

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

26 July 2017

Freedom of Information Act - Request For Information

Reference: FOI 20170767

Dear 

Thank you for your email in which you request information concerning Ofwat contact details.

Ofwat confirms it does hold the information requested

The IT & Security post is currently vacant and Ofwat will be recruiting shortly. The Operations Manager is currently responsible for IT and part of Ofwat's security. His details are:

Glenn Pugh Email Glenn.Pugh@ofwat.gsi.gov.uk Tel 0121 644 7556

The remainder of security as with GDPR implementation is within my remit and my contact information is at the base of this letter.

If you have any queries or concerns with regard to the content of this email please contact me at Foi@ofwat.gsi.gov.uk

Once an FOI request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing. We will hold the information in accordance with Ofwat's [retention and disposal schedule](#) which can be found in our Publication Scheme on our website.

Freedom of Information/EIR Provide the Information

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office

Ofwat

Centre City Tower

7 Hill Street

Birmingham B5 4UA

FOI@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Yours sincerely,

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Programme and Project Management

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