



**Corrigenda to the company specific appendix that accompanied the Notification by the Water Services Regulation Authority of its determination of Price Controls for Retail Activities and for Wholesale Activities for Thames Water Utilities Limited**

**14 June 2017**

On page 211, for:

	Unit	Starting level	Committed performance levels				
		2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Score		TBC	TBC	TBC	TBC	TBC

**Additional details**

Necessary detail on measurement units	N/a – measurement units will be defined as the incentive is developed.
Frequency of PC measurement and any use of averaging	N/a – frequency of measurement will be defined as the incentive is developed.

Read:

AIM sites	Baseline / Trigger	Unit	Starting level	Committed performance levels				
			2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
New Gauge	Baseline	MI/d	Not active	Not active	89.6	89.6	89.6	89.6
	Trigger	MI/d	Not active	Not active	60.0	60.0*	60.0*	60.0*
Pangbourne	Baseline	MI/d	Not active	Not active	31.6	31.6	31.6	31.6
	Trigger	MI/d	Not active	Not active	1.02	1.02	1.02	1.02
Axford	Baseline	MI/d	Not active	Not active	Not active	7.85	7.85	7.85
	Trigger	MI/d	Not active	Not active	Not active	166	166	166

Pann Mill	Baseline	MI/d	Not active	Not active	11.4	11.4	11.4	11.4
	Trigger	MI/d	Not active	Not active	5.6	5.6	5.6	5.6
North Orpington	Baseline	MI/d	Not active	Not active	7.16	7.16	7.16	7.16
	Trigger	MI/d	Not active	Not active	11.4	11.4	11.4	11.4

\*New Gauge trigger may be subject to change if the Environment Agency installs a new gauging station or flow requirements change.

## Additional details

<b>Necessary detail on measurement units</b>	Measurement unit is MI/d abstracted at the relevant site.
<b>Frequency of PC measurement and any use of averaging</b>	PC reported at end of each financial year and reviewed through independent assurance process.
<b>Form of reward/penalty</b>	Reputational
<b>Any other information or clarifications relevant to correct application of incentive</b>	<p>The calculation follows the Ofwat Guidelines (February 2016) for calculating AIM performance.</p> <p>AIM performance in MI = (average daily abstraction during period when flows are at or below the trigger threshold - baseline average daily abstraction during period when flows are at or below the trigger threshold) * length of period when flows are at or below the trigger threshold.</p> <p>Normalised AIM performance = AIM performance / (baseline average daily abstraction * length of period when river flows are at or below the trigger threshold)</p> <p>In line with Ofwat's guidance, we will report both AIM performance and normalised AIM performance for each site individually and for all sites combined.</p> <p>New Gauge trigger may be subject to change if the Environment Agency installs a new gauging station or flow requirements change.</p>