

Wessex Water Developer Day

- 9.00am – Registration & Coffee
- 9.25am – Welcome
- 9.30am – Adoption Codes
- 10.00am – Planning
- 10.20am – Sewer for Adoption 8th Edition
- 10.40am – Sustainable Urban Drainage Systems
- 11.00am – Break & Refreshments
- 11.30am – Charges
- 12.00pm – D-MeX & Business Transformation
- 12.30pm – Q & A Session
- 13.00pm – Lunch
- 14.00pm – Close

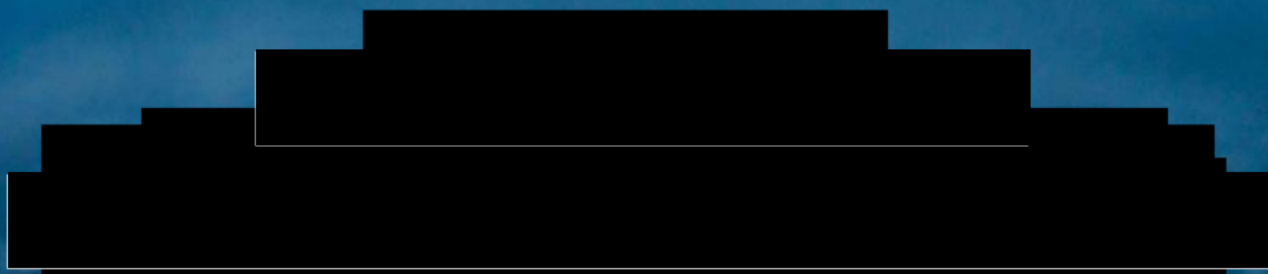
17 October 2019

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Adoption Codes

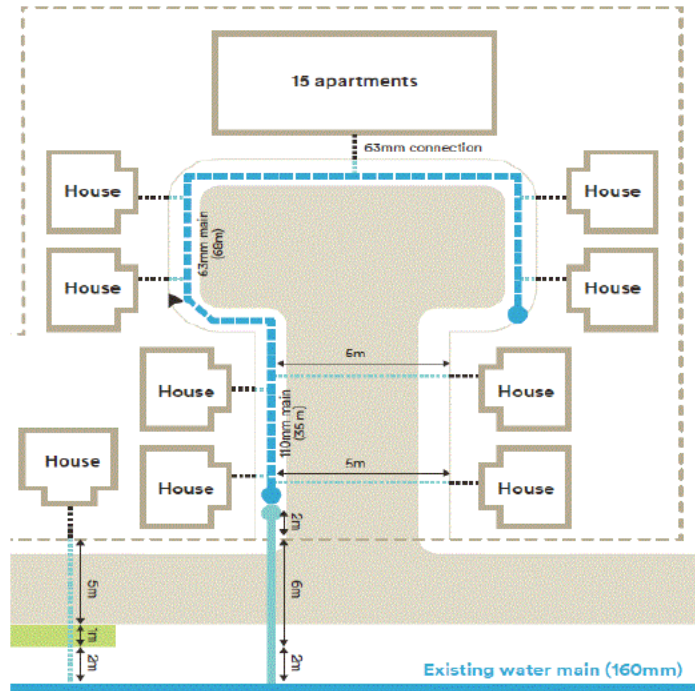


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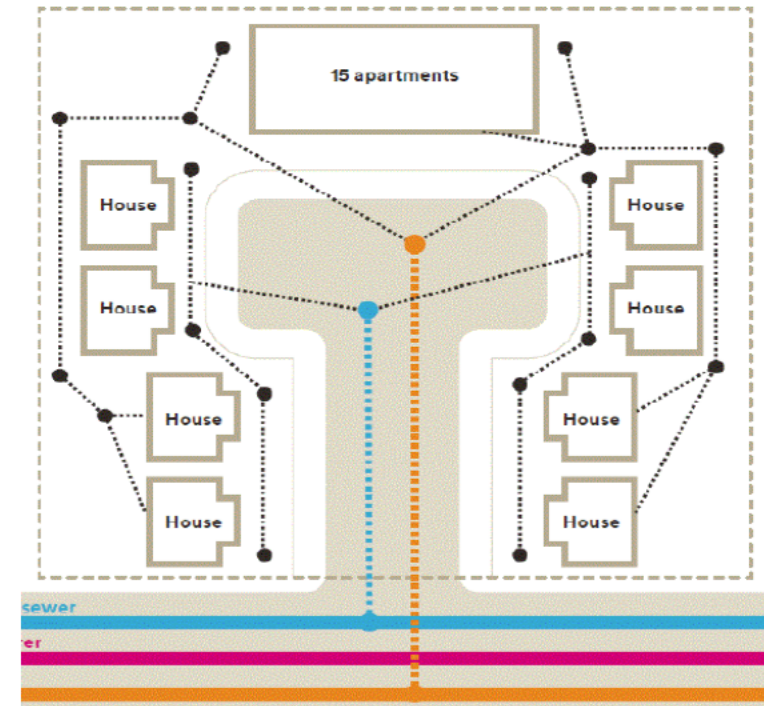


Adoption Codes...what are they?

A framework/suite of documentation intended to improve the consistency of Companies' approaches to self-lay activities, and to improve the operation of the self-lay market generally



S51 – Delivery by SLP (Water)



S104 – Delivery by Contractor (Waste)

Wider Aim: *to enable timely provision of new infrastructure to support housing growth across the UK*



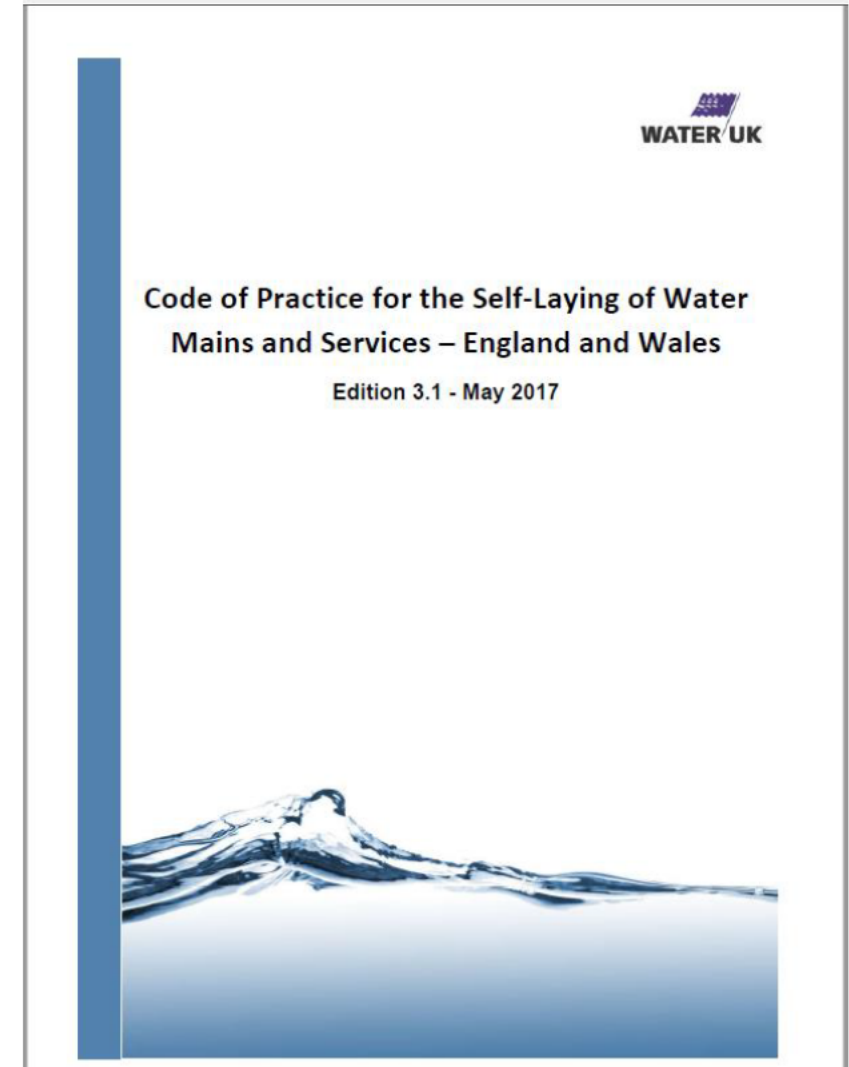
Ofwat's vision is that the codes will:

- Provide a framework which gives clarity, consistency & certainty to all parties (Developer, SLP, Water Company or NAV)
- Facilitate effective competition in the market
- Speed up the adoption process
- Encourage innovation to deliver better solutions to customers
- Protect end-user customers by preventing the adoption of sub-standard infrastructure

Where are we now?

Some key issues:

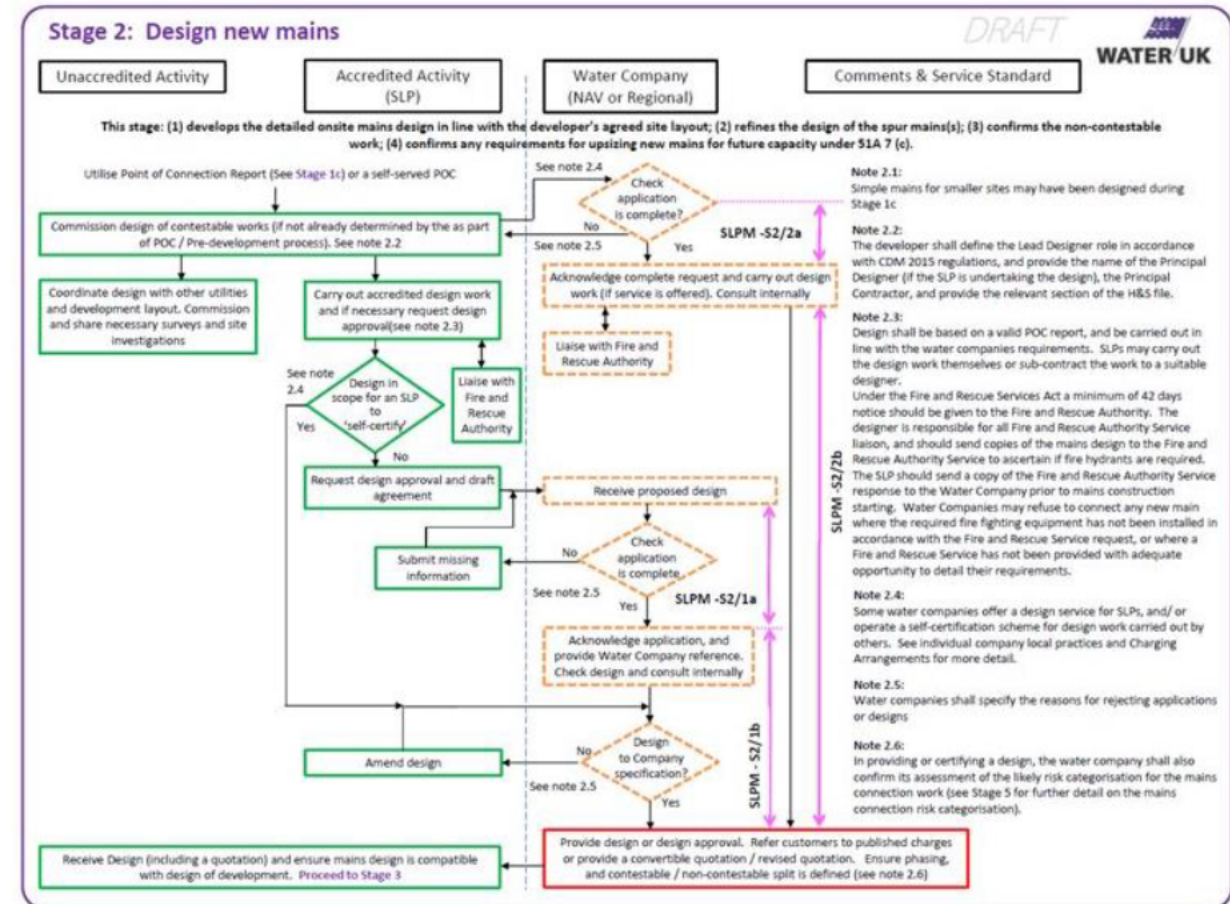
- ✗ Self-lay code of practice (SLCOP) for fresh water supply – arguably no longer fit for purpose
- ✗ No equivalent for waste
- ✗ Current framework does not actively support developers in making connection choices (SLP, Water Company or NAV)
- ✗ Voluntary performance commitments
- ✗ Rules, regulations, design & construction standards can vary and are inconsistently applied nationally
- ✗ Existing SLCOP is focussed on SLP/Water Company roles. Developer role not defined, can lead to issues e.g. CDM roles and control of site
- ✗ Where damage occurs to new assets, existing processes do not encourage reporting and responsibility is unclear (Water)
- ✗ Where similar occurs on Waste, adoption agreements can drag on for years whilst on 'maintenance period'



The Codes – Key Features

Providing clarity, consistency & certainty

- **New procedures** prescribed for each stage of the process; with actions and owners laid out in 'swim lanes'. A very challenging process considering disparate approaches currently applied across the UK
- **Clear timescales/service standards** outlined at each stage. Existing Service Level Agreements have been stretched and new ones added. These are also legally binding (as are the codes more generally)
- **Redress** may apply if an obligation or timescales is missed and this has been clearly outlined in the codes.



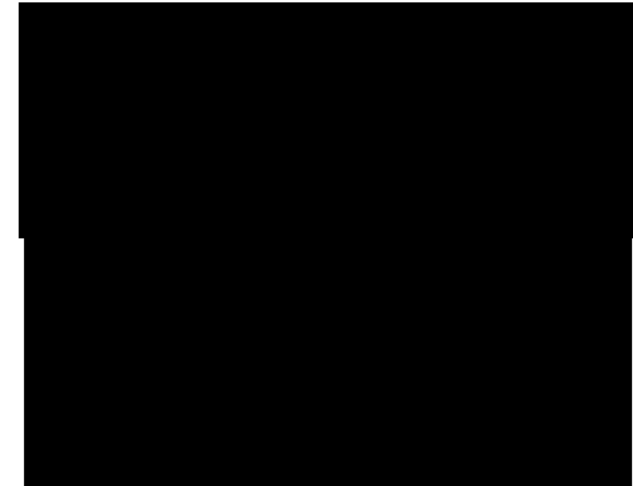
Providing clarity, consistency & certainty

- **The Model Adoption Agreement (MAA).** These have been simplified (where possible), use common language and are going to be universally applied – eliminating differences amongst companies
- **A key innovation** of the MAA (water supply version) is that it now includes a statutory duty to provide a source of water to site at an agreed date. This will be a performance commitment and the Water Company is **contractually bound** to deliver within the timescale outlined within the agreement
- **Early engagement is essential.** Whilst this change will provide certainty to developers and SLPs, a common sense approach will still be required when determining the ‘agreed date’ – issues like highway notices and land access issues will still need to be overcome and cannot be bypassed



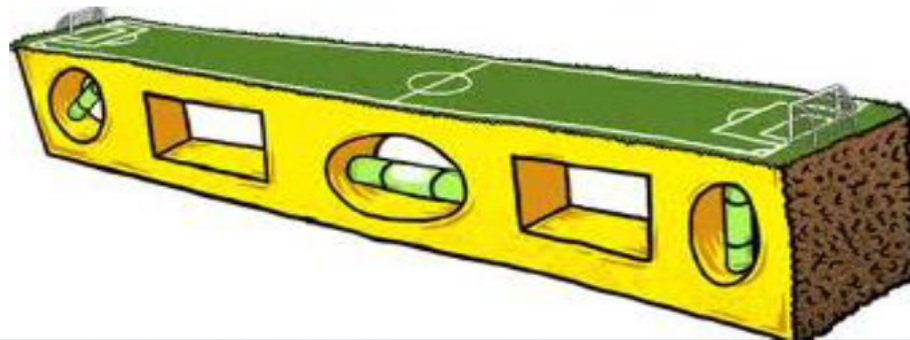
Providing clarity, consistency & certainty

- **Design and Construction Standards** aligned and proportionate relative to actual risks. Aligned to SFA8th on Waste (soon to be released)
- **Variations** between Companies kept to absolute minimum. Each company has degree of flexibility in accordance with their specific circumstances, but where variations occur clear reasoning must be provided and published
- **Sustainable Urban Drainage Solutions (SUDS)** can be offered for adoption under the new codes. This is a huge change for the Water Industry, details still being clarified
- **Minimum information requirements.** The code clearly outlines what information is required, and who is responsible for providing it, at each stage of the process



Promoting effective competition in the market

- The codes clearly **encourage and promote choice of delivery method**. Developers can choose to have new infrastructure provided by:
 - The water/sewerage company
 - An accredited self-lay provider (water) or qualified contractor (waste)
 - A NAV
 - **Note:** *Requisitions not directly covered by adoptions code. However, stages 1 & 2 of procedures same for all.*
- **Total transparency and fairness.** No difference between how internal (company) supply chain is managed versus SLP equivalent. Audit/governance/inspections – a level playing field
- Scope of **contestable activities** to be as broad as possible. Codes actively encourage innovation to open the market further. Annual contestability summary must be completed and published by companies.



The Codes – Timeline



Nov-17	Ofwat originally published codes. Water UK took lead on implementing and bringing together all stakeholders etc. Essential to demonstrate that a broad consensus reached amongst customers and water companies	
Jan-18	Water Companies published existing version of their procedures on websites (interim measure)	
Apr-18	Companies required to implement their own Redress procedures against current minimum levels of service (interim measure)	
	Supply	Waste
Nov-18	1st Consultation to stakeholders	
Dec-18		1st Consultation to stakeholders
Jan-19	1st submission of SG & MAA to Ofwat	
Feb-19		2nd Consultation to stakeholders
Apr-19		1st and only submission of SG & MAA to Ofwat
Aug-19	2nd Consultation to stakeholders	
Oct-19	2nd submission of SG & MAA to Ofwat	
Oct 2019 - April 2020	Further rounds of engagement/correspondance anticipated	
Apr-20	Current Go-Live date	Current Go-Live date

At a glance...what do the new codes mean for you?

- ✓ Improved speed of connection/adoption
- ✓ Transparency of operations across Water Company boundaries
- ✓ Common design and construction standards
- ✓ Common model adoption agreement
- ✓ Statutory duty to make 'source of water connection'
- ✓ Un-biased choice of delivery route for developers
- ✓ Greater range of contestable work available
- ✓ Level playing field versus alternative delivery routes
- ✓ Clear SLAs and Redress route for when things go wrong

The Codes – What's next?

- **Our Obligations**

- Implement the codes – fully embed into systems, processes, culture
- Engage with customers, publish on website
- Support the further development of a vibrant connections market
- Foster innovation that clearly benefits customers in terms of cost, time and quality

- **Your Obligations**

- Follow the new procedures and minimum information requirements
- Construct assets to the appropriate adoptable standards
- Collaborate in developing strategies and procedures that foster innovation, benefitting all parties
- **Engage with us early**, leaving us better placed to meet your needs

Thank You

Questions?

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Planning Liaison – Early Engagement



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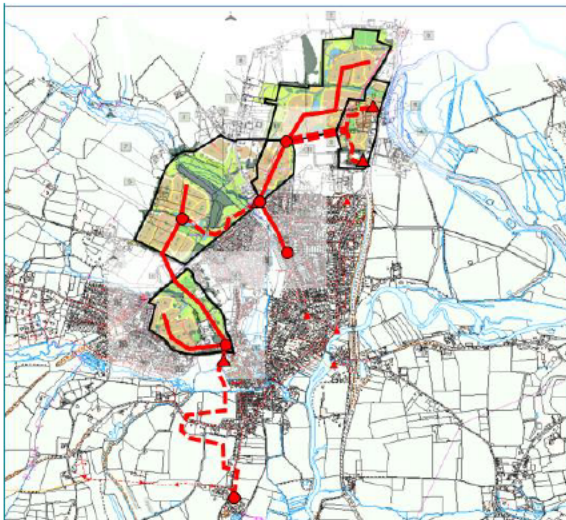
What we do already and looking to the future

- Engage with Local Planning Authorities and Lead Local Flood Authorities
- Engage with the next level of Local Government



What we do already and looking to the future

- Assess catchment wide growth and solutions
- Plan investment and help set the infrastructure charge
- Publish solutions
- Network model earlier



Drainage and Wastewater Management Plan

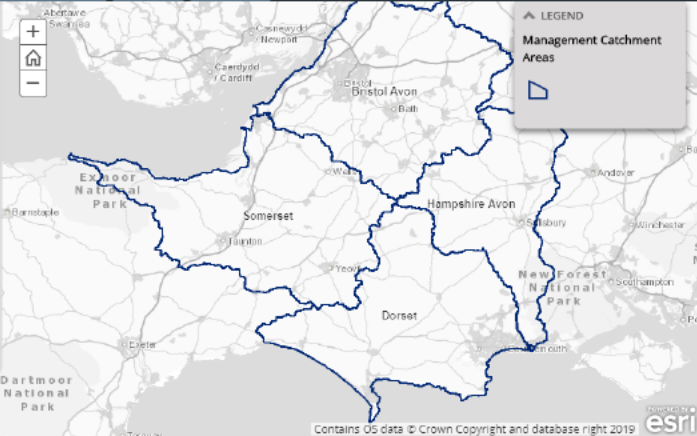
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Wessex Water Area | Drainage Strategies | Storm Overflows | Schemes | Disclaimer

We are producing long term 25 year Drainage and Wastewater Management Plans in line with a consistent approach across water companies in England and Wales, as commissioned by WaterUK in collaboration with partners. These plans set out how we will enhance our assets and networks to ensure we continue to deliver for our customers and the environment in a sustainable and affordable way and in the face of future challenges such as population growth and climate change.

Through the Drainage and Wastewater Management Plan, we are planning and working with stakeholders at three levels. At a company level we are working with a range of stakeholders through the Wessex Regional Flood and Coastal Committee. At a management catchment level, we are working with stakeholders through the Catchment Partnerships, you can find out more about these from the map.

We have also produced a Drainage and Wastewater Management Plan summary which is [available to view here](#).



LEGEND
Management Catchment Areas

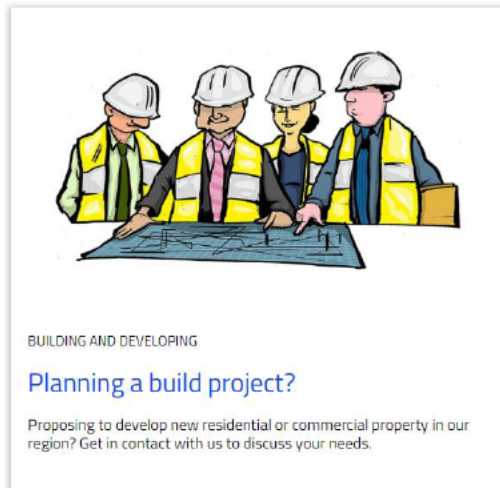
esri A Story Map

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Drainage and Wastewater Management Portal

What we do already and looking to the future

- Answer developer enquiries within 21 days
- Earlier than 21 days depending upon the nature of the query
- Quality of advice
- On line guidance
- Early SuDS assessment



What we do already and looking to the future

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- Respond to planning consultations
- Respond to more
- Attend planning committee where appropriate

The screenshot shows the 'Public Access' page for a planning application. The page title is 'Planning - Application Summary'. The application reference is PT17/18/10/RM. The application was received on 18 Dec 2017 and validated on 18 Jan 2018. The address is Land At Harry Stoke Harry Stoke Road Steke Gifford Bristol South Gloucestershire BS24 8DQ. The proposal is for the erection of 763 dwellings, community building, nursery and retail units with parking, landscaping and associated works. The decision is 'Decided' and the decision issued date is 11 Oct 2019. The page also includes a table of documents and a QR code for mobile access.

South Somerset District Council
Regulation Committee
Tuesday 15th October 2019
10.00 am
Council Chamber
Council Offices
Brympton Way
Yeovil, BA20 2HT

(disabled access and a hearing loop are available at this meeting venue)

Members listed on the following page are requested to attend the meeting.
The public and press are welcome to attend.
For further information on the items to be discussed, please contact the Case Services Officer (Support Services) on 01935 462011 or democracy@southsomerset.gov.uk
This Agenda was issued on Monday 7 October 2019.

Alex Parment, Chief Executive Officer

This information is also available on our website www.southsomerset.gov.uk or via the mod.gov app

- Email planning.liaison@wessexwater.co.uk
- Online form available – compliant with the minimum requirements of the adoption codes
- Provide feedback
- Any Questions?

