

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

24 May 2018

Freedom of Information Act (FOIA) 2000- Request for Information

Reference: FOI 20180556

Dear [REDACTED]

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

As the economic regulator for England and Wales, Ofwat is not required to collect information in relation to reservoirs and therefore we do not hold this information. Further information on Ofwat's statutory role under the Water Industry Act (WIA) can be found on our website at the following link <https://www.ofwat.gov.uk/about-us/our-duties/>

The information you are requesting may be held with the Environment Agency and you can make a request for information via their website at this link <https://www.gov.uk/make-a-freedom-of-information-request>.

They also have a useful section on how to search for requests that have already been requested and published, so you may wish to try that in the first instance.

Once a FOI request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing. This document will be held in accordance with Ofwat's retention and disposal schedule which can be found in our Publication Scheme at the following link <https://www.ofwat.gov.uk/publication/retention-disposals-policy/>. If you have any concerns how Ofwat processes your personal data please contact the Data

Freedom of Information/EIR Information Not Held

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Protection Officer at FOI@ofwat.gsi.gov.uk. To view Ofwat's full privacy policy please go to <https://www.ofwat.gov.uk/publication/privacy-policy/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office

Ofwat

Centre City Tower

7 Hill Street

Birmingham B5 4UA

FOI@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Christine Manise

Senior Associate

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