

Dear 

The data that you are seeking is located within
“ **Pro forma 4F: Operating cost analysis for the 12 months ended 31 March 2017**” –
household retail in the annual performance report (APR).

Water Companies publish their APRs on their individual websites. For 2016-2017 companies have until July 15th 2017 to publish their data.

Therefore by next Monday the information should be publicly available through the individual water company sites

Kind regards

Christine

Christine Manise

Senior Associate

Programme and Project Management

Tel: 0121 644 7664

Ofwat, Centre City Tower, 7 Hill Street, Birmingham B5 4UA