

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

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Freedom of Information Act (FOIA) 2000 -Request For Information

Reference: FOI 201712114

Dear 

Thank you for your request for information. Please see Ofwat's responses against each question

1) Do you know about the Government's Cloud First policy?

- Yes

2) Is your organisation using a public cloud for any area of your IT infrastructure?

- Yes

3) What percentage of your IT infrastructure has already been migrated to the public cloud?

- 25% - 50%

4) Which area(s) of your organisation's IT infrastructure has/have been migrated (in part or in whole) to the public cloud? Select all that apply.

- Application(s)
- Storage
- Email

5) If you are not 100% cloud first, what is your timeline to migrate the rest of your infrastructure to the public cloud?

- 6 months – 2 Years

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6) What barriers to public cloud adoption have you experienced? Select all that apply.

- Lack of skills needed to implement/manage
- Security/compliance concerns
- Budget constraints
- Need to continue supporting old, legacy technology

7) How many monitoring and management tools are you currently using to gain visibility into your IT infrastructure?

- 2-3

8) Are you able to use the same monitoring and management tools for on-premises infrastructure and cloud environments?

- No

9) What are the biggest challenges you face when monitoring and managing your public cloud environment? Select all that apply.

- Lack of control and visibility into performance
- Uncertainty where data resides
- Performance downtime

10) Are you seeing the expected ROI from public cloud adoption?

- Not currently, but is expected when legacy hardware is retired.

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Yours sincerely,

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