

FT review - Request for further information on section B2.2

1. Were involved in any planning or preparation, or approved any planning and preparation, for exceptional winter weather events. Please also detail when this occurred.

PRT's executive team were active in ensuring the company was as prepared as possible for this winter event. The Engineering Director liaised with Senior Managers on a regular basis to ensure measures were in place to deliver an appropriate response to the exceptional winter event. The Executive Team had oversight of their respective directorates and ensured senior managers were putting measures in place, approximately 10 days in advance, to provide a robust response to the rapidly changing weather.

2. Were notified of each applicable weather status update (amber alert, red alert) and the earliest point at which this occurred.

There were a number of key staff, including the Engineering Director, Supply Manager and Distribution Engineer, that checked the short and medium term weather forecasts on a regular basis. Approximately, 10 days before the freezing weather, these staff became aware of the warning for potential amber alerts.

3. Were involved in any planning or preparation in advance of the freeze and thaw event, following the amber or red alert notification. Please exclude any "business as usual" winter preparedness planning, unless the planning specifically considered the freeze and thaw event.

As stated in Q1 the PRT Executive Team were active in the planning and preparation, approximately 10 days in advance, of the extreme winter event.

In the days prior to the event key staff (including the members of the Executive Team) continued to review weather reports, to understand exactly the timing and intensity of the thaw. As the full intensity of the forecasted thaw became apparent from Wednesday 28 February onwards, the activities outlined in Part B1, of our initial response, were actioned in preparation for the rapidly rising temperatures predicted for the weekend. The Engineering Director liaised with the Managing Director in the days leading up to the thaw informing him of the contingencies being put in place to prepare the company for the thaw event.

As stated in our initial response, this was then brought together, on Friday 02 March, by the formation of a planning group and consisting of members of the senior management team to provide a coordinated response to any potential event across the business, as a result of the freeze thaw. The group met twice on Friday 02 March with the meetings chaired by our Engineering Director to ensure governance was applied to the company's proposed response.

The Engineering Director informed the Managing Director, on Friday 02 March, of the plans for a coordinated response to any potential event.

4. Had the freeze and thaw event escalated to them, such that they were aware of the full scale and severity of the event.

The PRT Executive Team were aware of the event and were instrumental in preparing the company for the extreme winter event, as stated above.

On Saturday 03 March when we experienced a power failure of the Portsmouth (Farlington) PRV, the Company's Managing Director and Engineering Director were made aware of the incident. The Managing Director attended, in person, a number of incident meetings. He provided a governance role at the meetings, providing both challenge and support, to the decisions being made.

The Managing Director informed Portsmouth Water's Board, on the morning of 03 March, of the power failure to the PRV, and also made them aware of the media communications we had issued as a result of the incident.