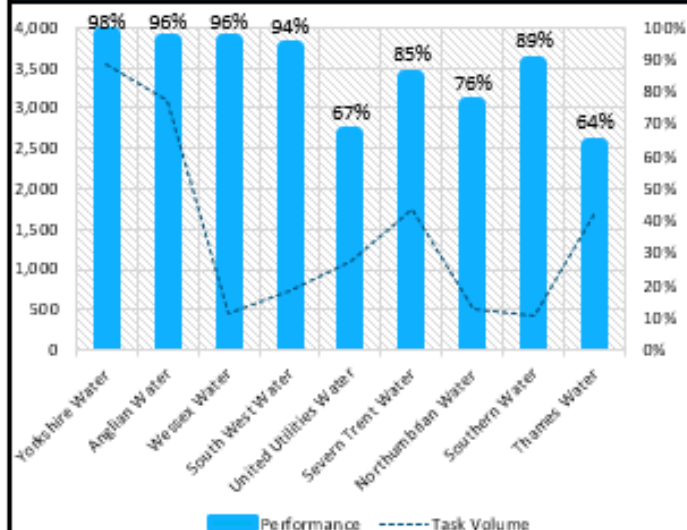


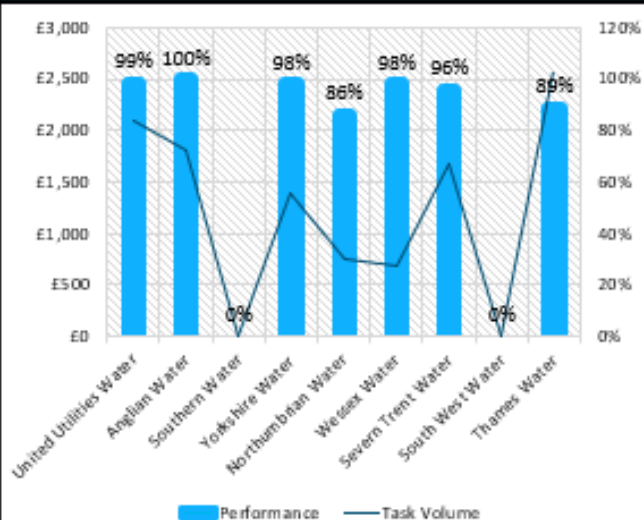
# CONTRACT MANAGEMENT DASHBOARD

## WHOLESALER PERFORMANCE

Market Performance Standards:



Operational Performance Standards:



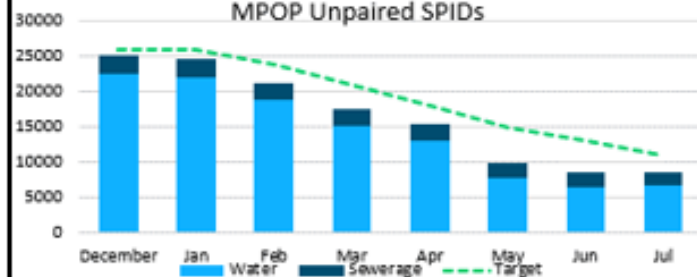
## RETAILER PERFORMANCE

Performance of Interest:

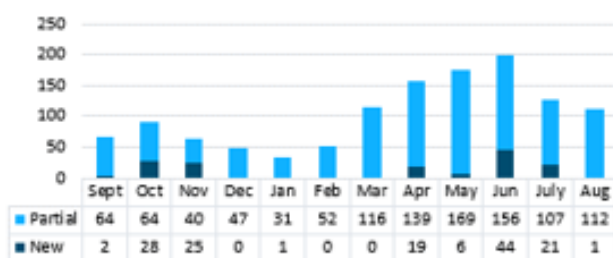
Topic 1:	Rolling 12 month Volume	RAG Status:
Payment Performance	0	Green
Topic 2:	Open Escalation Volume	RAG Status:
Escalated Issues	0	Green
Topic 3:	Rolling 12 month Volume	RAG Status:
Disputes/Settlement Issues	#N/A	Green
Topic 4:	Percentage	RAG Status:
Vacant Premises	1.9%	Green
Topic 5:	Wholesaler Score	Retailer Score
Overall Relationship Rating		

## MOSL DATA QUALITY:

MPOP Unpaired SPIDs



NAP's Volume



Default 'X' or 'Y' Volume



Missing Service Components



## Retailers SWIM Performance:

Form Volume	Accepted Volume	Rejected Volume	Rejection %	Completion Volum
14	9	5	35.71%	8

SWIM FORM TYPE PERFORMANCE (SELECTED MONTH)

