

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

06 October 2017

Environmental Information Regulations – Request for Information

Reference: EIR 20171091

Dear [REDACTED]

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

As the economic regulator Ofwat does not have a requirement to collect the data that you are seeking.

Some of the information you are requesting will be held by The Environment Agency (EA) and also by Thames Water.

The EA, in the main will hold most of the information including knowledge of all sewage treatment works, including any privately owned by hotels, motorway services, MOD etc., but is unlikely to hold information concerning drainage in the Borough, as this will be held via Thames Water through their GIS.

Both Thames and the EA should be able to provide you with details of the discharge permits for these Sewage Treatment Works (STW), including permitted dry weather flow

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and maximum flowrates, which would be the closest definition to your reference “recommended working capacity”.

For your information the EA site ‘What’s in Your Backyard’ will show the location of some STWs or, more exactly, the location of the STW sampling points, but this would not be for all of them and not for the catchment area each one serves. It also gives information concerning pollutions events, flood risks etc.

If you wish to make an Environmental Information Regulations request to the EA the link to their contact page is below; they do have a section on previously answered requests so it may be that this information is publicly available:

<https://www.gov.uk/government/organisations/environment-agency>

Whilst water companies are not subject to Freedom of Information, they are subject to the terms and conditions of the Environmental Information Regulations. You can submit an EIR request to them at: customer.feedback@thameswater.co.uk

I hope this helps with the information you are requesting.

Once an EIR request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing.

Freedom of Information/EIR Information Not Held

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office

Ofwat

Centre City Tower

7 Hill Street

Birmingham B5 4UA

FOI@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

Or

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Yours sincerely,

Christine Manise

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