

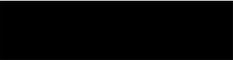
Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

11 June 2018

Freedom of Information Act (FOIA) 2000 - Request For Information

Reference: FOI 20180557

Dear 

Thank you for your request for information concerning Ofwat and the Senior Director position now filled by Lisa Commane.

Ofwat confirms it does hold the information requested.

You asked when Ofwat started having contact with Lisa Commane.

Ofwat appointed an external recruitment firm, Saxton Bampfylde, to lead the recruitment of two Senior Directors, one for Customers and Casework and the other for Business Improvement, the role now held by Lisa Commane.

The positions were advertised in March 2017. The recruitment process was overseen by the Civil Service Commission, which regulates recruitment to the Civil Service, providing assurance that appointments are on merit after fair and open competition. The selection panel was chaired by a Civil Service Commissioner and the panel also had an independent member.

A copy of this advertisement is attached (it is publically available). Lisa Commane responded to that advertisement by the deadline and she had no involvement with Ofwat prior to that date.

Lisa Commane was appointed to the role in June 2017 and joined Ofwat in September 2017 after having served her notice period.

Once a FOI request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing. This document will be held in accordance with

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

Ofwat's retention and disposal schedule which can be found in our Publication Scheme at the following link <https://www.ofwat.gov.uk/publication/retention-disposals-policy/>. If you have any concerns how Ofwat processes your personal data please contact the Data Protection Officer at FOI@ofwat.gsi.gov.uk. To view Ofwat's full privacy policy please go to <https://www.ofwat.gov.uk/publication/privacy-policy/>

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number. If you are unhappy with how your request has been responded to you can request an internal review. Please contact the Programme and Project Management (PPM) department at pmo@ofway.gsi.gov.uk.

Further information concerning your rights is available from the Information Commissioner's Office at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Freedom of Information Team

Ofwat, Centre City Tower, 7 Hill Street, Birmingham. B5 4UA

ofwat.gov.uk

Follow us at: twitter.com/ofwat