

From: [Ofwat Website](#)
To: [Charging](#)
Subject: New submission from Consultation response - Consultation on changes to the Charges Scheme Rules, Wholesale Charging Rules and the Charging Rules for New Connection Services
Date: 16 November 2018 12:07:49

We have received a new response to our "Consultation on changes to the Charges Scheme Rules, Wholesale Charging Rules and the Charging Rules for New Connection Services" consultation.

Details of the customer response are provided below.

Your name:
[REDACTED]
Your email address:
[REDACTED]
Your company/organisation:
CCWater
Do you have any comments or suggestions about the consultation?
We agree with the proposed changes, including those that will strengthen Ofwat's powers to enforce its Charging Rules for New Connections in cases where the customers (meaning developers, self-lay organisations or NAV appointees) purchase new connections directly from the retailer. However, we understand that there is not currently a way for Ofwat to enforce its guidance where the customer deals directly with the wholesaler which may be a more significant concern as this is the preferred route for customers purchasing connections.

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