



**Corrigenda to United Utilities Outcomes performance commitment appendix that accompanied the notification of the determination by the Water Services Regulation Authority (Ofwat) of Price Controls for the period from 1 April 2020 to 31 March 2025**

This notice contains minor corrections to the [PR19 final determinations: United Utilities – Outcomes performance commitment appendix](#) that was published on 16 December 2019.

**Version control**

<b>Version</b>	<b>Date of issue</b>	<b>Performance commitments with amendments</b>
1.0	13 May 2020	PR19UU_B01-WN (Leakage) PR19UU_C03-WR (Abstraction incentive mechanism)

## Leakage

### PR19UU\_B01-WN

The detail for this performance commitment is set out on pages 9-12.

On [page 11](#), for:

#### Performance commitment levels

		Company forecast	Committed performance level				
	Unit	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
<b>Performance commitment level – percentage reduction</b>	%	NA	0.8	1.9	3.7	6.6	10.8
<b>Enhanced underperformance collar – percentage reduction</b>	%		NA	NA	NA	NA	NA
<b>Standard underperformance collar – percentage reduction</b>	%		-5.0	-5.0	-5.0	-5.0	-5.0
<b>Underperformance deadband – percentage reduction</b>	%		NA	NA	NA	NA	NA
<b>Outperformance deadband – percentage reduction</b>	%		NA	NA	NA	NA	NA
<b>Standard outperformance cap – percentage reduction</b>	%		-2.5	-5.1	-8.9	-13.2	-17.2
<b>Enhanced outperformance cap – percentage reduction</b>	%		NA	NA	NA	NA	NA

Read:

**Performance commitment levels**

	Unit	Company forecast	Committed performance level				
		2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
<b>Performance commitment level – percentage reduction</b>	%	NA	0.8	1.9	3.7	6.6	10.8
<b>Enhanced underperformance collar – percentage reduction</b>	%		NA	NA	NA	NA	NA
<b>Standard underperformance collar – percentage reduction</b>	%		-5.0	-5.0	-5.0	-5.0	-5.0
<b>Underperformance deadband – percentage reduction</b>	%		NA	NA	NA	NA	NA
<b>Outperformance deadband – percentage reduction</b>	%		NA	NA	NA	NA	NA
<b>Standard outperformance cap – percentage reduction</b>	%		2.5	5.1	8.9	13.2	17.2
<b>Enhanced outperformance cap – percentage reduction</b>	%		NA	NA	NA	NA	NA

## Abstraction incentive mechanism

### PR19UU\_C03-WR

The detail for this performance commitment is set out on pages 75-78.

On [page 75](#), in the 'Performance commitment definition and parameters' table for:

<b>Detailed definition of performance measure</b>	<p>The abstraction incentive mechanism (AIM) reduces abstraction of water at environmentally sensitive sites when flow or levels are below an agreed point otherwise known as a trigger. The trigger point is based on a level or flow, below which the AIM is considered to be “switched on”. This trigger will usually be related to the point at which damage is caused and is intended to prevent this from happening or ameliorate the negative impacts.</p> <p>The company has included two sites for AIM for the period 2020-25:</p> <p>Old Water: This site has a baseline of 9.1 MI/day and the trigger is set at Q95 (the flow which is exceeded 95% of the time) of the Environment Agency’s Hynam Bridge gauging station daily average flow data set for 28 July 1995 to 31 March 2017</p> <p>Ennerdale: This site has a baseline of 80.0 MI/day and the trigger is based on the upper band compensation release required in the impoundment licence, abstraction from this site will cease in 2022</p> <p>The abstraction incentive mechanism is defined in the reporting guidance – Guidelines on the abstraction incentive mechanism, published in 2016: <a href="https://www.ofwat.gov.uk/wp-content/uploads/2016/02/gud_pro20160226aim.pdf">https://www.ofwat.gov.uk/wp-content/uploads/2016/02/gud_pro20160226aim.pdf</a></p>
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Read:

<p><b>Detailed definition of performance measure</b></p>	<p>The abstraction incentive mechanism (AIM) reduces abstraction of water at environmentally sensitive sites when flow or levels are below an agreed point otherwise known as a trigger. The trigger point is based on a level or flow, below which the AIM is considered to be “switched on”. This trigger will usually be related to the point at which damage is caused and is intended to prevent this from happening or ameliorate the negative impacts.</p> <p>The company has included two sites for AIM for the period 2020-25:</p> <ul style="list-style-type: none"> <li>• <b>Old Water:</b> this site has a baseline of 3.4 MI/day and a trigger threshold of 9.1 MI/day, which is set at Q95 (the flow which is exceeded 95% of the time) of the Environment Agency’s Hynam Bridge gauging station daily average flow data set for 28 July 1995 to 31 March 2017</li> <li>• <b>Ennerdale:</b> this site has a baseline of 24.8 MI/day and a trigger threshold of 80.0 MI/day, which is based on the upper band compensation release required in the impoundment licence, abstraction from this site will cease in 2022.</li> </ul> <p>The abstraction incentive mechanism is defined in the reporting guidance – Guidelines on the abstraction incentive mechanism, published in 2016:  <a href="https://www.ofwat.gov.uk/wp-content/uploads/2016/02/gud_pro20160226aim.pdf">https://www.ofwat.gov.uk/wp-content/uploads/2016/02/gud_pro20160226aim.pdf</a></p>
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