Further to your email concerning how a water board calculate water used per household if no meter is installed

The following two links on Ofwat’s website give customers information regarding non-metered households.

<http://www.ofwat.gov.uk/households/your-water-bill/assessed/>

<http://www.ofwat.gov.uk/households/your-water-bill/unmetered/>

I hope this helps with your enquiry

Yours sincerely

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