7.4% for global infrastructure equity. Source: https://www.blackrock.com/institutions/en-us/insights/portfolio-design/capital-market-assumptions accessed on 06.11.2017
\textsuperscript{94} Schroders, Global Investor Survey, 2017
\textsuperscript{95} Schroders, Global Market Perspective, Economic and asset allocation views, Q4 2017
\textsuperscript{96} P. Fernandez et al, ‘Discount rate (Risk-Free Rate and Market Risk Premium) used for 41 countries in 2017: a survey’, 2017
5.5 Evidence on Equity Beta for 2020-25

The equity beta is a measure of how a share’s returns co-vary with undiversifiable or market-wide risks (for instance, increases in interest rates). Equity beta is also assumed to vary in proportion to the level of gearing in a company, as higher gearing reduces resilience to market-wide risks.

Equity beta is an important component of the Capital Asset Pricing Model (CAPM) framework, which concludes that investors only require compensation for market-wide risks, not firm-specific risks. This is because investors can eliminate firm-specific risk by diversifying and holding a larger portfolio of investments. In a large portfolio, it is argued, these effects will average out to zero, on the basis that weak performance in some companies will be cancelled out by strong performance in others.97

Market-wide risks cannot be hedged in the same way, but the nature of a firm’s activities will imply a particular level of exposure to market-wide risk. The CAPM states that equity investors in firms with a lower level of exposure to market-wide risks are more protected from these risks, and so require a lower return on equity.

Equity betas are estimated by regressing stock returns against market returns. The resulting equity beta will reflect the firm’s financial gearing over the estimation period, and the underlying business risk. The latter is called the asset beta. The asset beta is typically calculated by adjusting the initial market-derived equity beta to strip out the contribution of gearing. The level of asset beta derived via this approach will also depend on the assumption used for debt beta (which measures how debt returns for the relevant company co-vary with market-wide risks).

5.5.1 Debt beta

Europe Economics consider that returns to debt as well as equity bear some risk in response to market-wide risks. This is because there is usually a degree of correlation between the risk of default and the economic cycle – companies are more likely to fail in a downturn, negatively affecting returns to their bondholders. In its view, this means that it is likely that some of the debt premium (the excess of the

97 A. Damodaran, Models of Risk and Return, accessed on 06/12/2017
cost of new debt over the risk-free rate) arises because of correlation between these market-wide risks, rather than the company or sector-specific risk of default. Europe Economics argues that this justifies the incorporation of a positive debt beta when performing the calculation required to derive the asset beta from equity market data, and when deriving an estimate of the ‘re-levered’ equity beta of a water company at our chosen notional gearing of 60%. The Competition Commission also adopted a debt beta in its 2010 re-determination of Bristol Water’s price control.98

As recognised in previous price controls99, the use of a debt beta only has a material impact on the equity beta calculated for the notional company when there is a non-trivial difference between the actual gearing of companies providing the estimate of beta and the notional gearing. In this case, Europe Economics report the enterprise value gearing of Severn Trent and United Utilities as 47% and 51%, respectively. Compared to our gearing assumption for the notional company of 60%, as this is a non-trivial difference, we have decided to adopt a debt beta assumption consistent with Europe Economics’ approach.

Europe Economics consider a debt beta of 0.2 is most likely to be accurate, but cite regulatory decisions which have tended to favour values in the 0.1 to 0.15 range for debt beta, ultimately choosing 0.125 as their point estimate.100 We have chosen 0.1 for our point estimate of debt beta in our early view. This is a cautious approach as there have been no defaults in the water sector since privatisation. The fact there have been no defaults does not mean that no debt beta should be taken into account as, for example, bonds carry credit ratings which incorporate an assessment of default risk. However, it does mean there is a scarcity of empirical data to decompose the risk premium into components due to the default rate and the influence of market-wide risk. Our assumption is consistent with the debt beta used by the Competition Commission in the Bristol Water determination cited above.

98 Competition Commission, Bristol Water PLC Price Determination - Appendices, N32, February 2010
100 Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017
5.5.2 Equity beta for the notional company

As stated above, betas are estimated via regression analysis as the correlation of equity returns with the wider stock market – usually taken to be the FTSE All-Share in a UK context. Previous regulatory determinations have considered daily, monthly or yearly data, and use a ‘trailing window’ encompassing 1, 2 and 5 years’ worth of data. We derive an asset beta from this initial estimate by stripping out the contribution of gearing to shareholder risk, where gearing is defined as net debt to enterprise value.

Figure 11 shows asset betas for the two remaining listed UK water companies with predominantly regulated activities, assuming a debt beta of 0.1.101

Figure 11: Asset betas for listed UK water companies, (daily data, 2010-2017)

![Graph showing asset betas for listed UK water companies](image)

Source: Thomson Reuters Datastream and Ofwat analysis

We note from the CMA’s 2015 redetermination of Bristol Water’s price control that the correct frequency of data to use when estimating beta remains a topic of debate. The CMA noted some academic studies that found evidence of downwards bias when using daily data, though it did not find evidence of this in its own calculations.102 Europe Economics consider that estimates based on daily data are

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101 We do not consider the inclusion of Pennon (owner of South West Water) to improve our estimates of beta due to its large waste management division.
102 Competition and Markets Authority, Bristol Water Plc Price Determination – Appendix 10, A10(1)-22
better than those derived using weekly or monthly data as they rely on larger sample sizes and are more precise, having narrower confidence intervals. We have accordingly used daily data for our preliminary view on equity betas.

Asset betas derived using a short trailing window may be distorted by specific events (for example any uncertainty associated with the price review process itself). However, a trailing window which is too long risks including historic data with limited relevance to a forward-looking estimate of beta (for example data from price control periods with different regulatory frameworks). We believe that a 2 year trailing window represents an appropriate balance, capturing only market data from the current control period, though we note that the use of both 2 and 5 year trailing windows yield broadly similar estimates (Figure 11).¹⁰³

We therefore focus on 2 year betas using daily data to derive our estimate of asset beta for our early view – 0.37. This estimate incorporates a debt beta of 0.1. The asset beta derived using a PR14 approach of using a debt beta of zero would be 0.32. We have noted Europe Economics’ approach of choosing a working value of 0.3¹⁰⁴ based on its view in the round that market-derived estimates do not convincingly point to an increase over the PR14 assumption, but for our early view we prefer an approach more grounded in market-derived estimates.

In table 7 we show the derivation of our estimate, and (for comparison purposes) the derivation of beta using our approach at PR14.

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¹⁰³ Figure 11 shows there is however little difference between the latest point estimates derived from 2 and 5 year trailing windows.

¹⁰⁴ Prior to applying debt beta assumption
Table 7: Comparison of our early equity beta view and PR14

<table>
<thead>
<tr>
<th>Calculation</th>
<th>Ofwat early view</th>
<th>Illustration with a debt beta of zero</th>
<th>PR14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Observed equity beta(^{105}).</td>
<td>A 0.63</td>
<td>0.63</td>
<td>-</td>
</tr>
<tr>
<td>Observed Gearing(^{106})</td>
<td>B 49%</td>
<td>49%</td>
<td>-</td>
</tr>
<tr>
<td>Asset beta (not reflecting debt beta)</td>
<td>C = A x ((1 - B)) 0.32</td>
<td>0.32</td>
<td>0.3</td>
</tr>
<tr>
<td>Debt beta.</td>
<td>D 0.1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Asset beta revised for debt beta.</td>
<td>E = C + D x B 0.37</td>
<td>0.32</td>
<td>0.3</td>
</tr>
<tr>
<td>Notional gearing.</td>
<td>F 60%</td>
<td>60%</td>
<td>62.5%</td>
</tr>
</tbody>
</table>

\(^{105}\) Observed beta is an average of the Severn Trent and United Utilities observed equity betas of 0.62 and 0.64, respectively, as reported on 31/07/2017

\(^{106}\) Observed gearing is an average of the Severn Trent and United Utilities observed gearing of 47% and 51%, as reported on 31/07/2017
Re-levered beta.  
\[ G = \frac{E - (F \times D)}{(1 - F)} \]

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>0.77</th>
<th>0.80</th>
<th>0.80</th>
</tr>
</thead>
<tbody>
<tr>
<td>Re-levered beta.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Source: Ofwat calculations using Thompson Datastream Data

We note there are alternative approaches to estimating beta, for example, as set out in the cost of capital report by Economic Consulting Associates prepared for CCWater. Together with the availability of more recent market data, this means we will need to update and reconsider the evidence on equity beta when we set the cost of capital for draft and final determinations in 2019.

### 5.5.3 Forward-looking beta estimates for 2020-21 – 2024-25

Several responses to our draft methodology proposals expressed the view that proposed changes to the regulatory framework for PR19 were likely to increase or decrease beta. They argued that these changes ought to be reflected in our forward-looking beta assumption, rather than just relying on recent market data.

As discussed at the start of section 5.5, under the CAPM, beta is a measure of exposure to market-wide risk. We therefore consider in table 8 the arguments put forward by respondents and our view of how they could change the exposure of equity investor returns to market wide risks.

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107 Economic Consulting Associates, Recommendations for the Weighted Average Cost of Capital 2020-2025, 27 November 2017
### Table 8: Company representations on forward-looking beta and our response

<table>
<thead>
<tr>
<th>Issue raised</th>
<th>Respondent</th>
<th>Argued impact on beta</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Greater focus on recent data when estimating TMR will increase covariance of sector returns with the benchmark index.</td>
<td>SEW</td>
<td>Increase</td>
<td>Increases to the cost of finance are an economy-wide risk. Using recent evidence to inform this component of financing costs, should provide greater protection from market risks as it is likely to better align the allowed return to the expected return (that is rising TMR) – and this should reduce beta.</td>
</tr>
<tr>
<td>Increased cyclicality of returns, driven by cost of debt indexation.</td>
<td>SEW</td>
<td>Increase</td>
<td>Increases to the cost of finance are an economy-wide risk. Using recent evidence to inform this component of financing costs, should provide greater protection from market risks (that is rising interest rates) – and this should reduce beta. This view is also set out by Europe Economics.</td>
</tr>
<tr>
<td>Increased cyclicality of returns driven by cost of debt indexation.</td>
<td>CCWater</td>
<td>Decrease</td>
<td></td>
</tr>
<tr>
<td>Introduction of more competition in water resources and bioresources,</td>
<td>SEW, SSC</td>
<td>Increase</td>
<td>Increased competition is a diversifiable risk (one firm’s loss of market share is another’s gain). Thus, there should be no increase to beta.</td>
</tr>
</tbody>
</table>


<table>
<thead>
<tr>
<th>will increase risks to investors.</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Switch from RPI to CPI indexation</strong></td>
<td>SEW</td>
<td>Increase</td>
</tr>
<tr>
<td>Firms will continue to be largely protected from inflation risk through indexation of their revenues and RCV. It is not clear how use of a less volatile, more accurate measure of inflation increases exposure to this category of market-wide risk. We consider it unlikely there would be any material, robustly quantifiable impact on the industry’s risk (and hence financing costs).^{108}</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>More challenging targets for efficiency and service performance</strong></td>
<td>SEW</td>
<td>Increase</td>
</tr>
<tr>
<td>Greater risks are likely to arise at the company-level, hence such risks should be diversifiable and should not affect beta.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Overall, we conclude that there is some evidence that beta is reduced by proposed changes in our draft methodology proposals. In keeping with the similar conclusion reached by Europe Economics for our early view, we have decided against an ‘ex-post’ adjustment to the beta we have derived from market data. This is because the size of the appropriate downward adjustment is unclear.^{109}

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^{109} Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017
5.6 Evidence on the Risk-Free Rate for 2020-25

The Risk Free Rate (RFR) is an estimate of the return that investors require for investing their money at no risk to the amount invested. It is an important component in the CAPM framework, as it provides the minimum return investors require, before considering any additional premium due to the risk characteristics of a particular investment.

It is common UK regulatory practice to assume that the yield on UK government bonds (or ‘gilts’) is a suitable guide to the RFR, given their liquidity and negligible default risk.¹¹⁰

Figure 12 shows that nominal spot yields for 5, 10 and 20 year gilts have followed a declining path since 2010. Yields for 10 and 20 year bonds were 1.20% and 1.91% in March 2017, respectively. Given uncertainty over the average investment horizon for equity investors, we conservatively focus on the higher-yielding 10 and 20 year zero-coupon¹¹¹ nominal gilts to inform our early view of the RFR.

¹¹⁰ Moodys’ analysis of sovereign default rates between 1983 and 2016 shows that no country with a rating ‘Baa’ or above defaulted on sovereign debt. The UK’s current rating is ‘Aa2’- 5 notches above.

¹¹¹ Zero-coupon gilts are more risk-free than coupon bearing bonds as investors do not face risk from reinvesting coupon payments.
Some respondents to our draft methodology proposals argued for an upwards adjustment to estimates of the RFR derived using gilt yields. Respondents argued that recently observed yields are not a suitable guide to the yield that typical investors are expecting for investing in a risk-free asset. These respondents cited in particular, the Bank of England’s purchases of gilts over the course of successive waves of its Quantitative Easing programme.\textsuperscript{112}

We do not agree with this assessment. The Bank’s retrospective analysis of its programme show that although the initial gilts purchase announcement may have reduced yields on long-term gilts by around 100 basis points, the response to successive waves has been more muted. For some QE announcements, long and short-term yields increased in response.\textsuperscript{113} Gilt yields also continued to fall between 2013 and 2016, when the Bank’s Asset Purchase Facility was not increasing its holdings of gilts.\textsuperscript{114}

\begin{figure}
\centering
\includegraphics[width=\textwidth]{figure12}
\caption{Yields on zero-coupon nominal UK government bonds, 2010-2017}
\end{figure}

\textsuperscript{112} The purpose of this programme is to increase the broad money supply, not earn a return on investment
\textsuperscript{114} Bank of England (2017), Asset Purchase Facility Quarterly Report 2017 Q2
For the purposes of forecasting a cost of equity for 2020-25, we require a plausible forward-looking estimate RFR over this period. Although there is considerable uncertainty over the path of interest rates, the relative price of gilts with different years to maturity can be used to infer market expectations of rate rises.

We use daily spot and yield curve data, covering the period 04/01/2017 to 31/07/2017, to derive an expectations-implied range for interest increases corresponding to the start and end of the next control period (that is April 2020 and March 2025). Market-implied expectations of interest rate increases based on the interquartile range of these data points, are to increase 30-41 basis points, by March 2020, and 107-116 basis points, by March 2025 (Figure 13). We adjust these ranges downwards by 20 basis points to reflect a term premium effect embedded in forward rates, as proposed by Europe Economics. Taking the midpoint between the March 2020 and March 2025 rate rise estimates, gives an overall predicted increase of 49-59 basis points.

Figure 13: Market-implied increases in interest rates, 2017-2030

We obtain our point estimate for the RFR by applying the low end of this range to the March 2017 yield on 10 year gilts, and the high end to the March 2017 yield on 20 year gilts. This gives an expected RFR ranging from 1.69-2.50%, in nominal terms. Taking the midpoint of this range gives the following point estimates:

- **2.10%** - nominal;
- **-0.88%** - RPI based, assuming 3.0% RPI; and
- **-0.10%** - CPIH based, assuming 2.0% CPIH.
The methodology for deriving an estimate for the risk-free rate set out above is consistent to that of Europe Economics. However, we place equal weight on evidence from 10 and 20 year gilts, whereas Europe Economics’ assessment places slightly greater evidence on projected yields for 10 year (as opposed to 20 year) gilts in producing a rounded point estimate, arguing this is more in keeping with prior regulatory analysis. This explains their lower point estimate (-1.0% in real RPI terms).

As shown in Figure 14, the path of forward rates suggests that investors currently expect yields on 10 year government debt to be negative, in real terms, as far ahead as October 2027. This provides additional support to our view that lower interest rates are consistent with investor expectations and are unlikely to unwind in the near term.

**Figure 14: Evolution of the 10 year forward 10 year gilt rate (2000-2017)**

Source: Thomson Reuters Datastream and PwC analysis
6. **Our approach to the cost of debt**

In the chapter 10 (aligning risk and return) we explained the high level approach and principles we intend to adopt in setting a cost of debt, as well as providing a provisional view of the components of our proposed allowance. In this section we discuss the process we have followed to derive these components, as well as our considered response to comments provided by respondents to our draft methodology proposals.

This section is structured as:

- our approach as set out in the draft methodology proposals;
- responses to the draft methodology proposals;
- our high level approach; and
- our early view on the cost of debt.

### 6.1 Our approach as set out in the draft methodology proposals

Our draft methodology proposals set out our high level approach to setting the cost of debt for PR19. Our proposals took account of the responses we received to a consultation, which discussed the options for the approach to the cost of debt in 2016, and the views expressed by stakeholders in two workshops.

Our draft methodology proposals set a fixed allowance for the cost of embedded debt, taking account of relevant benchmark data and information contained in company balance sheets. We said that where there is evidence that the sector outperforms the benchmark data, we would take this into account in setting the efficient cost of embedded debt.

We said that there are significant differences between companies on their cost of embedded debt, related to actual financing structures, and the timing and tenor of

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115 Ofwat 2016 Consultation on the approach to the cost of debt for PR19.
116 The material from the two workshops are also available on our website.
We also stated that this would drive a range of financial outperformance and underperformance in 2020-2025.

We proposed to index the cost of new debt. We said this would benefit customers by substantially reducing the forecast error from our estimates of the cost of new debt. Our proposals were:

- for the proposed benchmark index;
- to allow ex-ante adjustments to the benchmark if evidence persists that efficient companies can outperform the benchmark;
- to make reconciliation adjustments at the end of the 2020-25 period; and,
- to use our long-term view of inflation, set at the time of the price determination, when calculating the reconciliation adjustment.

We have published an illustrative new debt cost reconciliation model alongside our consultation.

### 6.2 Responses to our draft methodology

Our proposed approach to the cost of debt was supported by most respondents to our draft methodology proposals. Some respondents raised concerns about our proposals, in particular:

- that a cost of debt indexation mechanism would encourage the use of shorter-term debt to shadow the index and create additional exposure to the risk of interest rate changes – particularly for infrequent issuers;
- about building in an ex-ante outperformance assumption to new debt costs derived using a benchmark index. Some respondents argued that this would damage incentives to issue cost-effectively, or that outperformance disappeared once differences in tenor and credit rating were controlled;
- about reconciliation adjustments for the cost of debt index at the end of the regulatory period. Four respondents stated a preference for in period adjustments. Arguments were made that this would provide a more immediate hedge against interest rate movements and reduce the need for large end-of-period adjustments;
- about some of the detailed calculations in our illustrative reconciliation model, with particular reference to the proportions of new to embedded debt, which several companies argued, implied a share of new debt that was too high;
- that a single approach to setting the cost of debt could raise financeability concerns; and,
one respondent considered it was not the right time to index the cost of new debt because they considered that the cost of debt would rise in coming years, costing customers more.

We respond to these issues, below, and in Appendix 15 - which sets out our response to more detailed points raised by respondents.

6.3 Our high level approach

For PR19, our view remains that it is appropriate to have separate approaches to embedded debt and new debt. We have decided to adopt a fixed approach to embedded debt and to adopt an indexation mechanism for new debt.

For embedded debt, we consider it is appropriate to assume a proportion of debt remains embedded in the notional balance sheet through 2020-25. We will also assume that new debt in the period is based on requirements to fund RCV growth and refinance existing debt that matures.

Our proposal to index the cost of new debt was supported by most respondents to our draft methodology proposals, subject to some points of clarification, which we discuss below.

We believe that indexing the cost of debt will be to customers’ benefit as it will remove the need for us to rely on forecasts to set a fixed cost of debt – an approach which has led to customers paying more than the actual cost of debt in previous price reviews. This approach will also provide some protection to companies in an environment of rising debt costs which a fixed allowance will not.

We have decided that we will set the cost of new debt allowance with reference to the evolution of the iBoxx\textsuperscript{117} indices for non-financial companies with a tenor of 10-117

\textsuperscript{117} Appendix 13 of our draft methodology discussed the merits of using the iBoxx indices. The iBoxx indices are published by Markit. The iBoxx bond indices are used to measure the value of different sections of the bond market, subdivided by credit rating. The non-financial index tracks the bond prices of a portfolio of bonds issued by investment grade, non-financial securities. This is the same index that we and other regulators, including the CMA, have used in setting debt allowances at previous price reviews. It is also the same index that Ofgem uses for its cost of debt indexation mechanisms. It is therefore widely adopted and well understood.
plus years. We consider that a 50:50 mix of A and BBB rated indices reflects an appropriate range of credit profile for the notional company. We also believe that the iBoXX constitutes an appropriate reference point as a benchmark, representing a range of different companies and sectors. We also confirm that we will use our long term view of CPIH (2.0%) to derive real-terms inputs to our calculations from the index.

Some respondents to our draft methodology proposals requested in-period adjustments. We consider that reconciliation adjustments for the cost of new debt are best made as end of period adjustments. This allows for positive and negative adjustments to be netted against one another, and is simple to implement.

We acknowledge our approach here is different to our preferred approach for in-period ODI adjustments. But the cost of debt reconciliation adjustment is for market wide movements in interest rates, which are outside of management control. By contrast, company management has significant influence and control over ODI performance. This brings outperformance payments and underperformance penalties closer in time to the performance that generated them, and sharpens the ODI incentives on management.

A number of respondents suggested our cost of debt mechanism should not take account of the view that companies will continue to outperform the benchmark index on a forward looking basis. We have carried out further analysis on this issue, which we discuss in section 6.4.2.

Our approach requires us to set an initial assumption for the cost of new debt. This will feed into the revenue allowance for the cost of new debt over the period 2020-25. Our initial assumption will be based on the iBoXX A/BBB 10yrs+ non-financials index. It will build in both expectations of interest rate movements in 10 and 20 year gilt yields, and our assumption of ongoing outperformance.

At the end of the period we will compare the revenue allowance, based on the initial assumption, against a trailing average of our preferred cost of debt index over the same period. Any difference in revenues will be reflected in future revenues or RCV. Our policy on how the true-up will be reflected in company revenues will be decided as part of the next price review, PR24.
6.4 Our early view on the cost of debt

6.4.1 Ratio of new to embedded debt

At PR14, the ratio of new to embedded debt was 1:3 (i.e. 25% of all debt allowances are for new debt). For the purposes of setting an initial cost of debt for PR19, we have assumed a ratio of 30% of new debt to 70% of embedded debt, based on Europe Economics’ analysis of company debt data and extrapolation of RCV growth rates from the current control period.\(^{118}\) We will revisit this assumption once the companies have submitted their business plans and we have a better view on the future investment requirements across the sector.

For the purposes of setting a notional cost of debt, our assumption is that the proportion of new debt would not be 30% for each year of the price control. It would be 30% on average, over the period. This means we would expect new debt to be less than 30% of a company’s debt liabilities in the first year, and more than 30% in the final year. It means the actual, allowed cost of debt will vary in each year.

6.4.2 Sector performance against benchmark indices

This section considers the weight which we ascribe to company balance sheets and market benchmarks when setting our fixed allowance for embedded debt, as well as the case for an ex-ante adjustment to the benchmark we use for indexing the cost of new debt.

To inform our early view we considered information reported by companies in their Annual Performance Reports (APRs), the supplementary information reported to us by the companies on their debt instruments and evidence from market benchmarks.

The 2016-17 APRs set out the indicative weighted average nominal interest rate reported by each company on 31 March 2017.\(^{119}\) Figure 15 compares the 10 year trailing average of the iBoXX 10yrs+ A/BBB non-financials index, as it stood at 31 March 2017 (5.10%), against indicative weighted average nominal interest rates

\(^{118}\) Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017
\(^{119}\) This is contained in table 1E: ‘Net Debt Analysis’ of each Annual Performance Report
reported by companies as part of their March 2017 Annual Performance Reports. The sector average weighted by company-level borrowings was 4.60%, and the simple company-level average was 4.87%. This suggests an overall outperformance range of between 23 and 50 basis points relative to the iBoXX 10-year trailing average.

**Figure 15: Indicative nominal weighted average cost of debt, March 2017**

This updated assessment continues the trend highlighted by CEPA in 2016, which suggests that the water sector outperformed the 10 year trailing average of the iBoXX A/BBB non-financials index by 30 – 80 basis points over the period 2008-2016, with a simple average of 55 basis points over this period.

We consider that the implications of this level of historic outperformance are different for our fixed embedded debt allowance and indexed new debt allowance.

For **embedded debt**, it is clear that an iBoXX-based allowance is likely to materially overcompensate the majority of companies in the sector relative to their true cost of debt. We consider this justifies setting a cost of debt based on the debt instruments

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120 Weights provided by total company borrowings
121 CEPA, *Alternative Approaches to Setting the Cost of Debt for PR19 and H7*, August 2016
contained in companies’ balance sheets. This will provide a strong incentive for companies to seek the most cost-effective debt finance.

For new debt, we consider that the persistent evidence of the ability of the sector to outperform the benchmark iBoXX index justifies an ex-ante assumption that the sector’s allowed cost of debt should outperform the iBoXX. For our early view, we have assumed an outperformance adjustment of 15 basis points. This outperformance adjustment is conservative given the evidence stated above on the extent of past performance, but reflects a view that:

- the iBoXX has trended down over time and so absolute levels of outperformance are likely to be lower where the iBoXX is lower;
- the iBoXX index that applies to the cost of new debt mechanism is based on a 1-year rather than 10-year trailing average which reduces to scope for gains due to the timing of debt issuance; and,
- the outperformance wedge has varied over time, in part, due to the impact of inflation.

This level of ex-ante adjustment is consistent with Europe Economics’ recommendation of 15 basis points, which also takes account of the wedge between the iBoXX Non-Financials and iBoXX utilities index (containing primarily energy and water companies). Europe Economics’ analysis suggests this has on average, historically outperformed the non-financials index by 17 basis points over the last 15 years.\textsuperscript{122} It is also consistent with the findings of PwC, who found that water bonds’ yields at issue had been on average 15 basis points lower than the iBoXX index in the 10 years leading up to 2013.\textsuperscript{123}

For our early view of the cost of debt we will apply this to both the initial allowance for the cost of new debt, and the iBoXX index on which the end-of period reconciliation will be based.

\textsuperscript{122} Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017
\textsuperscript{123} PwC, Cost of Capital for PR14: Methodological Considerations, July 2013, p36
6.4.3 Cost of embedded debt

At PR14, our real RPI allowance for embedded debt of 2.65% (reflecting an RPI of 2.8%) considered evidence from the 10 year trailing average of the iBoXX non-financials A/BBB-rated debt index, for which a value of 2.80% was used, and water bond issues which pointed to a sector average cost of debt of 2.20%.\(^\text{124}\) We have likewise considered both iBoXX indices and data provided by companies on their debt instruments for our early view of the cost of embedded debt for 2020-25.

Figure 16 shows that the iBoXX index has trended downwards since the 2014 final determination. On 31 March 2017, the nominal terms spot figure for the index was 3.01%, with 10 and 15 year trailing averages calculated as 5.10% and 5.30%, respectively.

\(^\text{124}\) PR14 Policy Chapter A7 – risk and reward, December 2014 (these figures reflect an RPI assumption of 2.8%)
We asked companies to provide us with granular detail on the particular debt and other financial instruments (for example swaps) which they have accumulated on their balance sheets at March 2017. We have focused our analysis on ‘pure debt’ – that is fixed, floating-rate and index-linked instruments, and excluding other instruments (for example, swaps). CEPA in 2016 noted that excluding swaps is consistent with previous UK regulatory decisions.\(^{125}\)

As we expect market conditions to be different in March 2020, estimating a sector cost of embedded debt using unadjusted data from company submissions relating to March 2017 may present a misleading picture. In particular, changes in inflation and refinancing of debt falling due before the start of the forthcoming price control in April 2020 are likely to have an impact on sector debt costs.

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\(^{125}\) CEPA, *Alternative Approaches to Setting the Cost of Debt for PR19 and H7*, August 2016, p124
We therefore adjusted the granular data on pure debt instruments to form our early view of an efficient cost of debt over the period 2020-25. We made the following assumptions:

- **Refinanced debt adjustment:** Approximately £4.2 billion of the total £42.5 billion embedded pure debt we have included in our analysis falls due for refinancing before 2020. How this debt will be refinanced and the types of instruments that will replace it is uncertain. However, given that interest rates have been falling for many years, it is implausible that it will be refinanced on existing terms. We have therefore used a working assumption that this debt will be refinanced with fixed-rate debt at an average nominal rate of 3.02%. We have calculated this based on the 10 year trailing average value for the iBoXX non-financials A/BBB 10yrs+ index at 31 March 2017, adjusted for 15 basis points of outperformance, and including an uplift of 16 basis points to reflect market-implied interest rate increases embedded in the difference between forward and spot yield curves between March 2017 and March 2020.126

- **Inflation adjustment:** The supplementary information the companies submitted calculated real and nominal interest costs using an RPI assumption of 2.8%. Our real-terms allowance reflects that the interest rate of index-linked debt would increase if our long-term RPI inflation assumption of 3.0% were used.

126 The midpoint of 25th (30bp) and 75th (42bp) percentile spot-minus-forward implied increases is 0.36, from which we subtract 20bp to reflect term premium effects. This is a similar approach to that used to derive our forward-looking Risk Free Rate.
Table 9 sets out summary statistics for our view of the sector’s pure debt costs over the period 2020-25.

**Table 9: Indicative nominal water sector embedded debt costs for 2020-25**

<table>
<thead>
<tr>
<th></th>
<th>Sector</th>
<th>WaSCs and large WOCs&lt;sup&gt;127&lt;/sup&gt;</th>
<th>Small WOCs&lt;sup&gt;128&lt;/sup&gt;</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weighted average&lt;sup&gt;129&lt;/sup&gt;</td>
<td>4.34%</td>
<td>4.30%</td>
<td>5.73%</td>
</tr>
<tr>
<td>Company-level average</td>
<td>4.93%</td>
<td>4.42%</td>
<td>6.00%</td>
</tr>
<tr>
<td>Company-level median</td>
<td>4.64%</td>
<td>4.44%</td>
<td>5.60%</td>
</tr>
</tbody>
</table>

The bottom end of our proposed range for our embedded debt allowance is the sector weighted average - 4.34%. The top end of our range is the iBoXX 10 year trailing average - 5.10%. We have chosen the company-level sector median as a more representative measure of embedded debt costs due to extreme outliers (South West and Yorkshire) which distort the average. This is 30 basis points higher than our estimate of the sector’s overall indicative cost of nominal debt of 4.34%, but 46 basis points lower than the iBoXX-derived 10 year trailing average of 5.10%. We note however that we have not projected forward the iBoXX trailing average, and

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<sup>127</sup> Large WOCs refers to South East and Affinity
<sup>128</sup> Small WOCs refers to Bristol, Dee Valley, Portsmouth, Sutton & East Surrey, and South Staffordshire & Cambridge
<sup>129</sup> Weights for the average are provided by the principal outstanding of the debt instruments.
consider that its value is likely to fall in coming years due to the declining trend observed in the spot rate (Figure 16).\footnote{The nominal 10 year trailing average yield on 31 July 2017 was 5.00%, for instance.}

We take as our point estimate the company-level median from Table 9. Our allowance (net of issuance and liquidity costs) is therefore:

- \textbf{4.64\%} - nominal
- \textbf{1.59\%} - RPI based, assuming 3.0\% RPI
- \textbf{2.58\%} - CPIH based, assuming 2.0\% CPIH

We set out in section 7.3.3 our view that we may consider it reasonable to award a company-specific uplift to reflect a higher cost of embedded debt due to a company’s small size; where there is compelling evidence that customers will benefit and support the proposal. Our early view is based on a median of company-level debt costs across the sector, however, we note that using a median for WaSCs and two large WoCs would lower the cost of embedded debt to 4.44\% (Table 9). This would likely represent a more cost-reflective allowance for the rest of the sector if we considered it appropriate to set a separate allowance for the smaller WoCs based on their particular circumstances. We will revisit our assessment in the draft and final determinations.

Our early view of the appropriate allowance for the cost of embedded debt (4.64\%) lies within Europe Economics’ range of 4.37\% to 5.25\%, though we note it is 36 basis points lower than its point estimate of 4.90\%. Europe Economics calculate this based on a weighted average of sector debt costs from company submissions once some (but not all) swaps and non-standard\footnote{Ie not fixed, floating or index-linked – for example, preference shares (which can have debt and equity-like characteristics).} debt instruments are excluded from the analysis. We prefer our approach because it provides consistent treatment to swaps and non-standard debt instruments. As with other decisions over financial structure, we believe that the risks entailed by holding these instruments are best held by equity, not customers.
6.4.4 Cost of new debt

At PR19, we will set an initial allowance for the cost of new debt. As stated in section 6.3, we will reconcile the cost of new debt to reflect the movements in our market benchmark at PR24.

Our early view of this initial have set our initial assumption by reference to the iBoXX A/BBB non-financials 10yrs+ index. The spot value of the index was 3.01% on 31 March 2017. We uplift this yield by our market-implied prediction of gilt rate increases by the middle of 2020-25 – that is, by 54 basis points.\(^{132}\) We also deduct 15 basis points of outperformance against the index, as discussed in section 6.4.2. Based on these calculations our early view of the initial allowance we will set for new debt (net of issuance and liquidity costs) is the following:

- **3.40%** - nominal
- **0.38%** - RPI based, assuming 3.0% RPI
- **1.37%** - CPIH based, assuming 2.0% CPIH

Our allowance is broadly similar to that recommended by Europe Economics, whose nominal terms recommendation of 3.60% reflects its placing some weight on the iBoXX A/BBB 15yrs+ index as well as the 10yrs+ index, the former of which tends to be higher-yielding.

The yield on debt can also be conceived of as a combination of the Risk-Free Rate (RFR) and additional premium (or ‘spread’), which reflects the market pricing of risks that debt investors are expected to bear. As a cross-check to our cost of new debt estimate, we consider how adding this spread to our forward-looking estimate of the RFR, relates to our proposed allowance.

Figure 17 plots the spreads of selected large water company bonds against coupon-yielding gilts of similar maturities. Between January and November 2017, the simple average of daily spreads for these instruments over gilts has averaged 87 basis points. Adding this to our mid 2020-25 estimate of the risk-free rate (2.10%), results

\(^{132}\) This reflects the midpoint of the 49-59bp market-implied increase in interest rates by the middle of the forthcoming price review, as inferred from spot minus forward yield curves, using the same methodology as in section 5.6.
We have not directly used this market data to inform our estimate, but it provides some evidence both that our initial allowance for new debt is broadly consistent with historic data on spreads over our chosen risk-free rate, and also that reducing spreads over gilts, may be contributing to a beneficial financing environment for the notionally geared company, as well as falls in gilt yields.\textsuperscript{133}

\textbf{Figure 17: Spreads against government bonds for selected water company bonds}\textsuperscript{134}

\begin{figure}[h]
\centering
\includegraphics[width=\textwidth]{spread_graph.png}
\caption{Spreads against government bonds for selected water company bonds}
\end{figure}

\textsuperscript{133} We calculate Severn Trent and United Utilities’ gearing as 61% in 2017, defined as net debt to RCV.

\textsuperscript{134} Spreads for ‘SVT 2029’ ‘UU 2035’ and ‘SVT 2042’ calculated against UK gilts maturing in 2028, 2036 and 2042, respectively.
6.4.5 Issuance and liquidity costs

Firms incur costs for issuing debt, which go beyond their ongoing interest costs. Debt issuance fees to financial intermediaries (for example banks organising the issue) represent the most significant of these. The terms of some loans may also oblige firms to hold a particular level of cash balances or maintain undrawn short-term lending facilities.

At PR14, we allowed 10 basis points on top of the basic allowance for the cost of embedded and new debt, to account for debt issuance costs.\(^{135}\)

Europe Economics’ analysis of debt issuance costs from 72 debt instruments over the period 1993-2017, gives an average annualised cost, over the life of the loan, of 5 basis points\(^{136}\). While PwC’s analysis of Artesian debt, popular with smaller firms, suggests the annualised cost of issuance fees is in the range of 3 to 6 basis points.\(^{137}\) Finally, Europe Economics assume that firms will hold credit facilities sized to match 10% of their borrowings, and that the cost of these facilities are 35-45 basis points. This implies that an uplift to the annual allowance for cash holding of 3.5-4.5 basis points is appropriate.

Our provisional conclusion based on this evidence, and consistent with Europe Economics’ recommendation, is that a 10 basis point uplift to reflect evidence from issuance costs (3-6 basis points) and cash holding costs (3.5 – 4.5 basis points) is appropriate. We apply this to our allowance for the interest costs for embedded and new debt.

6.4.6 Proportion of index linked debt

In previous price reviews, we have assumed a proportion of index-linked debt in the notional balance sheet. Index-linked debt has an interest cost that reflects a real, rather than a nominal, rate of interest and has a positive effect on adjusted interest cover. At PR14 we assumed that the 33% of the notional company’s debt was index linked. As at March 2017, nearly half of the sector’s debt was index-linked to RPI.\(^{138}\)

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\(^{135}\) Ofwat, Final price control determination notice: policy chapter A7 – risk and reward, p41
\(^{136}\) Europe Economics (2017), ‘PR19 — Initial Assessment of the Cost of Capital’, December 2017
\(^{138}\) Ofwat calculations based on March 2017 Annual Performance Reports
However, we continue to consider 33% as a prudent assumption for the testing of financeability, both due to the variation in its percentage share by companies in the sector, and because the regulatory framework is transitioning away from the use of RPI. While we have seen some issuance of CPI linked debt in the sector in the last 12-18 months, the issuance of CPI or CPIH linked debt would need to be much more significant across the sector if we were to conclude it is appropriate to include CPI or CPIH linked debt in the notional balance sheet.
7. **Company-specific adjustments to the cost of capital**

7.1 **Our approach as set out in the draft methodology proposals**

In previous price determinations, we have allowed for company specific adjustments to the cost of capital where companies have clearly demonstrated that they face a higher cost to raising finance and that there is an offsetting benefit to customers. Our view, expressed in our draft methodology proposals, was that timing and tenor of debt issuance were likely to be the main determinants of pricing differences across the industry. Neither of these issues relates specifically to company size. We set out our rationale that there was no robust evidence that company size should be a factor in setting the cost of equity.

We said that where companies request a company specific adjustment, we would expect the additional costs to customers would be more than offset by the benefits customers receive from the company.

7.2 **Responses to our draft methodology proposals**

Some water only companies set out their views that company specific adjustments were necessary to reflect their higher than average cost of embedded debt, reflecting views that these companies issue debt less frequently than larger companies. Alongside their responses, some companies submitted consultancy reports in support of their view. The advisers for one company suggested we should apply a 30 bps uplift to the cost of debt, based on empirical evidence on yields at issuance.

Two water only companies set out their view that an uplift was required to the cost of equity to reflect the circumstances of small companies.

Some respondents also suggested we should not apply a customer benefits test because the CMA considered there was no causal link between the cost of debt required to finance company operations and the benefits outlined by us.

Finally, some companies requested we set out further detail on the tests we will apply in our assessment.
7.3 Our final position

7.3.1 Evidence of the need for company specific cost of equity adjustments

We have carefully considered the responses and we have updated our assessment of the evidence below. Our view remains that there is no robust evidence that company size affects the cost of equity for companies in this sector. In part, this is because water only companies benefit from the same risk sharing mechanisms that are inherent in the regulatory regime, as for the larger companies.

Evidence that investors in small companies across all sectors require higher returns, is limited. We specifically note several of the findings of Aswath Damodaran, who questions the general approach of applying a premium to investments in small cap companies\textsuperscript{139} as follows:

- small cap premiums tend to be justified on the basis of historical data. However, historical estimates of small company (or small cap) premiums suffer from high standard errors, and the data is not robust; and
- to justify a small company premium, there has to be evidence that small companies are subject to a different risk profile. But as Damodaran states, “risk ultimately has to come from something fundamental (and size is not a fundamental factor)”.

For water companies, there is no clear justification that small companies face higher risks than larger water and wastewater companies (WaSCs), as the regulatory framework is essentially the same. This is different from small companies in competitive markets, which do face different pressures around market share and growth expectations, a point also noted by Damodaran.

We also do not consider that there is a robust argument for smaller WoCs having higher asset betas as a result of having higher operational gearing. We understand that this argument assumes a high ratio of operational cash flow to revenue results in higher systematic risk, and therefore a higher asset beta and cost of equity. We have

rejected such arguments at previous price controls. For example, PwC’s analysis at PR14 could not establish a conceptual basis for greater exposure to systematic risk as a result of a high ratio of operational cash flows to revenue. We note also that to tex outperformance drives greater returns (measured in RoRE terms) for companies with higher operational gearing.

In its price determination for Bristol Water, the CMA\textsuperscript{140} made a 13\% uplift to the sector asset beta to account for the operational characteristics of Bristol Water compared to observable comparators. The CMA based its assessment on the ‘operating gearing’ of Bristol Water relative to comparator water and sewerage companies, by considering the ratio of cash-flow from operations to revenue. This was consistent with the approach taken by the Competition Commission in its 2010 price determination for Bristol Water, though in 2015, the CMA supplemented its assessment with historic RoRE analysis.

We consider that the approach taken by CMA in 2015 (and the CC in 2010) for Bristol Water, is not robust for the purpose of analysing differences in systematic risk between water only and water and sewerage companies. Our response to the CMA’s provisional findings illustrated the significant variation in the asset beta uplift that would be required if the approach were adopted for all water only companies. We consider the wide range of results the analysis implies is unreliable and unworkable across the water only companies – for example the asset beta uplift implied by the CMA’s policy implied a range of 13\% to 64\%, and the uplift that would be required for one large water only company (Affinity Water) was 56\%; 3.5 times that of another large water only company (South East Water).\textsuperscript{141}

We consider RoRE analysis does not necessarily provide evidence of variations in systematic risk between companies, because outturn RoRE performance is driven to a significant extent by company and management performance and the financing arrangements in place at each company. Inferring differences in systematic risk from forward looking RoRE analysis is difficult as our PR19 methodology provides companies with flexibility and greater control over their levels of risk exposure for example through the use of direct procurement and development of ODIs.

\textsuperscript{140} CMA, \textit{Bristol Water plc price determination}, 21 October 2015
\textsuperscript{141} Ofwat, ‘Ofwat’s response to Bristol Water’s price determination statement of case dated 11 March 2015’
If operational gearing is a particular concern in the relative risk between water only and water and sewerage companies, we consider this should relate to the appropriate level of financial gearing and we would see shareholdings in water only companies trade at lower premia to their water and sewerage counterparts. We see neither in practice. While we adopted a different gearing assumption for water only companies than water and sewerage companies at PR09, this took account of the fact that water only companies exhibited lower gearing at that time. We no longer see the water only companies maintaining lower levels of gearing than the water and sewerage companies, and most are above the notional level of gearing we assume. Valuation multiples for water only companies are comparable, and in some cases greater, than those of water and sewerage companies. This suggests that company management and investors do not consider that water only companies face higher risks than water and sewerage companies or those which underpin our notional assumptions.

Further, we note that Ofwat has not allowed a cost of equity premium since the PR04 price review and as noted there is no evidence of differences in valuation between water only companies and water and wastewater companies, nor is there any evidence of difficulties in raising finance.

7.3.2 Evidence for the need of company specific cost of debt adjustments

We set out in chapter 10 (aligning risk and return) that small water only companies do not necessarily face markets for corporate bonds.

As illustrated in figure 15 and table 9 water only companies do, on average, have a higher cost of debt than the average of the water and sewerage companies. However the fact that water only companies have a higher cost of debt than the water and sewerage companies is not sufficient evidence, on its own, to support the need for a company specific cost of debt adjustment for small water only companies. For example, two of the main determinants of pricing differences are the timing and tenor of debt issuance. Companies have control over factors that include timing, tenor and type of instrument that is chosen, in addition to gearing. Where a large proportion of RCV is debt financed at one point in time, this exposes the company to upside and downside risks depending on the evolution of debt finance costs.

While the largest water only companies are able to issue bonds directly in the markets, there is some evidence that some of the smaller water only companies have historically had more limited options available to them and this may suggest it is reasonable to allow a higher cost of debt for such companies. In this context, it should be noted our approach to setting the cost of debt takes account of the cost of
debt of all companies including water only companies, with potentially higher financing costs.

Companies choose their financing structures. Investors can address issues such as scale of operation. Changes in ownership structure of water only companies can, and have, addressed potential financing diseconomies, both in recent years and since privatisation. This suggests that careful consideration must be given to how any argument for a higher cost of debt for such companies would best meet our statutory duties taken together. We remain of the view that we should only consider this reasonable where there is compelling evidence that customers will benefit and support the proposal. This is consistent with companies retaining responsibility for choice of financing structures and customers to pay no more than the efficient cost of finance. It is important that price controls do not distort incentives for owners to pursue efficient financing arrangements over the longer term by passing on inefficient financing costs to customers.

At PR14, we took account of evidence from debt spreads of water company debt to that of comparative benchmarks. We also drew from comparisons of bank debt costs and debt issuance costs in assessing the efficient cost of debt adjustment. This led us to apply a 25 basis point uplift where a company specific adjustment was made. We continue to consider this approach is appropriate for PR19.

We note that the yield spread between the water only company cost of debt and our view of the efficient cost of debt is now larger than at PR14. However, this does not necessarily mean our view of the value of the company specific adjustment should be uplifted by the same amount that the benchmark index has fallen, as we would expect lower market costs of debt to also benefit water only companies.

In their responses to the draft methodology proposals, some companies submitted evidence to support their view on the appropriate company specific adjustment. We would expect companies to set out their final views within their business plans.

See for example, the supporting evidence - PwC Company specific adjustments to the WACC, August 2014.
7.3.3 Our policy approach for PR19

In our draft methodology proposals, we said where companies request a company specific adjustment, we would expect the additional costs to customers would be more than offset by the benefits customers receive from the company.

In response to our draft methodology proposals, some respondents requested further detail about the approach we will use for assessing company claims for a company specific adjustment. We set this out below.

In chapter 10 of our PR19 methodology, we have said that we will apply a three-stage approach in our cost of capital test of the initial assessment of business plans:

1. Is there compelling evidence of customer support for the proposed adjustment?
2. Is there compelling evidence that there are benefits that adequately compensate customers for the increased cost?
3. Is there compelling evidence that the level of the requested adjustment is appropriate?

In assessing the evidence of customer support, we would expect to see, as part of that evidence, assurance from the Customer Challenge Group that the quality and nature of the customer research is appropriate and appropriately robust to support the conclusion that an adjustment is necessary.

We will make an adjustment where there is compelling evidence of customer support and that the benefits adequately compensate customers for the increased cost. We explain how we will apply the benefits test further in section 7.3.

7.3.4 Rationale for the company specific adjustment test

Some respondents to our draft methodology proposals considered that we should not apply a customer benefits test because the CMA did not apply a benefits test in its Bristol Water determination of 2015. In summary:

- The CMA was unconvinced there was a causal link between the cost of debt required to finance companies and benefits to customers.
- As a result, the CMA was not persuaded that the customer benefits test was necessary to meet its duty to customers, including that there are other reasons why bills are different for customers of smaller companies.
• The CMA was concerned that the benefits test raised the risk of stranded costs and ran contrary to investors’ expectation that investors could recover the cost of efficiently incurred debt.

We consider the benefits assessment is both necessary and appropriate. Our rationale for this, is below.

Customers are not able to choose their service provider, but investors are able to seek financing efficiencies, including as a result of mergers,143,144 and by pooling financing arrangements. As customers cannot choose their supplier (nor the corporate or ownership structure of the company that supplies them), we must be satisfied that the allowances we make are reasonable.

In its 2015 determination, the CMA considered there were a wide range of factors which would determine whether WoCs should merge or stay independent, including the relative value placed on the companies by different potential owners. It said, on balance, it was not persuaded that it was better to assume that smaller companies should be expected to reduce their financing costs through merging, if they did not meet Ofwat’s customer benefits test. Our view is that failure to meet our test does not imply that mergers must happen, but that the return investors receive should be commensurate with the efficient cost and quality of service customers receive. If the cost of maintaining a particular corporate structure is more than the one that underpins our cost of capital, it is not clear we should expect customers to incur the incremental cost.

In a competitive market, customers are most concerned about cost and quality of service or product; the cost of finance embedded in different suppliers’ cost structures is rarely a driver of customers’ choice of service or product. However, in the regulatory environment, bills are determined on the basis of the price determinations we set, which includes an assumption we must make about the efficient financing cost allowances. These must be set in a manner that is consistent with our duties, including to finance the functions of an efficient company. However our duty to customers means we must to consider whether the cost of debt

143 With larger groups, or, subject to the provisions of the special merger regime, for mergers involving two regulated water companies.
144 For example, a company specific adjustment was made to Bournemouth Water at PR14, but following the Pennon / Bournemouth Water merger in 2015, such an adjustment will not be required at PR19.
allowance that underpins the bills that customers pay, should be driven by the
corporate structure of a small WoC. In this context, customers should expect us to
counter whether the increased cost allowance reflects the efficient cost and quality
of service they receive. In a fully competitive market, the shareholders bear the full
risk and return associated with achieved financing costs, companies with high
financing costs are likely either to be less profitable or must deliver higher quality to
succeed.

In setting cost allowances, we use comparative competition and benchmarks to
mimic the competitive market. Customer bills are impacted by the service customers
receive by reference to efficient service and service benchmarks, measured through
metrics, such as comparative ODIs and SIM (and in the future C-MeX and D-MeX).
Efficient companies benefit customers in their own region through provision of
efficient costs and service, the levels of ambition they exhibit allow us to tighten the
regulatory benchmarks and drive innovation for the benefit of customers of all
companies.

The extent to which benefits are provided to customers can be assessed through the
use of our benchmarking models. These are the most powerful tools available to us
to assess whether companies provide benefits to customers relative to their peers
and this assessment is used in water merger assessments.

In 2015 we published our Statement of Methods for assessing mergers in the water
sector. The document set out the approach we take for merger investigations to
consider value to customers of the loss of a comparator. In principle, this framework
is the same as that which can be used in our assessment of benefit, and is similar to
the approach we adopted for assessing claims for company specific adjustments at
PR14.

In performing our assessment, we expect to follow the approach set out in Appendix
A1.4 of the statement of methods. That is, we will consider whether the company in
question has had an effect on our benchmarks that has led to lower prices, higher
quality or greater innovation in relation to goods or services to customers.

We will assess the following questions:

1. **Has the company had a beneficial effect on our cost benchmarks?**

   We will consider what positive effect, if any, the company has had on our cost
   benchmarks.

2. **Has the company had a beneficial effect on our service benchmarks?**
We will consider what positive effect, if any, the company has had on our outcomes and service performance benchmarks.

3. **Are there benefits in other areas?**

We will take account of evidence of factors not included in the benchmark assessment that are particularly valued by customers. These factors may include, for example, development of new or innovative approaches that lead the sector forward where evidenced by the company in question.

We recognise the legal test that applies in a merger scenario that is, whether water sector mergers prejudice our ability to carry out our functions by impact on our ability to make comparisons, has a different focus to that which applies for requests for a company specific cost of capital adjustment. Therefore we will consider, as part of the analysis for company specific adjustments, evidence that companies making claims put forward related to the specific benefits the company provides to customers that are not provided by other comparator companies.

Where possible, we will monetise the benefits that are likely to customers of the effect of the company on each of our benchmarks. The assessed benefits could be removed by future mergers. Therefore, we consider that quantified benefits should be adjusted for the probability of a future merger. The probability adjustment will take potential for future mergers into account based on our assessment for 2020-25. In this context we note, for example, the recent merger of Bournemouth Water with South West Water and the acquisition of Dee Valley Water by Severn Trent.

Where it is necessary to make a company specific adjustment to the notional cost of capital, this will be borne by the customers the company serves, rather than the wider customer base of all companies. This is why we expect companies to demonstrate that customers served by the company in question, support the resulting bills that are higher than would otherwise be the case.

In its determination for Bristol Water, the CMA noted the benefits test raised the risk of stranded costs and ran contrary to investors’ expectation that investors could recover the cost of efficiently incurred debt. However, we note that, even since 2014, 

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145 That is, in a merger context, whether the merger prejudices our ability, in carrying out our functions, to make comparisons between companies and, if so, whether the prejudice is outweighed by any relevant customer benefits to the merger.
significant premia have been paid for equity shares in these companies, including in the two instances of Bournemouth Water and Dee Valley Water, where there is no expectation that company specific adjustments will be allowed in future. There has been no past commitment to remunerate the full embedded debt costs that have been incurred or to provide an uplift for those new debt costs. Furthermore, out or under-performance against our cost of debt allowance is a matter for shareholders.
8. Our decision to index price controls to CPIH

8.1 Our position as set out in the draft methodology proposals

In May 2016, we decided to move away from indexing price control to the retail prices index (RPI), towards a measure of inflation designated by the UK Statistics Authority as a National Statistic. We said that revenues would be linked to either the consumer prices index (CPI), or, the consumer prices index including housing costs (CPIH), and that we would transition indexation of the RCV accordingly.

Consistent with our strategy of trust and confidence, we recognised that maintaining investor confidence required us to allow for an unwinding of the embedded RPI-based debt over time and to ensure customer impacts could be maintained. Therefore, our draft methodology proposals confirmed the decision set out in May 2016 to index 50% of the RCV at 1 April 2020 to RPI, and the rest, including all new RCV added after 1 April 2020, would be indexed to CPI or CPIH.

Indexing different elements of the price control to different indices exposes companies and their investors to the ongoing difference (‘wedge’) between those indices. This exposes companies to the potential risk that the actual difference between the indices is different to that which was forecast in setting price limits. As companies would be exposed to the actual and forecast wedge between RPI and CPIH (or CPI), our draft methodology proposals also confirmed we would reconcile, at PR24, for the difference between the actual wedge observed over the price control period, and the forecast wedge when we make our PR19 final determinations.

We said that we considered CPIH to be the more legitimate index for customers, given its inclusion of housing costs (which are a significant expense for most residential customers). We noted the ONS’s view, that CPIH is its preferred inflation index. We also noted the National Statistician’s decision to work towards designating CPIH as a national statistic as soon as possible. Our detailed reasoning and appraisal of the options was set out in section 4 of appendix 13 (‘Aligning risk and return’) of our draft methodology proposals.

We said that, on balance, we proposed to adopt CPIH, subject to the UKSA re-designating CPIH.
8.2 Responses to our draft methodology proposals

The majority of respondents agreed or made no comments regarding our proposal to transition to CPIH.

Some respondents suggested CPIH should only be adopted if officially designated as a national statistic. Some noted, CPIH is untested and therefore subject to unpredictable fluctuations in the housing market.

Several respondents noted that the transition to indexation of the RCV by CPIH will make it harder for companies to match their liabilities to their assets, because there is currently no market for CPIH-linked debt and only a small market for CPI-linked debt.

One company stated its continued disagreement with transition from RPI, arguing that the ability to maintain value neutrality between the customer and investor was a concern. The company requested restatement of our commitment to the principle of value-neutrality over both the short and long term.

8.3 Our final position

Our move away from RPI was primarily due to its de-designation as a National Statistic, and evidence that it overstates consumer inflation.\textsuperscript{146} We consider therefore that the choice of CPI or CPIH as our preferred index for PR19, should also be made on the grounds of which index is the most legitimate for customers.

We have updated our appraisal of CPI and CPIH, following consultation responses and the re-designation, on 31 July 2017, of CPIH as a national statistic by the National Statistician\textsuperscript{147}. Our assessment is set out in table 10.

\textsuperscript{146} UK Statistics Authority, UK Consumer Price Statistics: A Review, January 2015

\textsuperscript{147} See the letter from John Pullinger, National Statistician to Ed Humpherson, Director General for Regulation, Office for National Statistics.
Table 10: Legitimacy of CPI and CPIH

<table>
<thead>
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<th></th>
<th>CPI</th>
<th>CPIH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customers</td>
<td>Does not include a measure of housing costs, which represents a significant outgoing for many residential.</td>
<td>Includes housing costs based on rental equivalence; recommended by the Johnson review as the measure of price inflation across the UK economy (subject to issues to be addressed with calculation of rental equivalence).</td>
</tr>
<tr>
<td>Official statistics</td>
<td>National Statistic certified by the UK Statistics Authority (UKSA). But since March 2017, no longer the ONS preferred (or headline) inflation measure. UK version of EU standard for inflation.</td>
<td>National Statistic certified by the UKSA since 31 July 2017. Primary focus of the ONS in its inflation reports, and so is the primary index referred to when inflation is reported in the press. Introduced by the ONS specifically to address ‘several flaws and limitations present in alternative measures’148.</td>
</tr>
<tr>
<td>Government</td>
<td>HMT’s inflation target for the Bank of England is CPI. Since 2011, CPI has been used as the principal deflator of consumer spending within the National Accounts and to index tax credits and public service pensions. It was announced in the 2016 Budget149 that business rates will be linked to CPI from 2020.</td>
<td>No specific Government use of CPIH at present, though this may evolve following the re-designation of CPIH as a national statistic.</td>
</tr>
<tr>
<td>Other UK regulators</td>
<td>Ofcom states its price controls on the basis of CPI and in energy, CfDs (subsidies) are CPI linked. Ofgem decided not to move to OFTOs and Interconnectors.</td>
<td>No discussion on the merits of CPI or CPIH; no current statement that other regulators plan to move towards CPIH.</td>
</tr>
</tbody>
</table>

Some respondents raised concerns that CPIH is untested and subject to unpredictable fluctuations in the housing market. We recognise that CPIH has a shorter track record than CPI. However, we consider CPIH to be the most legitimate measure of inflation for customers. As set out in table 10 it is the primary focus of the ONS and so the primary measure of inflation that is reported to customers through

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the press. It has also been confirmed by the UKSA as conceptually the best overall measure of inflation in the UK.\textsuperscript{150}

A concern was also raised that there is no market for CPIH linked debt (and a small market for CPI linked debt) and so the choice of inflation measure will make it harder for companies to match their liabilities. Our view remains, as set out in our for PR19 that our decision to transition from RPI did not assume companies had to raise CPI or CPIH debt or that a deep and liquid CPI or CPIH market needs to exist\textsuperscript{151} Even so, we note that United Utilities has issued five CPI linked bonds to a total value of £165 million, with a weighted average coupon of 0.26%. Affinity Water has issued a £60 million CPI linked bond, with coupon of 0.23%. Bazalgette Tunnel Limited (Tideway) has issued a £75 million CPI linked bond, with a coupon of 0.83% and a £200 million bond with a coupon of 0.74%. In addition, Severn Trent announced in its investor call in November 2017, it has arranged an RPI to CPI swap that will commence in 2020 for the duration of the next price control. RPI to CPI swap that will commence in 2020 for the duration of the next price control.

As illustrated in section 4.1 the measures of CPI and CPIH are typically close, without an apparent tendency of one to remain higher or lower than the other. On balance, we have determined CPIH to be the appropriate index under the licence and served notices of our reasons.\textsuperscript{152} We consider CPIH has greater customer legitimacy than CPI, given the ONS’ decision to both develop CPIH to address perceived flaws in other indices, and to make CPIH the headline measure of inflation. This reflects its view that CPIH is the most comprehensive measure of price changes.

\section*{8.4 How our approach will work in practice}

As set out above, wholesale price controls will be indexed to CPIH. From 1 April 2020, we will index 50% of the RCV for each of the wholesale price controls to RPI. The rest, including all new RCV added after 1 April 2020, will be indexed to CPIH.

\begin{itemize}
\item \textsuperscript{150} UKSA, 2015, \textit{UK Consumer Price Statistics: A Review}
\item \textsuperscript{151} See page 78 of \textit{Water 2020: our regulatory approach for water and wastewater service in England and Wales} and Oxera, 2016 \textit{Indexation of future price controls in the water sector}
\item \textsuperscript{152} Under section 195A(2) of the Water Industry Act 1991 Ofwat must “publish a notice stating the reasons for the decision in such a manner as it considers appropriate for the purpose of bringing the matters to which the notice relates to the attention of persons likely to be interested”
\end{itemize}
This will increase the proportion of RCV that is linked to CPIH through the price control.

We also confirm our decision to reconcile for the difference between the actual RPI-CPIH wedge observed over the price control period, and the forecast wedge, when we make final determinations in 2024. We illustrate the reconciliation in Table 11 and in a reconciliation spreadsheet model.

**Table 11: Illustrative CPIH-RPI wedge true up**

<table>
<thead>
<tr>
<th>Final Determination</th>
<th>Units</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Opening RCV</td>
<td>£m</td>
<td>100</td>
<td>97.85</td>
<td>95.75</td>
<td>93.69</td>
<td>91.67</td>
</tr>
<tr>
<td>inflation adjustment to opening RCV</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>B Actual CPIH</td>
<td>%</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>C Forecast CPIH-RPI wedge</td>
<td>%</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>D Indexation (B+C)</td>
<td>%</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>E Indexation for RCV (D x A)</td>
<td>£m</td>
<td>3.00</td>
<td>2.94</td>
<td>2.87</td>
<td>2.81</td>
<td>2.75</td>
</tr>
<tr>
<td>F RCV post indexation (A + E)</td>
<td>£m</td>
<td>103.00</td>
<td>100.79</td>
<td>98.62</td>
<td>96.50</td>
<td>94.42</td>
</tr>
<tr>
<td>Run off and closing RCV</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>G Run off (percent)</td>
<td>%</td>
<td>5.00</td>
<td>5.00</td>
<td>5.00</td>
<td>5.00</td>
<td>5.00</td>
</tr>
<tr>
<td>H Run off</td>
<td>£m</td>
<td>5.15</td>
<td>5.04</td>
<td>4.93</td>
<td>4.82</td>
<td>4.72</td>
</tr>
<tr>
<td>I Closing RCV (A + E)</td>
<td>£m</td>
<td>97.85</td>
<td>95.75</td>
<td>93.69</td>
<td>91.67</td>
<td>89.70</td>
</tr>
<tr>
<td>Cost of capital</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>J Real RPI based WACC</td>
<td>%</td>
<td>2.40</td>
<td>2.40</td>
<td>2.40</td>
<td>2.40</td>
<td>2.40</td>
</tr>
<tr>
<td>K Year average RCV (nominal)</td>
<td>£m</td>
<td>100.43</td>
<td>98.27</td>
<td>96.15</td>
<td>94.09</td>
<td>92.06</td>
</tr>
<tr>
<td>L Return (nominal)</td>
<td>£m</td>
<td>2.41</td>
<td>2.36</td>
<td>2.31</td>
<td>2.26</td>
<td>2.21</td>
</tr>
<tr>
<td><strong>Outturn</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A Opening RCV</td>
<td>£m</td>
<td>100</td>
<td>97.85</td>
<td>95.56</td>
<td>93.32</td>
<td>91.50</td>
</tr>
<tr>
<td>inflation adjustment to opening RCV</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>B Actual CPIH</td>
<td>%</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>
### Appendix 12: Aligning risk and return

<table>
<thead>
<tr>
<th>C</th>
<th>Actual CPIH-RPI wedge</th>
<th>%</th>
<th>1</th>
<th>0.8</th>
<th>0.8</th>
<th>1.2</th>
<th>0.5</th>
</tr>
</thead>
<tbody>
<tr>
<td>D</td>
<td>Indexation (B+C)</td>
<td>%</td>
<td>3</td>
<td>2.8</td>
<td>2.8</td>
<td>3.2</td>
<td>2.5</td>
</tr>
<tr>
<td>E</td>
<td>Indexation for RCV (D x A)</td>
<td>£m</td>
<td>3.00</td>
<td>2.74</td>
<td>2.68</td>
<td>2.99</td>
<td>2.29</td>
</tr>
<tr>
<td>F</td>
<td>RCV post indexation (A + E)</td>
<td>£m</td>
<td>103.00</td>
<td>100.59</td>
<td>98.24</td>
<td>96.31</td>
<td>93.78</td>
</tr>
</tbody>
</table>

#### Run off and closing RCV

<table>
<thead>
<tr>
<th>G</th>
<th>Run off (percent)</th>
<th>%</th>
<th>5.00</th>
<th>5.00</th>
<th>5.00</th>
<th>5.00</th>
<th>5.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>H</td>
<td>Run off</td>
<td>£m</td>
<td>5.15</td>
<td>5.03</td>
<td>4.91</td>
<td>4.82</td>
<td>4.69</td>
</tr>
<tr>
<td>I</td>
<td>Closing RCV (A + E)</td>
<td>£m</td>
<td>97.85</td>
<td>95.56</td>
<td>93.32</td>
<td>91.50</td>
<td>89.09</td>
</tr>
</tbody>
</table>

#### Cost of capital

<table>
<thead>
<tr>
<th>J</th>
<th>Real RPI based WACC</th>
<th>%</th>
<th>2.40</th>
<th>2.40</th>
<th>2.40</th>
<th>2.40</th>
<th>2.40</th>
</tr>
</thead>
<tbody>
<tr>
<td>K</td>
<td>Year average RCV (nominal)</td>
<td>£m</td>
<td>100.43</td>
<td>98.08</td>
<td>95.78</td>
<td>93.90</td>
<td>91.44</td>
</tr>
<tr>
<td>L</td>
<td>Return (nominal)</td>
<td>£m</td>
<td>2.41</td>
<td>2.35</td>
<td>2.30</td>
<td>2.25</td>
<td>2.19</td>
</tr>
</tbody>
</table>

#### Reconciliation

<table>
<thead>
<tr>
<th>Reconciliation</th>
<th>Units</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Run off</td>
<td>£m</td>
<td>0.00</td>
<td>-0.01</td>
<td>-0.02</td>
<td>-0.01</td>
<td>-0.03</td>
</tr>
<tr>
<td>Return</td>
<td>£m</td>
<td>0.00</td>
<td>0.00</td>
<td>-0.01</td>
<td>0.00</td>
<td>-0.02</td>
</tr>
<tr>
<td>Total</td>
<td>£m</td>
<td>0.00</td>
<td>-0.01</td>
<td>-0.03</td>
<td>-0.01</td>
<td>-0.05</td>
</tr>
</tbody>
</table>

Notes: The illustration is based on our early view of the cost of capital, and long term RPI and CPIH. The RCV run-off is assumed for the purposes of the illustration and should not be assumed to be our view for PR19. Reconciliation will be applied at a subsequent price review in NPV neutral terms.

We expect to publish the corrected RCV (taking account of the actual CPIH-RPI wedge) each year on our website. This is consistent with our current approach and will ensure there is transparency over the RCV on an ongoing basis through the price control period.

In our May 2016 document, we outlined the potential effect the transition away from RPI could have on customers' bills. This could arise, for example, by setting a real-CPIH WACC, which is higher than the real-RPI WACC. In the short-term, this would increase customers' bills. We reconfirm that companies can choose to make use of the pay-as-you-go (PAYG) and run-off levers, to soften the impact on bills arising from the transition. In the financeability chapter, we discuss how we will assess the use of the PAYG and run-off levers in more detail.
9. Taxation

9.1 Our proposed position as set out in the draft methodology

In our draft methodology, we set out our proposed approach to setting corporation tax allowances at PR19. In developing that approach we commissioned a report from Deloitte and also referred to the Targeted Review of Corporation Tax prepared by Alvarez and Marsal in January 2017.

The approach we set out is largely consistent with the approach that we have used in previous price reviews. However, we provided further clarity in some areas, including:

- the basis on which companies should report capital allowance balances. This is to make sure that companies are reporting this information to us on a consistent basis and are acting in the best interests of customers;
- that companies should pay full tax value for any group losses that they utilise (or charging full tax value for any losses surrendered to other group companies). Where companies do not do this, we will reclaim any tax allowances that were not needed through our price determinations; and
- our approach to dealing with interest deductions under the new Base Erosion Profit Shifting (BEPS) legislation. The BEPS legislation sets out new rules on whether companies can offset interest payments against their corporation tax liabilities.

Finally, we proposed to introduce a true up mechanism to adjust the tax allowances for changes in corporation tax or capital allowance rates that were enacted after the final determination was made. We requested stakeholder views on whether the proposed true up mechanism should be extended to include other changes in tax legislation or accounting standards, which would have an impact on the tax liabilities that companies face.
9.2 Responses to our draft methodology proposals

Respondents to our consultation raised the following issues with regard to our approach to setting tax allowances\textsuperscript{153}:

- some respondents suggested that the overall approach to calculating tax allowances could be simplified and there was no need to calculate separate tax allowances for each control. There was a suggestion that tax should be calculated on the basis of the notional capital structure and notional levels of debt;
- some respondents considered that our proposed approach to capital allowance disclaimers, could result in customers benefiting from capital allowances twice;
- some respondents requested further clarification as to how they should calculate opening capital allowance pool balances, and how they should deal with capital allowances on assets that were not funded through the price control;
- some respondents suggested that where companies use group relief to offset corporation tax liabilities that were in excess of the allowances included in the final determination, we should not seek to recover the tax allowance from companies;
- some respondents noted that the Public Benefit Infrastructure Exemption (PBIE) set out in the BEPS legislation may not be available to all companies. Companies may need to restructure their debt in order to qualify;
- many respondents agreed with our proposals for the proposed true up mechanism, but some suggested that changes in tax rates was a risk that companies should manage and that they already share tax out-performance with customers. There were also suggestions that any adjustments to the tax allowances should be made within the price review period and that companies should have the choice of making the adjustment through revenue or RCV; and
- some respondents suggested that the true up mechanism should be extended to include the impact of other changes to corporation tax legislation, or its interpretation, or even other taxes.

\textsuperscript{153} A more detailed summary of responses and our consideration of those responses is set out in Appendix 15.
Some respondents also provided feedback on the way the tax computations are set out in the financial model and in relation to specific technical details within the calculations.

9.3 Our final position

We have considered the responses to our draft methodology proposals carefully. Our final decisions draw on the advice of Deloitte who we appointed to undertake a technical review of the responses.

The responses did not lead us to make any significant changes to the overall approach set out in our methodology consultation. However, we have provided some further detail and clarification of our approach in a number of areas, as set out below and in Appendix 15. These include:

- the approach companies should use to report opening capital allowance pool balances (including where they have previously disclaimed capital allowances) and allowances relating to assets funded outside the price control;
- the use of group relief to offset tax liabilities that are in excess of the amounts funded by customers;
- the way in which we will take account of interest deductions in our computations;
- the operation of the tax true up mechanism; and
- our approach to research and development tax credits.

We also confirm that we will introduce the proposed true up in respect of changes to corporation tax and capital allowance rates.

The following sections set out further detail to our final decisions.

9.3.1 Basis of tax calculations

The calculation of tax liabilities is complex. In assessing companies’ proposals for tax allowances we will continue to use an approach based on the projected taxable profits for the appointed business. The calculation will use allowed revenue and available tax deductions, based on expected, efficient, expenditure. We will apply relevant corporation tax rates, and associated reliefs and allowances, as set out in UK tax legislation. As our approach is to estimate allowances based on expected
expenditure and performance of efficient companies, actual tax liabilities that companies face may be different for a number of valid reasons.

We will calculate the tax allowance for each of the wholesale price controls as if each of these price controls were standalone entities. This is consistent with the principle of ensuring that the allowed revenue for each control reflects the underlying costs for providing those activities.

To ensure that the amount customers pay is reasonable, the tax allowances within the wholesale price determinations will be based on the total tax charge for the wholesale business. We will cap the tax allowances for each of the wholesale controls, if the total is greater than the tax liability that we calculate for the combined wholesale controls. This is consistent with the approach that we followed in the 2015-20 period.

As discussed in chapter 10 (aligning risk and return), the retail controls are set on the basis of a margin on profits, calculated as earnings before interest and tax, and so the margin will include an allowance for corporation tax.

We outline our proposals for calculating corporation tax allowances in the following sections.

The detailed calculations are included within the PR19 financial model.

9.3.2 Treatment of interest within corporation tax computations

Our calculation of the tax allowance takes account of interest payments, which are deductible for tax purposes.

Companies bear the risks associated with their capital structure and are responsible for making sure that their chosen structure is resilient. However, companies that increase their level of gearing above our notional assumption benefit from a higher interest tax shield. We consider it is reasonable that customers, rather than investors, should benefit from this higher interest shield. This removes the incentive for companies to increase gearing purely to benefit from the increased tax shield. It is also consistent with our view that companies should not increase gearing to a level where there is insufficient equity in the company to enable it to be resilient to cost shocks and to be able to avoid, cope with and recover from disruption.

Our approach to calculating interest deductions is to take account of interest payments on debt by using the higher of a company’s actual proportion of debt
financing, and the proportion of debt financing assumed in our notional capital structure.

In addition we will recover, at a subsequent price review, the tax benefits arising from any capital restructuring in 2020-25. Tax benefits will be recovered where there is a one-off step change in gearing that is the result of a financial restructuring. This will ensure that tax benefits arising from a financial restructuring are passed back to customers.

New legislation was introduced with effect from April 2017. This legislation impacts the ability of companies to claim tax relief for the interest they pay on their debt. The new base erosion profit shifting (BEPS) legislation potentially places a cap on the amount of interest that companies can offset against their taxable profits. It also restricts the deduction of interest payable on loans from connected parties. Further detail is set out in the report we commissioned from Deloitte, dated 14 March 2017.

The legislation includes an exemption for infrastructure companies that are operating in the public interest (PBIE). Deloitte advised that this should include the regulated water and wastewater companies, provided that they are not carrying out any activities which are not approved by HMRC.

In the tax computations that underpin company business plans, we will assume that the PBIE applies, that all debt is provided to the companies by third parties, and that companies can gain the maximum corporation tax reliefs available from their interest payments. By taking the maximum interest deduction available, this will reduce the overall tax liability for each company and the overall cost to customers.

However, taking account of consultation responses which raised some concerns that companies would not be able to claim full tax deductions for all their interest payments, we have amended our approach. Where companies are geared above the notional gearing level, we will only take account of the additional interest shield in our tax computations to the extent that the company is able to benefit from the associated interest deductions. If companies have debt on which they are unable to claim an interest deduction, then there is no additional interest shield. We will reflect the lower interest shield in our calculations.

**9.3.3 Approach to capital allowances**

Companies will need to provide details of their opening capital allowance pool balances and forecast capital allowance claims in their business plans, split over the four wholesale controls.
We expect companies to provide their opening capital allowance pool balances based on the position in their latest submitted tax computations. These should be rolled forward to include expected additions up to 31 March 2020, and adjusted to remove any assets relating to the non-appointed business.

In practice, companies may choose to disclaim capital allowances (that is companies can choose whether to use their capital allowances in any year or to carry them forward to be used in future years) to utilise group relief available from other group companies. Where companies choose to disclaim capital allowances in any period, they are able to carry the unused capital allowances forward. These can be used for the benefit of customers in future periods.

In our calculation of tax allowances, we will assume that companies make full use of all the capital allowances available to them in the period. Therefore, where companies have chosen to disclaim capital allowances previously, resulting in higher opening capital allowance pool balances, we will use the higher opening pool balances in our calculation of tax allowances. We will also assume that full use is made of all capital allowances available, as a result of any capital expenditure in each year.

Our approach will minimise the amounts that customers are required to pay to fund tax liabilities.

As set out above, opening capital allowance pool balances should reflect the actual full value available to companies, and should not be adjusted to reflect the impact of any previous disclaimers. If a company believes that any previous capital allowance disclaimers that were made reflected the most tax efficient approach for the appointed business and were in customers’ interest, then they should present strong and compelling evidence in their business plan. We will then consider the case for allowing an adjustment to the companies opening capital allowance pools to reflect these specific disclaimers.

**9.3.4 Approach to group relief**

Companies are able to reduce their tax liability by transferring losses from other group companies.

Where companies receive group relief from other group companies, our default position (for purposes of our price determinations) is that companies should pay the full value for that group relief.
This ensures that customers are not disadvantaged as a result of the company having received group relief for which it made no payment when customers had funded a tax allowance.

Payment for group relief is to be calculated at the headline corporation tax rate. If a company does not make a payment for group relief, we will recover a proportion of the tax allowance given to companies. This proportion will be equivalent to that unpaid for group relief. We will not seek to recover any additional amounts where group relief has been used to offset tax liabilities in excess of the tax allowance for the 2020-25 period, as those liabilities have not been funded by customers.

In the same way, if a company transfers losses from the appointed business to another group company, these should be paid for at full value (based on the headline tax rate). We will deduct the full tax value of any losses surrendered in this way from the tax allowance. This approach will ensure that customers do not lose out as a result of losses being transferred out of the company that could otherwise be offset against tax liabilities in the future.

Where companies do not pay for group relief received in the period it is used, but instead recognise a liability for the amount payable, then we would expect companies to settle that liability within a reasonable time. The onus will be on companies to clearly set out in their reporting what is payable in respect of group relief that has been utilised and when those payments are made.

Any adjustment would be made at the end of the period (at the same time as we make any adjustment under the tax true up mechanism).

### 9.3.5 Tax true-up mechanism

Changes in tax rates are matters that are beyond company control. Therefore, for 2020-25, we are introducing a tax true-up mechanism, which will take account of any changes to corporation tax or capital allowance rates in the period that are not known at the time that we make our final determinations, as these are significant drivers of the tax allowance.

We will recalculate the tax allowance for each year, to reflect changes to either the headline corporation tax rate or to the writing down allowances available on capital expenditure. To do this, we will rerun the PR19 financial model using the totex allowances, PAYG and RCV run-off rates (set out in the final determination), and any adjustments required under the cost of debt mechanism (see section 6.4.4) that impact on the allowed returns or assumed interest rates.
We will make these true-up adjustments at the end of the period, at the same time as we make true-up adjustments in respect of the cost of debt. This will ensure:

- customers will not pay more than is needed if corporation tax rates fall; and
- companies will be properly funded if rates rise.

We considered extending this mechanism further to include adjustments for other material changes in tax legislation. However, after taking account of the views of those who responded to the consultation we have decided not to do so to, as it was considered that this would place an unnecessary additional regulatory burden on both companies and us, in an area that represents a relatively small proportion of overall allowed revenue.
10. The impact of an altered mix of real and nominal returns on cash flow ratios

10.1 Introduction

In this section, we discuss the use of the pay-as-you-go (PAYG) and RCV run-off financial levers for addressing financeability constraints. We explain how the financial levers can be used to address financeability constraints and why it may be appropriate to make some use of levers to address financeability constraints where they arise where price determinations are underpinned by a combination of relatively lower real returns and relatively higher inflation.

10.2 PAYG and RCV run off

Since 2015, price determinations have been set on the basis of total expenditure (totex) rather than separate operating expenditure (opex) and capital expenditure (capex) allowances.

Companies use a pay-as-you-go (PAYG) rate to determine how much of that totex allowance is funded through revenue. The balance is added to the RCV to be recovered in future years.

In theory, a starting point for setting PAYG rate, could be to cover the expenditure that is expensed in the profit and loss. The introduction of PAYG was a key element of totex and addressing the capex bias in the sector. Traditionally capex was seen as attractive, as it was added to the RCV, while opex was seen as attracting a stronger efficiency challenge from Ofwat. The move to totex allows companies to decide what proportion of cost to recover in period via PAYG and what to add to RCV. As the capex bias unwinds, we might expect that company expenditure balance shifts more to opex and away from capex, but that PAYG rates might be set to result in broadly similar balance of cost recovery over time ie in effect some proportion of capex might be added to RCV. It is also true that the balance between capital and operating costs will change between periods for companies reflecting the specific challenges they face and the optimal solutions, so it may be difficult to infer the appropriate PAYG rate from earlier periods.

The balance between PAYG and RCV additions will also impact on the balance of costs borne by current versus future customers. Where expenditure has benefit for future customers, there is good reason to recover this cost from future customers. We also note that UK Government strategic policy statement states that Ofwat must
uphold the principle of intergenerational equity and every generation must pay their fair share of costs. The Welsh strategic policy statement requires Ofwat to consider the balance between short term affordability and the need to safeguard longer term affordability.

The RCV is recovered over a longer period. It is effectively depreciated over time by way of an “RCV run off rate”, which is recovered through allowed revenue. The RCV represents the investor’s investment in the regulated business that has not yet been recovered, and includes investments in capital assets. Typically, the revenue generated from customers in respect of the RCV run off is required to be reinvested in new or replacement regulatory assets. But, to the extent that this is not the case, this revenue can be considered to be a return of capital to investors.

As set out in chapter 11 (aligning risk and return: financeability), we expect companies to explain their choices of PAYG and RCV run-off rates by reference to the economic substance that underpins their business plans (that is, by reference to the substance of expenditure that is expensed and that which reflects the rate of RCV depreciation) and the balance between current and future customers. We also expect companies to provide customer support for the associated bill profile and to ensure that their proposals balance the needs to customers both now and in the future.

In some cases, companies may wish to increase cash flows, so that they exceed the level underpinned by the economic substance of the forecast expenditure, to address financeability constraints under the notional capital structure. Where they do so, we expect companies to provide compelling evidence that their approach benefits customers and has the support of customers. In the long run, such adjustments are NPV neutral to customers and investors as there is a tradeoff between higher short-term bills and lower bills in the long-term and the balance of costs borne by current and future customers.

Where companies make use of levers to smooth bill profiles or address financeability, the same level of allowed revenue, cashflows and RCV can be achieved by choosing a high PAYG rate and a low RCV run off rate, or, by choosing a low PAYG rate and a high RCV run off rate. It should not matter whether it is the PAYG or RCV run-off lever that is used, though we note credit rating agencies may take account of the benefit in different ways. Where companies make use of levers, we expect companies to clearly set out their proposed use as set out in chapter 11.
10.3 Real and nominal returns

Investment in the activities of the appointed business that has not yet been recovered by investors, is included in the regulatory capital value (RCV).

Companies earn a return on their investment in two ways, partly through a cash return and partly through an inflationary increase in the value of the RCV.

\[
\begin{align*}
\text{Annual cash return} & \quad = \text{RCV} \times \text{real WACC} \\
\text{Inflationary holding return} & \quad = \text{RCV} \times \text{inflation}
\end{align*}
\]

This means that the real returns are paid by customers in-period, while the inflation element will be reflected in future bills.

The balance of revenue earned by way of a cash return and by way of an inflationary return, has shifted over time. The real WACC has fallen over successive price reviews, while the long term view of RPI inflation has increased\textsuperscript{154}. The ratio of cash to inflationary return (on an RPI basis) has declined from 2.3% at PR04 to 0.8% at PR19, as illustrated in table 12.

**Table 12: Ratio of cash to inflationary return at successive price reviews**

<table>
<thead>
<tr>
<th></th>
<th>Vanilla WACC (real)</th>
<th>Inflation (RPI) - long term estimate</th>
<th>Ratio of cash return to inflationary return</th>
</tr>
</thead>
<tbody>
<tr>
<td>PR04</td>
<td>5.8%</td>
<td>2.5%</td>
<td>2.3</td>
</tr>
</tbody>
</table>

\textsuperscript{154} An element of this relates to the long term RPI increase since 2010, which is explained by the change in the calculation of RPI, which has led to a continuing upward bias of 0.3%. ONS (2010), ‘CPI and RPI: increased impact of the formula effect in 2010’. This change related largely to the calculation of clothing prices.
A key driver of the financeability constraint is that investors receive a real return on an inflating RCV\textsuperscript{155}. The reduction in the proportion of the return funded through cash is one of the factors which causes pressure on cash flow financial ratios, including ACICR (adjusted cash interest cover ratio).

As discussed above, our PR19 methodology allows companies to use PAYG and RCV run-off levers to increase cash flow and improve financial ratios in the short term. It may be reasonable for companies to use these levers to crystallise some of the inflationary return that would otherwise accrue to the RCV, where there is compelling evidence that bill profiles are supported by customers.

However, we recognise that some restraint needs to be used when using financial levers in this way. Companies should not be seeking to use the financial levers to bring forward more cash than is necessary and the use of financial levers should be supported by customers.

\begin{table}[h]
\centering
\begin{tabular}{|l|c|c|c|}
\hline
PR09 & 5.1\% & 2.5\% & 2.0 \\
\hline
PR14 & 3.7\% & 2.8\% & 1.3 \\
\hline
PR19 & 2.4\% RPI basis & 3.0\% RPI & 0.8 RPI basis \\
& 3.4\% CPIH basis & 2.0\% CPIH & 1.7 CPIH basis \\
& & & 1.16 (blended RPI/CPIH) \\
\hline
\end{tabular}
\end{table}

\textsuperscript{155} See Ofwat (2011) \textit{Financeability and financing the asset base} for further information.