

Period	Date	Event	Participant	Role	Location	Comments
Jan-18	03/01/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Jan-18	09/01/2018	TEIC 3			London	Committee Member
Jan-18	11/01/2018	Account Mangement Meeting (Water Plus)			Pty Me	Attendee
Jan-18	11/01/2018	MOSL User Forum			Skype	
Jan-18	15/01/2018	Account Management Meeting SSE			Dagenham	Organiser
Jan-18	16/01/2018	Account Management Meeting First Business Water			Stammore	Organiser
Jan-18	16/01/2018	Operations & Release Working Group			London	
Jan-18	22/01/2018	NWL/MOSL Monthly Catch-up			NWL Offices	Review of MPS and OPS performance with Portfolio Manager
Jan-18	23/01/2018	Northern Wholesaler Hub			Leeds	Sharing good practices with northern Wholesalers (Northumbrian Water Yorkshire Water United Utilities Severn Trent Hartlepool Water). Special guest: Scottish Water
Jan-18	23/01/2018	Northern Wholesaler Hub			Leeds	
Jan-18	24/01/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Jan-18	24/01/2018	TDC Placeholder				
Jan-18	25/01/2018	MOSL Industry Call			Conference Call	
Jan-18	31/01/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Feb-18	06/02/2018	RW Group - Policy Sub Group			Webex	Attendee
Feb-18	07/02/2018	Account Mangement Meeting (Everflow)			Wynyard	Meeting Chair
Feb-18	07/02/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Feb-18	08/02/2018	MOSL Uder Forum			London	
Feb-18	12/02/2018	Eastern Wholesaler Hub			Peterborough	Attendee
Feb-18	12/02/2018	Eastern Wholesaler Hub			Peterborough	Sharing good practices with eastern Wholesalers (Essex and Suffolk Water Affinity Water Anglian Water Thames Water South Staffs and Cambridge Water Severn Trent)
Feb-18	13/02/2018	TEIC 4			London	Committee Member
Feb-18	13/02/2018	Operations & Release Working Group			London	
Feb-18	14/02/2018	NWL/MOSL Monthly Catch-up			NWL Offices	Review of MPS and OPS performance with Portfolio Manager
Feb-18	14/02/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Feb-18	14/02/2018	TDC Placeholder				
Feb-18	21/02/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Feb-18	22/02/2018	MOSL Industry Call			Conference Call	Participant
Feb-18	22/02/2018	MOSL Industry Call			Conference Call	
Feb-18	23/02/2018	Wholesale Interface Group			London	Attendee
Feb-18	23/02/2018	National Wholesaler Hub			London	Sharing good practices with all English/Welsh Wholesalers
Feb-18	28/02/2018	RW Group - Policy Sub Group			Birmingham	Attendee
Feb-18	28/02/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Mar-18	05/03/2018	Account Management Meeting (Business Stream)			Telephone Conference	Attendee
Mar-18	07/03/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Mar-18	08/03/2018	Account Management Meeting Anglian Business Water			Peterborough	Organiser
Mar-18	08/03/2018	Trade Effluent Practioners Network (TEPN)			London	Presenting TEIC Update
Mar-18	13/03/2018	Operations & Release Working Group			London	
Mar-18	14/03/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Mar-18	16/03/2018	WIRSAE Group Meeting			Birmingham	Participant
Mar-18	20/03/2018	NWL/MOSL Monthly Catch-up			NWL Offices	Review of MPS and OPS performance with Portfolio Manager
Mar-18	20/03/2018	TEIC 5			London	Committee Member
Mar-18	21/03/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Mar-18	21/03/2018	TDC Meeting			Conference Call	
Mar-18	23/03/2018	Account Management Meeting Anglian Water			Sproughton	Organiser
Mar-18	23/03/2018	Customer Complaints Review Meeting (WAVE)			Pty Me	Meeting Chair
Mar-18	23/03/2018	Gap Site Paper			Conference Call	Hosted by Pam Nash discussion around New and Partial SPIDs
Mar-18	28/03/2018	RW Group - Policy Sub Group			Webex	Attendee
Mar-18	29/03/2018	Account Management Meeting Albion Water			Chigwell	Organiser
Apr-18	06/04/2018	RWG: Disconnection for non-payment			CCW Birmingham	Working Group to produce a good practice guide to assist disconnection for non-payment process. A joint paper with reta lers and Wholesalers.
Apr-18	10/04/2018	Operations & Release Working Group			London	
Apr-18	11/04/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Apr-18	17/04/2018	Account Mangement Meeting (Yu Water)			Nottingham	Meeting Chair
Apr-18	17/04/2018	TEIC 6			London	Committee Member
Apr-18	18/04/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Apr-18	19/04/2018	NWL/MOSL Monthly Catch-up			NWL Offices	Review of MPS and OPS performance with Portfolio Manager
Apr-18	24/04/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Apr-18	25/04/2018	Account Management Meeting The Water Retail Company			London	Organiser
Apr-18	25/04/2018	RW Group - Policy Sub Group			Webex	Attendee
Apr-18	25/04/2018	Northern Wholesaler Hub			Leeds	Sharing good practices with northern Wholesalers (Northumbrian Water Yorkshire Water United Utilities Severn Trent Hartlepool Water). Special guest: Scottish Water
Apr-18	25/04/2018	Northern Wholesaler Hub			Leeds	
Apr-18	27/04/2018	Customer Complaints Review Meeting (WAVE)			Pty Me	Meeting Chair
Apr-18	30/04/2018	Account Management Meeting (WAVE)			Pty Me	Attendee
May-18	02/05/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
May-18	08/05/2018	Operations & Release Working Group			London	
May-18	09/05/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
May-18	10/05/2018	MOSL User Forum			London	
May-18	11/05/2018	Wholesale Interface Group			Birmingham	Attendee
May-18	15/05/2018	TEIC 7			London	Committee Member
May-18	16/05/2018	Barking Hospital Customer Visit with Wave re pre/post market settlements			Harold Wood	Organiser
May-18	23/05/2018	NWL/MOSL Monthly Catch-up			NWL Offices	Review of MPS and OPS performance with Portfolio Manager
May-18	23/05/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Jun-18	06/06/2018	Trade Effluent Practioners Network (TEPN)			London	Presenting TEIC Update
Jun-18	08/06/2018	Customer Complaints Review Meeting (WAVE)			Pty Me	Meeting Chair
Jun-18	12/06/2018	TEIC 8			London	Committee Member
Jun-18	12/06/2018	Operations & Release Working Group			London	
Jun-18	14/06/2018	MOSL Hosted User Forum			Skype	A support forum held for all participants with varying agenda items
Jun-18	14/06/2018	MOSL User Forum			London	
Jun-18	20/06/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Jun-18	20/06/2018	TDC Meeting			Conference Call	
Jun-18	21/06/2018	Bulk Supply Contract Conference Call IWNL			Telephone	Participant
Jun-18	26/06/2018	Northern Wholesaler Hub			Leeds	
Jun-18	26/06/2018	Northern Wholesaler Hub			Leeds	Chair
Jun-18	27/06/2018	NWL/MOSL Monthly Catch-up			NWL Offices	Review of MPS and OPS performance with Portfolio Manager
Jun-18	28/06/2018	CCW Wholesaler Complaints Meeting			Birmingham	Attendee
Jun-18	28/06/2018	CCW Wholesaler Complaints Meeting			Birmingham	Attendee
Jul-18	03/07/2018	Account Mangement Meeting (WAVE)			Pty Me	Attendee
Jul-18	04/07/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Jul-18	09/07/2018	WIRSAE Group Meeting			Birmingham	Participant
Jul-18	10/07/2018	TEIC 9			London	Committee Member
Jul-18	11/07/2018	Account Management Meeting (Waterscan)			Gosforth	Meeting Chair
Jul-18	18/07/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Jul-18	19/07/2018	MOSL Hosted User Forum			London	A support forum held for all participants with varying agenda items

Period	Date	Event	Participant	Role	Location	Comments
Jul-18	23/07/2018	Account Management Meeting Water Plus			Stoke	Organiser
Jul-18	26/07/2018	Wholesale Interface Group			Cardiff	Attendee
Jul-18	26/07/2018	National Wholesaler Hub			Welsh Water Cardiff	Sharing good practices with all English/Welsh Wholesalers
Jul-18	31/07/2018	Account Management Meeting Anglian Water			Peterborough	Organiser
Jul-18	31/07/2018	Account Management Meeting AWG Utilities			Huntingdon	Organiser
Aug-18	01/08/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Aug-18	02/08/2018	Account Management Meeting Albion Water			Office	Organiser
Aug-18	07/08/2018	Account Management Meeting (WAVE)			Pity Me	Attendee
Aug-18	14/08/2018	TEIC 10			London	Committee Member
Aug-18	16/08/2018	TDC Webcast			Webcast	
Aug-18	22/08/2018	TDC Meeting			Conference Call	
Sep-18	03/09/2018	Account Management Meeting Anglian Water			Norwich	Participant
Sep-18	03/09/2018	Eastern Wholesaler Hub			Peterborough	Sharing good practices with eastern Wholesalers (Essex and Suffolk Water Affinity Water Anglian Water Thames Water South Staffs and Cambridge Water Severn Trent)
Sep-18	04/09/2018	Account Management Meeting Water 2 Business			Cardiff	Organiser
Sep-18	05/09/2018	Account Management Meeting IWNL			Cardiff	Organiser
Sep-18	07/09/2018	WIRSAE Conference Call Engage			Telephone	Organiser
Sep-18	11/09/2018	Northern Wholesaler Hub			Leeds	Sharing good practices with northern Wholesalers (Northumbrian Water Yorkshire Water United Utilities Severn Trent Hartlepool Water). Special guest: Scottish Water
Sep-18	11/09/2018	TEIC 11			Teleconference	Committee Member
Sep-18	11/09/2018	Do I Need a Consent? Guidance and Flow chart			Skype Meeting	Co Author
Sep-18	11/09/2018	Operations & Release Working Group			Skype Teleconference	
Sep-18	11/09/2018	Northern Wholesaler Hub			Leeds	
Sep-18	12/09/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Sep-18	19/09/2018	TDC Meeting			Conference Call	
Sep-18	20/09/2018	NWL Bilaterals Portal training (Everflow)			Wynyard	Meeting Chair
Sep-18	20/09/2018	MOSL Hosted User Forum			Skype	A support forum held for all participants with varying agenda items
Sep-18	20/09/2018	MOSL User Forum			London	
Sep-18	26/09/2018	Account Management Meeting Wave - SSAs			Office	Organiser
Sep-18	26/09/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Sep-18	26/09/2018	MPC Meeting			London	Alternate member
Sep-18	27/09/2018	Wholesale Interface Group			Bath	Attendee
Oct-18	02/10/2018	RW Group - Policy Sub Group			Webex	Attendee
Oct-18	02/10/2018	RWG Market Guidance/ good practise sub group Trevor Hobb			Webex	Co lead for Return to sewer allowances
Oct-18	03/10/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Oct-18	05/10/2018	Account Management Meeting (WAVE)			Pity Me	Attendee
Oct-18	09/10/2018	TEIC 12			London	Committee Member
Oct-18	09/10/2018	Operations & Release Working Group			Skype Teleconference	
Oct-18	10/10/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Oct-18	17/10/2018	CEO Forum			London	
Oct-18	18/10/2018	MOSL Hosted User Forum			Skype	A support forum held for all participants with varying agenda items
Oct-18	18/10/2018	MOSL User Forum			Skype	
Oct-18	19/10/2018	Customer Complaints Review Meeting (WAVE)			Pity Me	Meeting Chair
Oct-18	23/10/2018	Account Management Meeting (Olympos)			Pity Me	Attendee
Oct-18	23/10/2018	NWL/MOSL Monthly Catch-up			NWL Offices Pity Me	Review of MPS and OPS performance with Portfolio Manager
Oct-18	24/10/2018	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Nov-18	05/11/2018	Warrant Awareness Session (Severn Trent)			Telephone Conference	Meeting Chair
Nov-18	06/11/2018	Account Management Meeting (WAVE)			Pity Me	Attendee
Nov-18	09/11/2018	Warrant Awareness Session (Severn Trent)			Telephone Conference	Meeting Chair
Nov-18	13/11/2018	Account Management Meeting (IWNL)			Telephone Conference	Attendee
Nov-18	15/11/2018	MOSL Hosted User Forum			Skype	A support forum held for all participants with varying agenda items
Nov-18	15/11/2018	MOSL User Forum			London	
Nov-18	20/11/2018	RW Group - Policy Sub Group			Webex	Attendee
Nov-18	20/11/2018	RWG Market Guidance/ good practise sub group Trevor Hobb			Webex	Co lead for Return to sewer allowances
Nov-18	21/11/2018	TDC Meeting			Conference Call	
Nov-18	22/11/2018	NWL/MOSL Monthly Catch-up			NWL Offices Pity Me	Review of MPS and OPS performance with Portfolio Manager
Nov-18	26/11/2018	TEIC - Trade Effluent Workshop			London	Presenting 'Do I need a consent?' Guidance and flow chart
Nov-18	28/11/2018	WIRSAE Conference Call Wave			Telephone	Organiser
Nov-18	29/11/2018	Beast From the East Seminar (South West)			Exeter	Attendee
Dec-18	04/12/2018	WIRSAE Group Meeting - Conference Call			Telephone	Participant
Dec-18	04/12/2018	Northern Wholesaler Hub			Leeds	
Dec-18	04/12/2018	Northern Wholesaler Hub			Leeds	
Dec-18	05/12/2018	CCW Wholesale/Retail Complaints Meeting			Birmingham	Attendee
Dec-18	05/12/2018	CCW Wholesale/Retail Complaints Meeting			Birmingham	Attendee
Dec-18	06/12/2018	Account Management Meeting (WAVE)			Pity Me	Attendee
Dec-18	11/12/2018	Beast From the East Seminar (Yorkshire)			Leeds	Attendee
Dec-18	11/12/2018	Operations & Release Working Group			Skype Teleconference	
Dec-18	12/12/2018	Wholesale Interface Group			London	Attendee
Dec-18	12/12/2018	TDC Meeting			Conference Call	
Dec-18	20/12/2018	Customer Complaints Review Meeting (WAVE)			Pity Me	Attendee
Dec-18	20/12/2018	MOSL Hosted User Forum			Skype	A support forum held for all participants with varying agenda items
Dec-18	20/12/2018	MOSL User Forum			Skype	
Jan-19	04/01/2019	NWL/MOSL Monthly Catch-up			NWL Offices Pity Me	Review of MPS and OPS performance with Portfolio Manager
Jan-19	14/01/2019	NWL Bilaterals Meeting (WAVE)			Pity Me	Meeting Chair
Jan-19	16/01/2019	TDC Meeting			Conference Call	
Jan-19	17/01/2019	MOSL Hosted User Forum			Skype	A support forum held for all participants with varying agenda items
Jan-19	17/01/2019	User Forum			Skype	
Jan-19	22/01/2019	RWG Vacant Working Group			Welwyn Garden City	Attendee
Jan-19	23/01/2019	RWG Group - Policy Sub Group			Stoke On Trent	Attendee
Jan-19	23/01/2019	RWG Market Guidance/ good practise sub group Trevor Hobb			F2F Meeting Stoke	Co lead for Return to sewer allowances
Feb-19	01/02/2019	NWL/MOSL Monthly Catch-up			NWL Offices Pity Me	Review of MPS and OPS performance with Portfolio Manager
Feb-19	05/02/2019	Account Management Meeting (WAVE)			Pity Me	Attendee
Feb-19	05/02/2019	Northern Wholesaler Hub			Leeds	Sharing good practices with northern Wholesalers (Northumbrian Water Yorkshire Water United Utilities Severn Trent Hartlepool Water). Special guest: Scottish Water
Feb-19	05/02/2019	Northern Wholesaler Hub			Leeds	
Feb-19	05/02/2019	Extraordinary TDC Meeting			Conference Call	
Feb-19	08/02/2019	Account Management Meeting (Castle)			Pity Me	Meeting Chair
Feb-19	11/02/2019	Warrant Awareness Session (Water Plus)			Pity Me	Meeting Chair
Feb-19	13/02/2019	Operations & Release Working Group			Southampton	
Feb-19	19/02/2019	Port of Tilbury Customer Visit post market settlement			Tilbury	Organiser
Feb-19	20/02/2019	SPID Pairing Workshop			Peterborough	Workshop to allow trading parties data share on unpaired SPIDs working with Anglian Water and Thames Water
Feb-19	21/02/2019	MOSL Hosted User Forum			London	A support forum held for all participants with varying agenda items
Feb-19	21/02/2019	User Forum			Skype	
Feb-19	22/02/2019	RWG Face to Face			Coventry	Attendee
Feb-19	25/02/2019	Account Management Meeting The Water Retail Company			London	Organiser

Period	Date	Event	Participant	Role	Location	Comments
Feb-19	26/02/2019	Panel Meeting			Southampton	Attended as Observer
Feb-19	27/02/2019	Account Management Meeting First Business Water			Pinner	Organiser
Feb-19	28/02/2019	TDC Meeting			London	
Mar-19	01/03/2019	NWL/MOSL Monthly Catch-up			NWL Offices Pity Me	Review of MPS and OPS performance with Portfolio Manager
Mar-19	05/03/2019	Account Management Meeting SSE			Dagenham	Organiser
Mar-19	05/03/2019	Data Logging Awareness Session (Yorkshire)			Bradford	Attendee
Mar-19	05/03/2019	Post RF Settlement workshop - Northern Wholesalers			Leeds	Group discussion regarding best practice
Mar-19	06/03/2019	RWG Complaints Group			Birmingham	Joint Chair
Mar-19	07/03/2019	Account Management Meeting Anglian Water			Peterborough	Organiser
Mar-19	08/03/2019	Account Management Meeting (WAVE)			Pity Me	Attendee
Mar-19	11/03/2019	Panel Induction Meeting			Southampton	
Mar-19	12/03/2019	Account Management Meeting Albion Water			Chigwell	Organiser
Mar-19	12/03/2019	Wholesale Interface Group			London	Attendee
Mar-19	13/03/2019	Account Management Meeting Water Plus			Office	Organiser
Mar-19	13/03/2019	Trade Effluent Practitioners Network (TEPN)			Bath	Presenting TEIC Update
Mar-19	14/03/2019	RWG Market Guidance/ good practise sub groupTrevor Hobb			F2F Meeting Birmingham	Lead for Return to sewer allowances
Mar-19	18/03/2019	Account Management Meeting Affinity for Business			Welwyn Garden City	Organiser
Mar-19	19/03/2019	Account Management Meeting SES Business Water			Dorking	Organiser
Mar-19	19/03/2019	Eastern Wholesaler Hub			Affinity Water offices	
Mar-19	20/03/2019	TDC Meeting			Hatfield	Sharing good practices with eastern Wholesalers (Essex and Suffolk Water Affinity Water Anglian Water Thames Water South Staffs and Cambridge Water Severn Trent)
Mar-19	21/03/2019	User Forum			Conference Call	
Mar-19	21/03/2019	MOSL Hosted User Forum			Leeds	Attendee
Mar-19	21/03/2019	User Forum			Leeds	A support forum held for all participants with varying agenda items
Mar-19	21/03/2019	User Forum			Skype	
Mar-19	26/03/2019	Panel Meeting			London	Attended as Observer
Mar-19	27/03/2019	Account Management Meeting IWNL			Cardiff	Organiser
Mar-19	27/03/2019	Account Management Meeting SSE			Reading	Organiser
Mar-19	28/03/2019	Account Management Meeting (VU)			Nottingham	Meeting Chair
Apr-19	03/04/2019	GDPR Issues committee			London	Committee Member
Apr-19	10/04/2019	Operations & Release Working Group			Skype Teleconference	
Apr-19	15/04/2019	RMEX Group Meeting Conference Call			Telephone	Attendee
Apr-19	17/04/2019	RW Group - Policy Sub Group			Webex	Attendee
Apr-19	17/04/2019	Northern Wholesalers Hub			Leeds	
Apr-19	17/04/2019	RWG Market Guidance/ good practise sub groupTrevor Hobb			Webex	Lead for Return to sewer allowances
Apr-19	17/04/2019	Northern Wholesaler Hub			Leeds	
Apr-19	24/04/2019	TDC Meeting			Conference Call	
Apr-19	25/04/2019	MOSL Hosted User Forum			Skype	A support forum held for all participants with varying agenda items
Apr-19	25/04/2019	User Forum			Skype	
Apr-19	30/04/2019	Panel Meeting			Southampton	Panel Member
May-19	01/05/2019	RWG Conference Call			Telephone Conference	Presented on Complaints group
May-19	01/05/2019	RWG Conference Call			Conference Call	Update on good practice guides
May-19	01/05/2019	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
May-19	08/05/2019	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
May-19	14/05/2019	NWL/MOSL Monthly Catch-up			NWL Offices Pity Me	Review of MPS and OPS performance with Portfolio Manager
May-19	15/05/2019	RW Group - Policy Sub Group			Webex	Attendee
May-19	15/05/2019	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
May-19	15/05/2019	RWG Market Guidance/ good practise sub groupTrevor Hobb			Webex	Lead for Return to sewer allowances
May-19	15/05/2019	TDC Meeting			Skype	
May-19	16/05/2019	GDPR Issues committee			London	Committee Member
May-19	22/05/2019	TEIC 13			London	Committee Member
May-19	28/05/2019	Panel Meeting			London	
Jun-19	04/06/2019	WIRSAE Group Meeting			Birmingham	Participant
Jun-19	05/06/2019	RWG Vacant Working Group			Telephone Conference	Attendee
Jun-19	06/06/2019	Trade Effluent Practitioners Network (TEPN)			London	Presenting TEIC Update
Jun-19	07/06/2019	RWG Vacant Working Group			Telephone Conference	Attendee
Jun-19	11/06/2019	Account Management Meeting The Water Retail Company			Durham	Attendee
Jun-19	11/06/2019	Operations & Release Working Group			Skype Teleconference	
Jun-19	18/06/2019	Eastern Wholesaler Hub			Peterborough	Joint Chair
Jun-19	18/06/2019	Eastern Wholesaler Hub			Peterborough	Hosting
Jun-19	18/06/2019	RWG Market Guidance/ good practise sub groupTrevor Hobb			F2F Meeting Birmingham	Lead for Return to sewer allowances
Jun-19	19/06/2019	TEIC 14			London	Committee Member
Jun-19	19/06/2019	TDC Meeting			Conference Call	
Jun-19	20/06/2019	MOSL Hosted User Forum			London	A support forum held for all participants with varying agenda items
Jun-19	20/06/2019	User Forum			Skype	
Jun-19	25/06/2019	Panel Meeting & Workshop			London	
Jun-19	26/06/2019	Warrant Awareness Session (Severn Trent)			Pity Me	Meeting Chair
Jun-19	26/06/2019	MPC Meeting			London	As an Alternate Member
Jun-19	28/06/2019	RWG Face to Face			Leeds	Presented on Complaints group
Jul-19	01/07/2019	ILE Sub-group meeting			Conference Call	
Jul-19	04/07/2019	Customer Visit Aspal - Supply requirements new development			Debenham	Organiser
Jul-19	10/07/2019	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Jul-19	11/07/2019	Customer Conference Call 2 sisters with Wave post market settlement			Telephone	Organiser
Jul-19	11/07/2019	Northern Wholesalers Hub			Leeds	
Jul-19	17/07/2019	Site Visit Malyns Lane NAV GTC Supply Issues			Hullbridge	Organiser
Jul-19	17/07/2019	TEIC 15			Skype Meeting	Committee Member
Jul-19	17/07/2019	GDPR Issues committee			London	Committee Member
Jul-19	17/07/2019	TDC Meeting			Conference Call	
Jul-19	18/07/2019	MOSL Hosted User Forum			Birmingham	A support forum held for all participants with varying agenda items
Jul-19	18/07/2019	User Forum			Skype	
Jul-19	22/07/2019	WIRSAE Meeting Eos			Durham	Organiser
Jul-19	22/07/2019	RMEX Group Meeting Conference Call			Telephone	Attendee
Jul-19	23/07/2019	Panel Meeting			Southampton	
Jul-19	24/07/2019	CMOS Operations Call			Conference Call	Weekly calls during planned CMOS release.
Jul-19	26/07/2019	RWG Market Guidance/ good practise sub groupTrevor Hobb			F2F Meeting Stoke	Lead for Return to sewer allowances
Jul-19	30/07/2019	RW Group - Policy Sub Group			Webex	Attendee
Aug-19	01/08/2019	Panel Workshop			London	
Aug-19	08/08/2019	NAV Market behaviour improvements project feedback			Office	
Aug-19	08/08/2019	GDPR Issues committee			London	Committee Member
Aug-19	13/08/2019	Operations & Release Working Group			Skype Teleconference	
Aug-19	21/08/2019	TEIC 16			London	Committee Member
Aug-19	21/08/2019	TDC Meeting			Conference Call	
Aug-19	27/08/2019	Panel Meeting			London	

Period	Date	Event	Participant	Role	Location	Comments
Aug-19	28/08/2019	Customer Visit Cranswick Foods - Supply requirements new development			Eye	Organiser
Aug-19	28/08/2019	Customer Visit 1 Stop Halal- Supply requirements			Eye	Organiser
Aug-19	30/08/2019	Customer Visit Bernard Matthews - Supply requirements			Halesworth	Organiser
Sep-19	03/09/2019	Eastern Wholesaler Hub			Peterborough	Sharing good practices with eastern Wholesalers (Essex and Suffolk Water Affinity Water Anglian Water Thames Water South Staffs and Cambridge Water Severn Trent)
Sep-19	04/09/2019	Account Management Meeting Leap (ex SSE)			Reading	Organiser
Sep-19	05/09/2019	Account Management Meeting Water 2 Business			Naislea	Organiser
Sep-19	05/09/2019	Account Management Meeting IWNL			Cardiff	Organiser
Sep-19	06/09/2019	RME Group Meeting			Birmingham	Participant
Sep-19	10/09/2019	Wholesale Interface Group			London	Attendee
Sep-19	10/09/2019	National Wholesaler Hub			London	Sharing good practices with all English/Welsh Wholesalers
Sep-19	10/09/2019	Change Request Review			Head Office	Author/Proposer
Sep-19	12/09/2019	RWG Conference Call			Telephone Conference	Attendee
Sep-19	12/09/2019	Trade Effluent Practitioners Network (TEPN)			York	Presenting TEIC Update
Sep-19	17/09/2019	Vacancy Challenge Awareness (Thames)			Telephone Conference	Meeting Chair
Sep-19	17/09/2019	RWG Market Guidance/ good practise sub group Trevor Hobb			F2F Meeting Stoke	Lead for Return to sewer allowances
Sep-19	18/09/2019	TEIC 1.7			London	Committee Member
Sep-19	18/09/2019	TDC Meeting			Conference Call	
Sep-19	19/09/2019	MOSL Hosted User Forum			Leeds	A support forum held for all participants with varying agenda items
Sep-19	19/09/2019	User Forum			Leeds	
Sep-19	24/09/2019	Panel Meeting			London	
Oct-19	03/10/2019	Northern Wholesaler Hub			Leeds	Sharing good practices with northern Wholesalers (Northumbrian Water Yorkshire Water United Utilities Severn Trent Hartlepool Water). Special guest: Scottish Water
Oct-19	03/10/2019	Northern Wholesaler Hub			Leeds	Chair
Oct-19	04/10/2019	Change Request Review			Skype Meeting	Author/Proposer
Oct-19	16/10/2019	TEIC 1.8			London	Committee Member
Oct-19	16/10/2019	TDC Meeting			Conference Call	
Oct-19	17/10/2019	User Forum			Skype	
Nov-19	16/11/2019	Progress update of TE workshop slides			Skype Meeting	Presenting