

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

03 July 2018

Freedom of Information request - Request for Information

Reference: FOI 20180662

Dear 

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

As the economic regulator for the water industry Ofwat does not collect or hold information specific to water company assets or their asset registers.

Section 198 of the Water Industry Act 1991 at this link www.legislation.gov.uk/ukpga/1991/56/section/198), sets out certain requirements in relation to water supply networks. Water companies are required to keep records of every resource main, water main or discharge pipe, and any other underground works other than a service pipe, that are vested in them and to make those records available for inspection at one of their offices in the form of a map. This may be useful for you if you wished to view for yourself. Alternatively, it may be that SSE can advise on whether they are responsible for the building in question and whether they can sell part of the land to help resolve your issue.

Once a FOI request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing. This document will be held in accordance with Ofwat's retention and disposal schedule which can be found in our Publication Scheme at the

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following link <https://www.ofwat.gov.uk/publication/retention-disposals-policy/>. If you have any concerns how Ofwat processes your personal data please contact the Data Protection Officer at FOI@ofwat.gsi.gov.uk. To view Ofwat's full privacy policy please go to <https://www.ofwat.gov.uk/publication/privacy-policy/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office

Ofwat

Centre City Tower

7 Hill Street

Birmingham B5 4UA

FOI@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

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Yours sincerely,

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