

Thank you for your request for information concerning Water Pressure.

Ofwat no longer collects this information but can be located on the Discover Water website at the following link - <https://discoverwater.co.uk/water-pressure>.

For your information Ofwat used to collect (in Table 2 of the June Return) data on the number of properties suffering from low pressure. For example, the total number of connected properties at year end receiving pressure/flow below the "reference level" was captured in line 1. The reference level was defined as follows:

"The reference level of service is a flow of 9l/min at a pressure of 10m head on the customer's side of the main stop tap (mst). The reference level applies to a single property. The reference level of service must be applied on the customer's side of a meter or any other company fittings that are on the customer's side of the main stop tap. Where a common service pipe serves more than one property, the flow assumed in the reference level must be appropriately increased to take account of the total number of properties served. For two properties, a flow of 18l/min at a pressure of 10m head on the customers' side of the mst is appropriate. For three or more properties the appropriate flow should be calculated from the standard loadings provided in BS6700 or Institute of Plumbing handbook."

This is essentially the same as what is being called "the minimum standard of water pressure" on the Discoverwater website which talks about it being the equivalent of "being able to fill a 4.5 litre (one gallon) container in 30 seconds from a ground floor tap".

For your information one bar is the pressure generated by a column of water 10m high i.e. a 10m head". For more information on June returns and historical information please visit <http://www.ofwat.gov.uk/regulated-companies/company-obligations/performance/>

I hope this helps with your project

Yours sincerely

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