



**Corrigenda to Southern Water's Outcomes performance commitment appendix that accompanied the notification of the determination by the Water Services Regulation Authority (Ofwat) of Price Controls for the period from 1 April 2020 to 31 March 2025**

This notice contains minor corrections to the [PR19 final determinations: Southern Water – Outcomes performance commitment appendix](#) that was published on 16 December 2019.

**Version control**

| <b>Version</b> | <b>Date of issue</b> | <b>Performance commitments with amendments</b>            |
|----------------|----------------------|-----------------------------------------------------------|
| 1.0            | 13 May 2020          | PR19SRN_WWN01 (Internal sewer flooding)                   |
| 2.0            | 28 October 2021      | PR19SRN_WWN10 (Combined Sewer Overflows (CSO) monitoring) |

## Internal sewer flooding

### PR19SRN\_WWN01

The detail for this performance commitment is set out on pages 26-28.

On [page 28](#), in the 'Performance commitment levels' table for:

#### Performance commitment levels

|                                         |        | Company forecast | Committed performance level |         |         |         |         |
|-----------------------------------------|--------|------------------|-----------------------------|---------|---------|---------|---------|
|                                         | Unit   | 2019-20          | 2020-21                     | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| <b>Performance commitment level</b>     | Number | NA               | 1.68                        | 1.63    | 1.58    | 1.44    | 1.34    |
| <b>Enhanced underperformance collar</b> | Number |                  | NA                          | NA      | NA      | NA      | NA      |
| <b>Standard underperformance collar</b> | Number |                  | 3.35                        | 3.35    | 3.35    | 3.35    | 3.35    |
| <b>Underperformance deadband</b>        | Number |                  | NA                          | NA      | NA      | NA      | NA      |
| <b>Outperformance deadband</b>          | Number |                  | NA                          | NA      | NA      | NA      | NA      |
| <b>Standard outperformance cap</b>      | Number |                  | 1.38                        | 1.33    | 8       | 1.14    | 1.04    |
| <b>Enhanced outperformance cap</b>      | Number |                  | NA                          | NA      | NA      | NA      | NA      |

Read:

**Performance commitment levels**

|                                         |             | <b>Company forecast</b> | <b>Committed performance level</b> |                |                |                |                |
|-----------------------------------------|-------------|-------------------------|------------------------------------|----------------|----------------|----------------|----------------|
|                                         | <b>Unit</b> | <b>2019-20</b>          | <b>2020-21</b>                     | <b>2021-22</b> | <b>2022-23</b> | <b>2023-24</b> | <b>2024-25</b> |
| <b>Performance commitment level</b>     | Number      | NA                      | 1.68                               | 1.63           | 1.58           | 1.44           | 1.34           |
| <b>Enhanced underperformance collar</b> | Number      |                         | NA                                 | NA             | NA             | NA             | NA             |
| <b>Standard underperformance collar</b> | Number      |                         | 3.35                               | 3.35           | 3.35           | 3.35           | 3.35           |
| <b>Underperformance deadband</b>        | Number      |                         | NA                                 | NA             | NA             | NA             | NA             |
| <b>Outperformance deadband</b>          | Number      |                         | NA                                 | NA             | NA             | NA             | NA             |
| <b>Standard outperformance cap</b>      | Number      |                         | 1.38                               | 1.33           | 1.28           | 1.14           | 1.04           |
| <b>Enhanced outperformance cap</b>      | Number      |                         | NA                                 | NA             | NA             | NA             | NA             |

**Combined Sewer Overflows (CSO) monitoring**

**R19SRN\_WWN10**

The detail for this performance commitment is set out on pages 109-110.

On [page 109](#), in the 'Performance commitment definition and parameters' table for:

|                    |                |
|--------------------|----------------|
| Measurement timing | Reporting year |
|--------------------|----------------|

|                        |        |
|------------------------|--------|
| Frequency of reporting | Annual |
|------------------------|--------|

Read:

|                        |                                                                                                                                                                                                |
|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Measurement timing     | Calendar year                                                                                                                                                                                  |
| Frequency of reporting | Annual, on a calendar year basis. For example, performance assessment for 2020-21 will be based on the calendar year 2020, whereas 2024-25 assessment will be based on the calendar year 2024. |