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24<sup>th</sup> August 2020

## Consultation on changing the Water UK metrics in D-MeX

Dear Sir/Madam,

Thank you for the opportunity to respond to the Consultation on Changing the Water UK Metrics in D-MeX which was published in July.

A detailed response to each of the questions asked is included in the attached document.

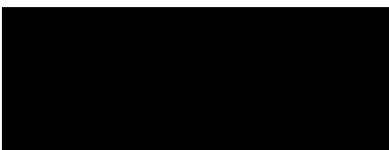
We are supportive of the proposed NAV metrics to include in D-MeX. We would like to suggest an amendment to the proposed qualitative metrics on sewerage code for adoptions and have proposed which water code for adoptions metrics we feel should be involved in the qualitative and quantitative side of D-Mex once they are launched.

We would, however, prefer that changes to the D-MeX performance commitment are made with effect from April 2021. We believe this would be simpler for companies, customers and other stakeholders to understand and follow. We also believe that this approach would be more in keeping with the mechanism outlined in Appendix 2 of the company specific outcomes performance commitment appendix to the Final Determinations documents published in December 2019.

We are fully committed to continuing to support the ongoing joint project assessing the impact of Covid-19 on water companies. One of the key impacts being considered in this work is the implication on performance commitments from the pandemic. We consider that there may therefore be a more urgent case for change to other performance commitments, than there is for a mid-year change to D-MeX.

Irrespective of the outcome on the timing of these changes, we look forward to working with you to implement these improvements to D-MeX which will ensure that a larger proportion of developer services customers are included in the measure.

Yours sincerely



Nicola Cocks  
Regulation Director