

Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

20 October 2017

Environmental Information Regulations (EIR) 2004- Request For  
Information

Reference: EIR 20171092

Dear 

Thank you for your request for information concerning UK water usage.

As the economic regulator for England and Wales Ofwat has no requirement to collect the kind of data that you are seeking. However the water companies themselves publish their own figures on their individual web sites but also the Discover Water web site collectively publishes useful information in various areas and this could be found at the following link <https://www.discoverwater.co.uk/>

In 2016 the water industry opened the market to enable businesses to switch retailers and there are also some useful figures in relation to types of businesses found on the Open Water web site at the following link <http://www.open-water.org.uk/about-open-water/market-reports/test-market-report-5/>

For information concerning contacts for the water companies can be found via Ofwat's website at this link <https://www.ofwat.gov.uk/households/your-water-company/map/>

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Freedom of Information/EIR Provide the Information

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Further information concerning your rights is available from the Information Commissioner's Office at:

<https://ico.org.uk/>

or

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

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Programme and Project Management

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