



Corrigenda to Northumbrian Water's Outcomes performance commitment appendix that accompanied the notification of the determination by the Water Services Regulation Authority (Ofwat) of Price Controls for the period from 1 April 2020 to 31 March 2025

This notice contains minor corrections to the [PR19 final determinations: Northumbrian Water – Outcomes performance commitment appendix](#) that was published on 16 December 2019.

Version control

Version	Date of issue	Performance commitments with amendments
1.0	29 April 2020	PR19NES_BES25 (Delivery of lead enhancement programme)

Delivery of lead enhancement programme

PR19NES_BES25

The detail for this performance commitment is set out on pages 121-123.

On [page 121](#), for:

Unique Reference	PR19NES_BES25								
<p>Detailed definition of performance measure</p>	<p>This performance commitment measures the percentage delivered of the company's lead enhancement programme. This is limited to delivering pipe replacements on the customer side (supply pipe) in the following categories:</p> <ul style="list-style-type: none"> • vulnerable groups; • rural supplies; and • hotspots. <p>To reflect the different unit costs involved with replacing lead pipes for these groups, each category has a different contribution to the overall scheme delivery measure as follows:</p> <table border="1" data-bbox="571 1144 1114 1464"> <thead> <tr> <th data-bbox="571 1144 842 1272"></th> <th data-bbox="847 1144 1114 1272">Contribution to scheme delivery per pipe (%)</th> </tr> </thead> <tbody> <tr> <td data-bbox="571 1272 842 1361">Vulnerable groups</td> <td data-bbox="847 1272 1114 1361">0.046</td> </tr> <tr> <td data-bbox="571 1361 842 1413">Rural supplies</td> <td data-bbox="847 1361 1114 1413">0.019</td> </tr> <tr> <td data-bbox="571 1413 842 1464">Hotspots</td> <td data-bbox="847 1413 1114 1464">0.019</td> </tr> </tbody> </table> <p>For the purposes of this performance commitment, no property can be counted in more than one category.</p> <p>Replacement of lead pipes covers all activities, including pipes whose long-term lead health risk is removed through the use of innovative technologies developed in the future and approved by the Drinking Water Inspectorate. The new technology must be expected to provide at least the same benefits to customers considering all factors including potential risks regarding drinking water, reduced disruption to customers and potential impacts on service such as reduced capacity or pressure drops if the technology relies on relining pipes.</p>		Contribution to scheme delivery per pipe (%)	Vulnerable groups	0.046	Rural supplies	0.019	Hotspots	0.019
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