

## Workshop on applying performance commitments where there have been data / methodology changes

Event Outline – 25 January 2018

Conrad London St James Hotel, 22-28 Broadway, Westminster, London SW1H 0BH

<b>9.30</b>	<b>Guest registration and refreshments</b>	
<b>10.00</b>	Welcome and introduction	<b>Rob Wesley</b> – Head of Policy, Water UK
<b>10.05</b>	Issue: Reconciling customers having confidence in performance reporting and allowing companies to improve measurement	<b>Jon Ashley</b> – Director, Ofwat
<b>10.30</b>	Breakout group discussion on the issue and options in the Ofwat briefing note	
<b>11.20</b>	<b>Break</b>	
<b>11.35</b>	Breakout group feedback to plenary	
<b>12.00</b>	Plenary discussion of the issues raised from the feedback	
<b>12.50</b>	Next steps and close	<b>Jon Ashley</b> – Director, Ofwat