
From: "DAHMAH, Yousef" <[REDACTED]>

Date: 7 March 2018 at 06:45:21 GMT-6

To: "[REDACTED]"

Subject: COMMERCIAL:Water shortages in Rugby

Dear Ms Garfield,

Mark has asked me to get in touch to ask if you would be kind enough to pass on his thanks to your team for their work in informing, and assisting, his constituents on the 4th and 5th March when there were issues with the local water supply caused by the recent extreme weather.

We also noted some of the rather unhelpful and unsavoury comments directed at Severn Trent online on those days. Could Mark's thanks also be sent specifically to the team handling the company's social media on these days for the work that they did, their calm responses and indeed their fortitude?

Regards,
Yousef



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