

Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

25 June 2018

Freedom of Information Act (FOIA) 2000 - Request For Information

Reference: FOI 20180663

Dear 

Thank you for your request for information concerning Financial Management / Reporting Software.

Ofwat confirms it does hold the information. Please see the answers below.

1. The name and version numbers of;
  - a. Financial Management / Accounting software used: Sun Systems 6.2.1
  - b. Business intelligence / reporting software used: Q&A 10.1.6
2. The name of the organisation that supplies the ongoing support and maintenance of the software listed above:  
Sapphire Systems Plc
3. The original purchase date of the above software:  
Pre 2000. Version 6.2.1 was installed in Feb 2015 and Q&A updated at the same time.
4. The renewal date of the ongoing support and maintenance arrangement:  
23 February 2020 [this contract also includes maintenance and support for a time recording and expenses system (time@work), and purchase ordering system (iPOS), please advise if you want the costs amended to Sun and Q&A only]
5. The cost of the annual support and maintenance arrangement for Financial Years 16/17, 17/18 and 18/19:

[16/17 was under the old contract and contained support for a different suite of software. (Subsequently increased iPOS licencing and introduced time@work), please advise if you want limited to Sun and Q&A only]

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16/17	17/18	18/19	19/20
21,218	34,446	38,810	40,244

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The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

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