

From: [REDACTED]

Sent: 22 March 2019 17:34

Subject: Invitation to Yorkshire Water Developer Services Forum - Thursday 4th April 2019

Good afternoon

As [REDACTED] I want to improve our service and your overall experience when working with us, to do this I need your help in understanding what you would like us to improve.

I will be hosting quarterly Developer Services forums and I would like to invite you to the first of these sessions.

It will be held at:

Western House

Western Way

Halifax Road

Bradford

BD6 2SZ

On Thursday 4th April between 09.00 and 12:00 with refreshments available from 08.30

The agenda will be:

- Provide insight into who we are and what we do
- Update on key regulatory changes impacting on the industry
- Update around our charging arrangements and future plans
- Our ideas for improving the services we provide
- Open session to receive your feedback and ideas

Members of my team will be available to discuss any site specific issues and answer any questions you may have.

I do hope you can join us for this and future sessions, I am keen for us to work together to drive improvements and deliver the service and experience you need.

I would be grateful if you could confirm your attendance or who will attend on behalf of your organisation by replying to this email.

I look forward to hearing from you.

Regards

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W: <https://www.yorkshirewater.com/developers>

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