

# Developer Services self-lay forum 2019

24 - 26 Sep 2019

Poll results

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**Compared to other water companies, how easy are we to do business with?**  
(1/2)

0 1 6

Can't comment as I only work with you

0 %

The most difficult

0 %

More difficult than most

0 %

Similar to others

25 %

Easier than most

56 %

**Compared to other water companies, how easy are we to do business with?**  
(2/2)

016

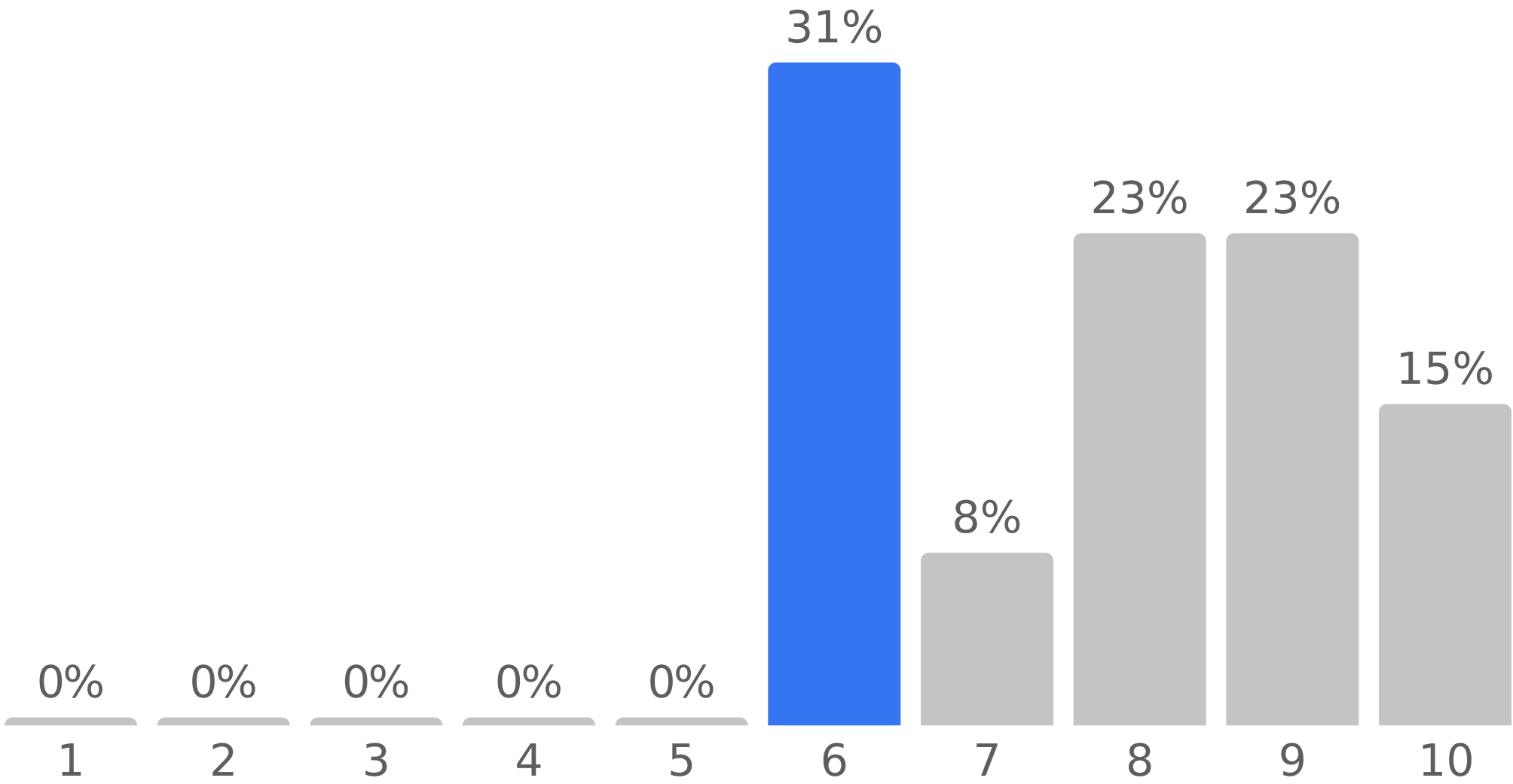
You're the easiest



# How well informed do you currently feel about the changes coming due to Code for Adoptions?

0 1 3

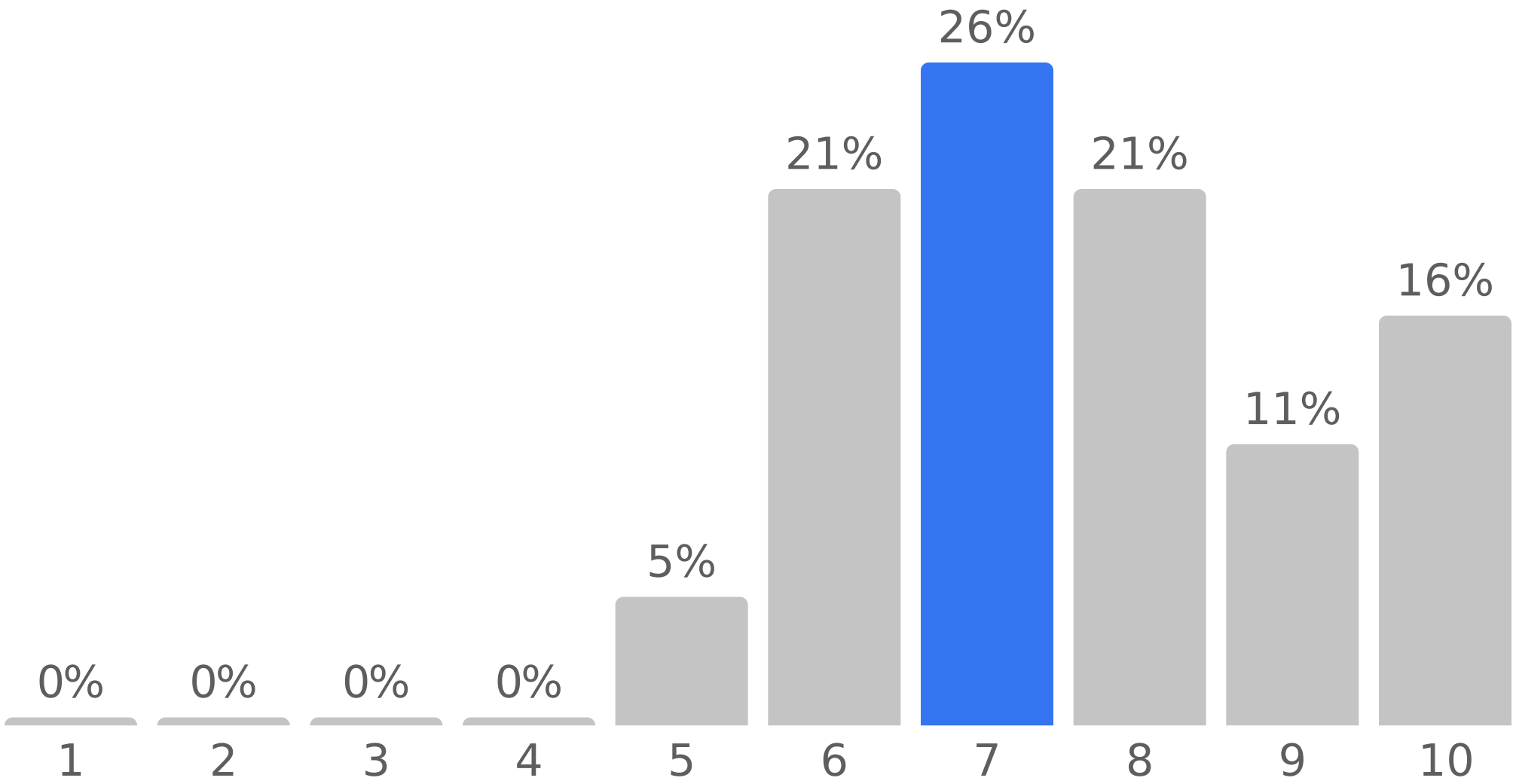
Score: 7.8



# How well informed do you now feel about the changes coming due to Code for Adoptions?

019

Score: 7.6

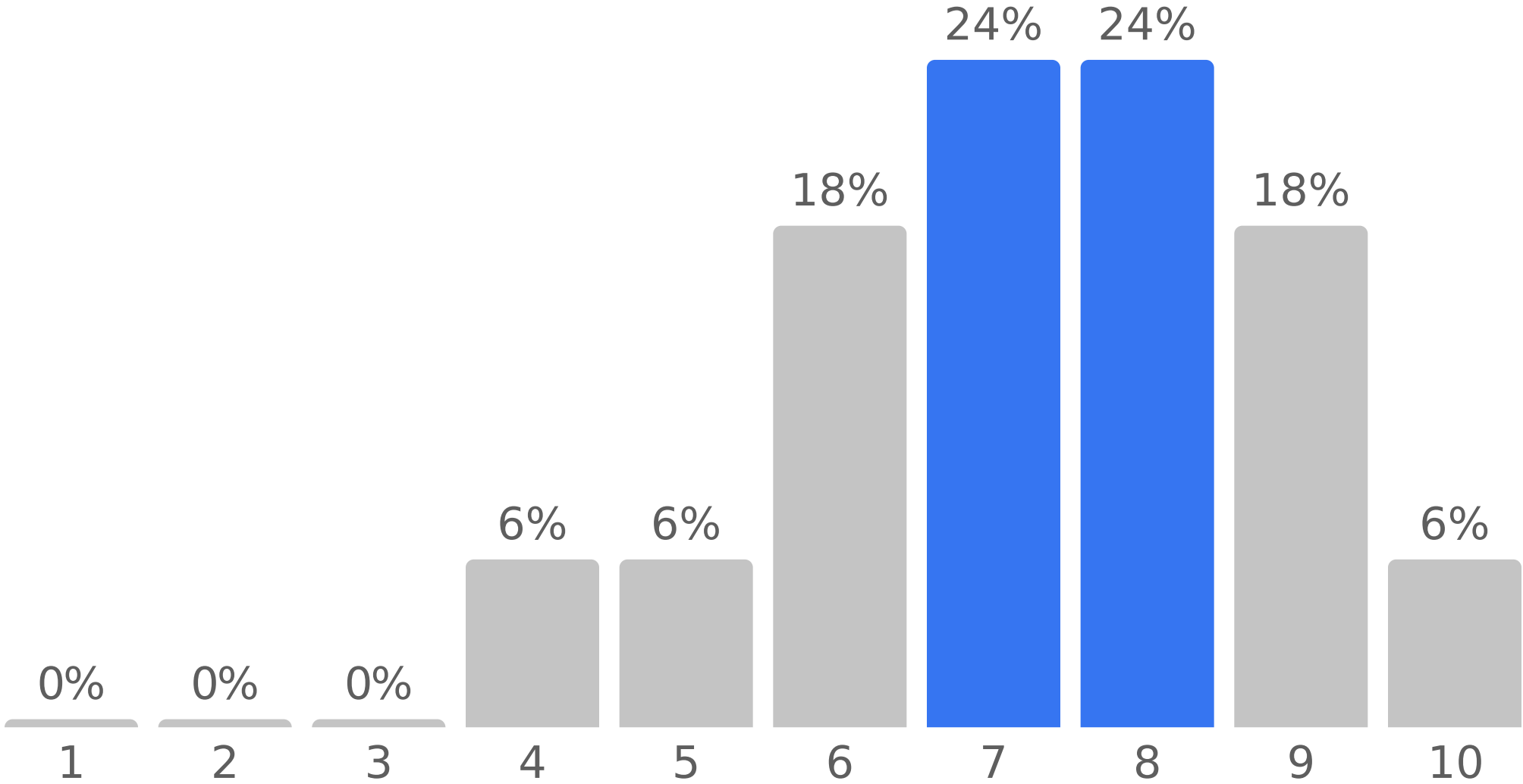


Rating poll

How knowledgeable do you now feel about the new charging arrangements for April 2020, especially in terms of the asset payments that will stop?

0 1 7

Score: 7.3



# How likely is it that you'd recommend us to a friend or colleague?

0 1 7

(1/3)

0 - not at all likely

0 %

1

0 %

2

0 %

3

0 %

4

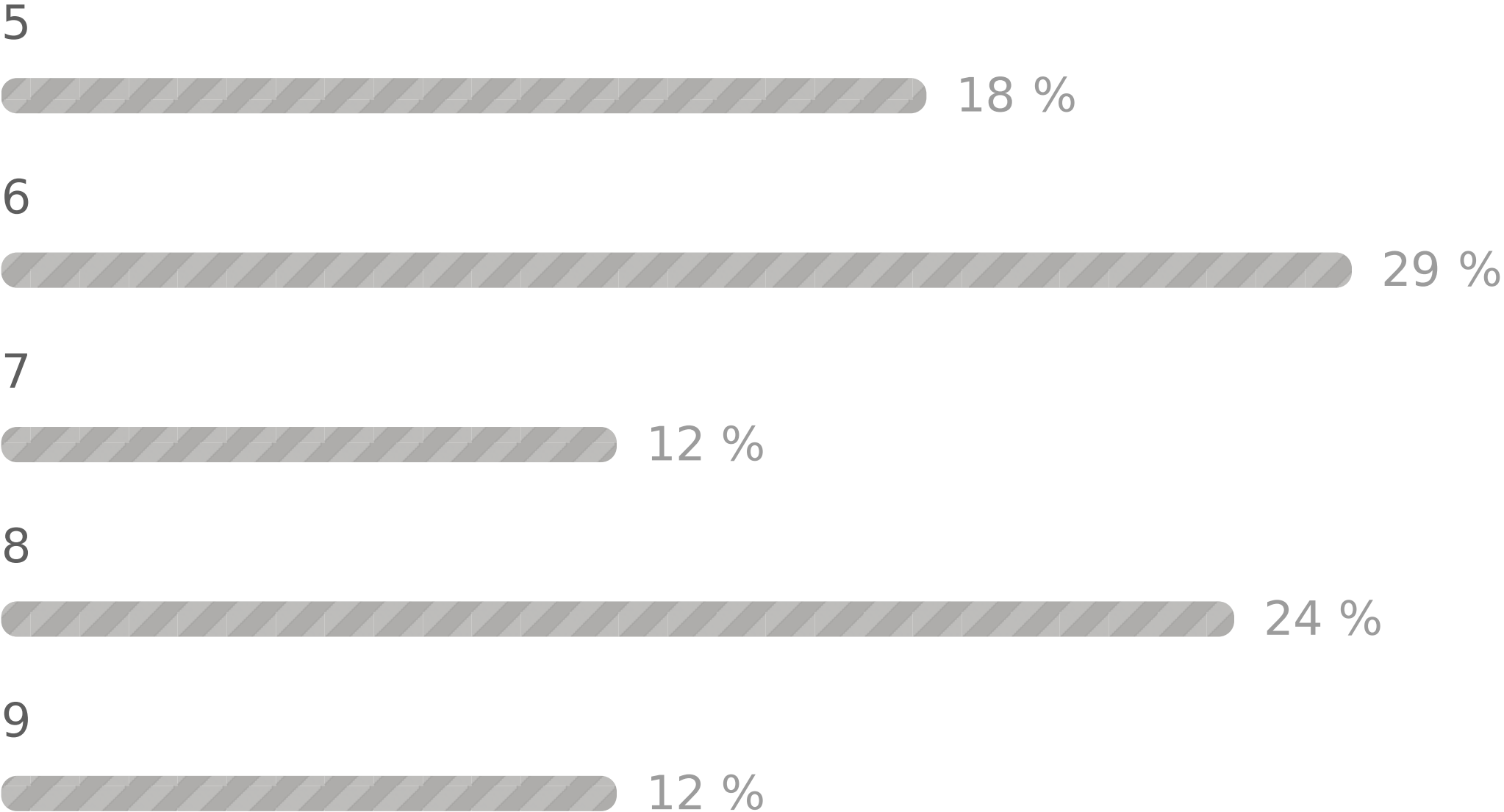
0 %



# How likely is it that you'd recommend us to a friend or colleague?

0 1 7

(2/3)



**How likely is it that you'd recommend us to a friend or colleague?**

017

(3/3)

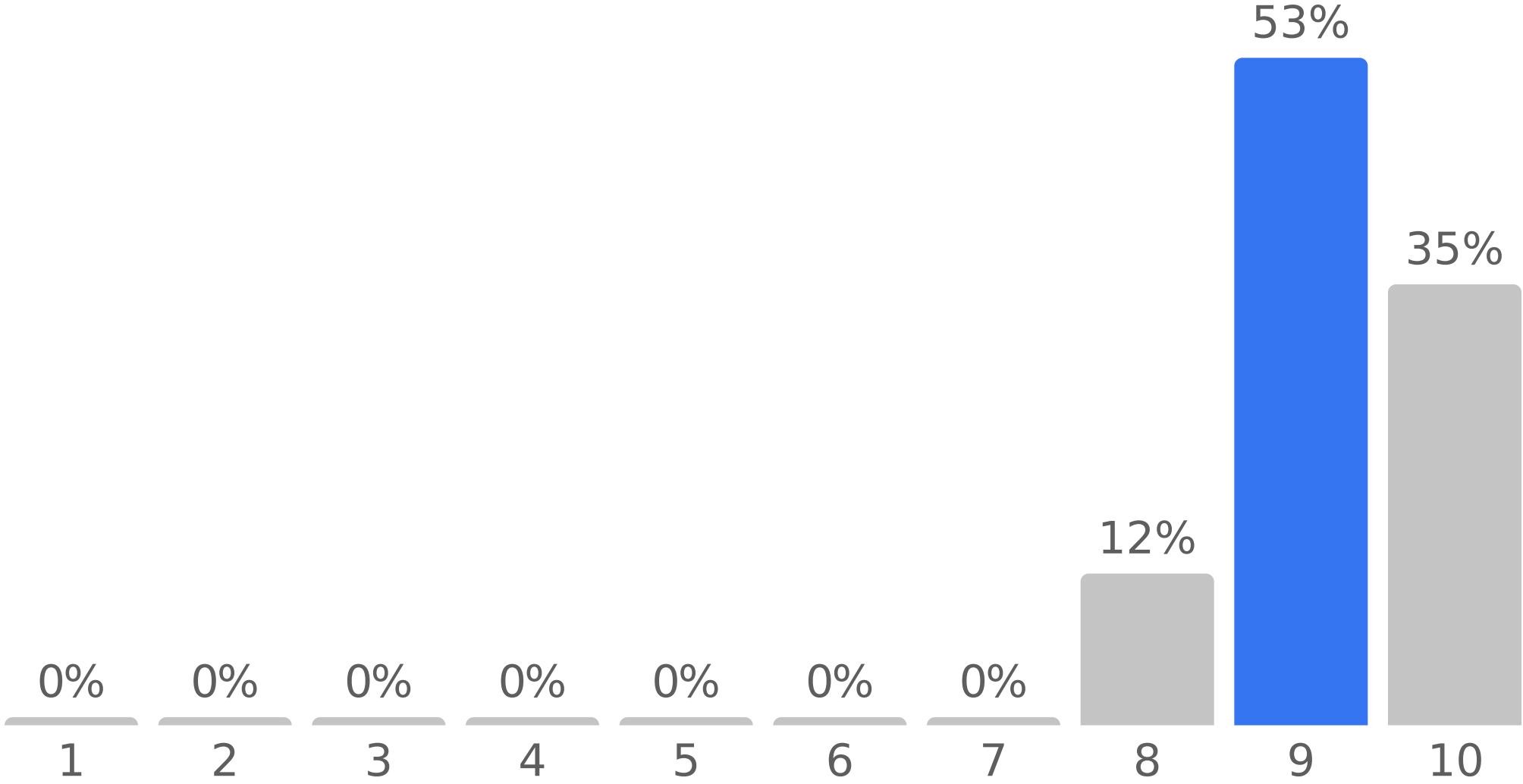
10 - extremely likely



# How much do you value our self-lay forums?

017

Score: 9.2



## Which of the following gives you the most value for receiving company updates?

0 1 7

The forum with mixed teams and topics



One-topic workshops



The self-lay email newsletter



Talking with my account manager



I'm happy with an email

