

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

04 December 2018

Environmental Information Regulations (EIR) 2004- Request For
Information

Reference: EIR 201712110

Dear 

Thank you for your request for information concerning South East and London supplier and waste water boundaries.

Unfortunately Ofwat does not hold the information you are requesting.

The boundary map on our website [here](#) is the only map we hold and is used for illustrative purposes and does not define boundary locations. It is based on water company areas rather than catchment areas (although some water company boundaries might reflect catchment areas). The map was produced internally by the web team.

In relation to the original boundaries of water undertakers and sewerage undertakers ("water companies"), the maps were produced in 1989 for the then Department of the Environment and copies subsequently provided to Ofwat. We do not hold details of the cartographer.

There is also a similar map listed on the Discover Water website at this link <https://discoverwater.co.uk/water-sector> which provides an at a glance look at providers in the sector.

The Open Water web site also provides information on water retailers since April 2017 when the business side of the water market was opened up at this link here <https://www.open-water.org.uk/for-customers/find-a-retailer/>

It may be that the water companies themselves hold mapping information for their own areas, but you would need to contact them directly for this information.

Freedom of Information/EIR Acknowledgement

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The Information Commissioner's Office
Wycliffe House
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Yours sincerely,

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