



Corrigenda to the company specific appendix that accompanied the Notification by the Water Services Regulation Authority of its determination of Price Controls for Retail Activities and for Wholesale Activities for Bristol Water Limited

25 April 2018

This notice contains minor corrections to the [company-specific appendix](#) to the 2014 price determination of Bristol Water's price controls that was published on 12 December 2014.

On page 147, for:

		Starting level		Committed performance levels			
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	MI/d	48	48	47	45	44	43
Penalty collar	MI/d		50	49	47	46	45
Penalty deadband	MI/d		48	47	45	44	43
Reward deadband	MI/d		44	44	44	44	43
Reward cap	MI/d		42	42	42	42	41

Read:

		Starting level		Committed performance levels			
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
Annual PC	MI/d	48.0	48.0	47.0	45.0	44.0	43.0
Averaged PC	MI/d	48.0	48.0	47.5	46.7	46.0	45.4

Averaged penalty collar	MI/d	50.0	49.5	48.7	48.0	47.4
Averaged penalty deadband	MI/d	48.0	47.5	46.7	46.0	45.4
Averaged reward deadband	MI/d	44.0	44.0	44.0	44.0	43.8
Averaged reward cap	MI/d	42.0	42.0	42.0	42.0	41.8

On page 155, for:

Detailed definition of performance measure: Bristol Water will carry out regular surveys at its sites to assess the level of biodiversity. This will involve quantifying the area of specific habitats available, together with their quality, importance and presence of significant species. The company will combine these measurements to create a quantitative "Biodiversity Index" for each of its sites and an aggregate Biodiversity Index for its overall landholdings. The Biodiversity Index calculation is: [Hectares of priority habitat or metres of linear habitat] x [status grade of this habitat]. This measure will be developed fully in the first year of 2015-20, following surveys the company has carried out since December 2013 and research it is now carrying out on the best way to quantify the Index

Read:

Detailed definition of performance measure: Bristol Water will carry out regular surveys at its sites to assess the level of biodiversity. This will involve quantifying the area of specific habitats available, together with their quality, importance and presence of significant species. The company will combine these measurements to create a quantitative "Biodiversity Index" for each of its sites and an aggregate Biodiversity Index for its overall landholdings. The Biodiversity Index calculation is: [Hectares of priority habitat] x [status grade of this habitat] Plus [Meters of linear habitat] x [status grade of this habitat].

For:

Starting level		Committed performance levels					
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Index	Under development	Improving	Improving	Improving	Improving	Improving

Read:

Starting level		Committed performance levels					
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Index	17,613	17,649	17,650	17,651	17,652	17,653

On page 153, for:

Starting level		Committed performance levels					
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC		Deteriorating	Deteriorating	Deteriorating	Marginal	Marginal	Stable

Read:

Starting level		Committed performance levels					
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	% of AMP5 baseline aggregate of algal bloom frequency	8,059	>+10%	>+10%	+/-≤10%	+/-≤10%	+/-≤10% for ≥2 years

For:

Necessary detail on measurement units	<p>The water quality of some of Bristol Water's sources is at risk of deterioration due to potential ingress of nutrients and/or pesticides from its catchments.</p> <p>The water quality is measured as improving, stable, marginal or deteriorating.</p>
Frequency of PC measurement and any use of averaging	This PC will be measured and reported annually.

Read:

Necessary detail on measurement units	<p>The water quality of some of Bristol Water's sources is at risk of deterioration due to potential ingress of nutrients and/or pesticides from its catchments. The measurement of the catchment managements programme is as follows:</p> <ol style="list-style-type: none"> 1. Use reservoir volumes to identify the significance of the relevant site and sampling 2. Use % of samples >10k cells/ml for each site 3. Bristol Water's indicator is then a function of percentage samples with >10k cells/ml, multiplied by the reservoir volume to give a dimensionless measure for each site 4. As this measure is sized according to its significance (i.e. by storage volume) it is legitimate to add the measure for each site to give an aggregated total 5. The annual change in the 5 year rolling arithmetic mean is then expressed as a % of the AMP5 baseline, and assessment assigned according to the following descriptors <p>The water quality is measured as:</p> <ul style="list-style-type: none"> • Deteriorating: an increase in the number of positive samples in the aggregate 5-year rolling arithmetic mean figure of more than 10% compared with the 5 year arithmetic mean figure for AMP5 • Marginal: an increase or decrease in the number of positive samples of less than or equal to 10% compared with the 5 year arithmetic mean figure for AMP5, over a period of one year • Stable: an increase or decrease in the number of positive samples of less than or equal to 10% compared with the 5 year arithmetic mean figure for AMP5, over a period of 2 years or more • Improving: a reduction of more than 10% in the number of positive samples, compared with the 5 year arithmetic mean figure for AMP5
Frequency of PC measurement and any use of averaging	This PC will be measured on a 5 year arithmetic mean figure for AMP5 (2010 to 2014 inclusive) and reported annually.

On page 162, for:

		Starting level		Committed performance levels			
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Score / rank	85.3	Top 5	Top 5	Top 5	Top 5	Top 5
Penalty collar			TBC	TBC	TBC	TBC	TBC

Penalty deadband		TBC	TBC	TBC	TBC	TBC
Reward deadband		TBC	TBC	TBC	TBC	TBC
Reward cap		TBC	TBC	TBC	TBC	TBC

Read:

Starting level		Committed performance levels					
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Score / rank	85.3	5th ranked company for 2014-15 (85.0)	5th ranked company for 2015-16 (85.0)	5th ranked company for 2016-17 (86.0)	5th ranked company for 2017-18 (TBC)	5th ranked company for 2018-19 (TBC)

On page 126, for:

Starting level		Committed performance levels					
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Minutes / property / year	13.7	11.5	9.4	7.2	7.2	7.2
Penalty collar	Minutes / property / year		14.7	14.7	8.2	8.2	8.2
Penalty deadband	Minutes / property / year		13.7	13.7	7.2	7.2	7.2
Reward deadband	Minutes / property / year		7.2	7.2	7.2	7.2	7.2
Reward cap	Minutes / property / year		5.9	5.9	5.9	5.9	5.9

Read:

		Starting level		Committed performance levels			
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Minutes / property / year	13.7	13.4	13.1	12.8	12.5	12.2
Penalty collar	Minutes / property / year		15.4	15.1	14.8	14.5	14.2
Penalty deadband	Minutes / property / year		14.4	14.1	13.8	13.5	13.2
Reward deadband	Minutes / property / year		10.2	10.2	10.2	10.2	10.2
Reward cap	Minutes / property / year		8.9	8.9	8.9	8.9	8.9

On page 145, for:

		Starting level		Committed performance levels			
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Contacts per year	2,450	2,113	1,776	1,439	1,439	1,439
Penalty collar	Contacts per year		2,505	2,505	1,494	1,494	1,494
Penalty deadband	Contacts per year		2,450	2,450	1,439	1,439	1,439
Reward deadband	Contacts per year		1,439	1,439	1,439	1,439	1,439

Reward cap	Contacts per year	1,276	1,276	1,276	1,276	1,276
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Read:

		Starting level	Committed performance levels				
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Contacts per year	2,450	2,422	2,409	2,322	2,275	2,221
Penalty collar	Contacts per year		2,477	2,464	2,377	2,330	2,276
Penalty deadband	Contacts per year		2,422	2,409	2,322	2,275	2,221
Reward deadband	Contacts per year		1,439	1,439	1,439	1,439	1,439
Reward cap	Contacts per year		1,276	1,276	1,276	1,276	1,276