

PR24 and beyond – Creating tomorrow, together

A conversation with the investor community

July 2021



Send your
questions into the
Teams Chat

Welcome and session approach
Jamie Tunncliffe, Director Investor Relations

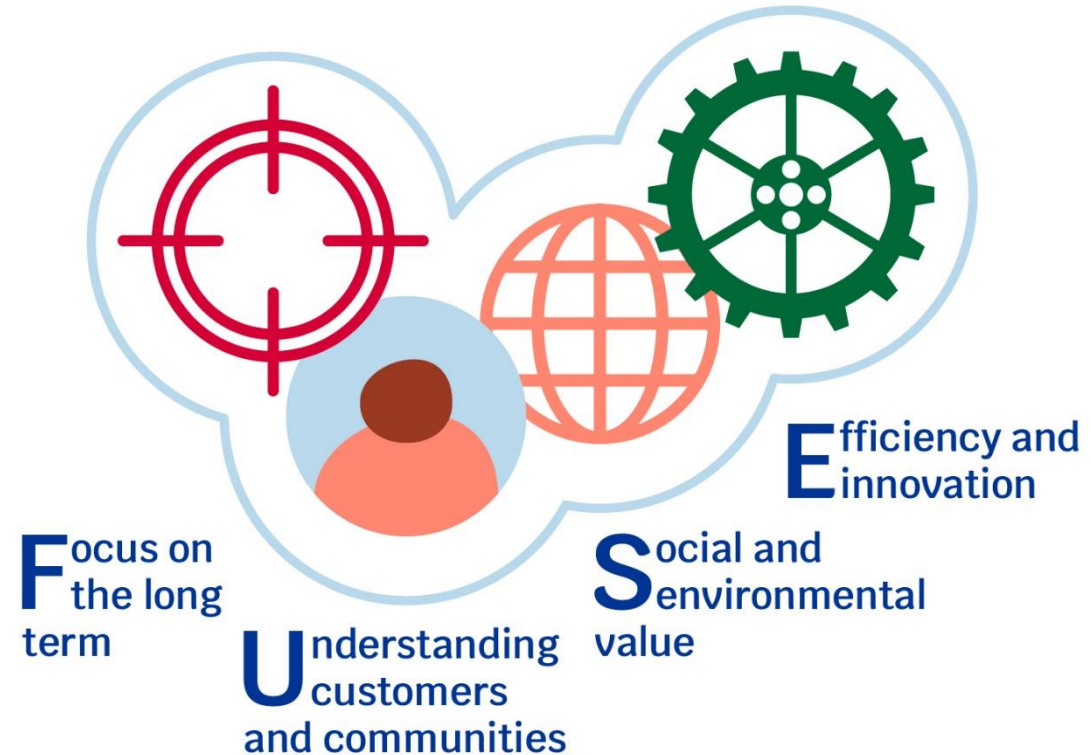
Introduction to our ideas and ambitions for PR24 and beyond
Aileen Armstrong, Senior Director for Company Performance and Price Reviews

Opportunity for questions and to provide feedback on our initial proposals
Facilitated by Jamie Tunncliffe

The sector faces **several interrelated challenges**:

- Climate change
- Evolving customer expectations
- Affordability

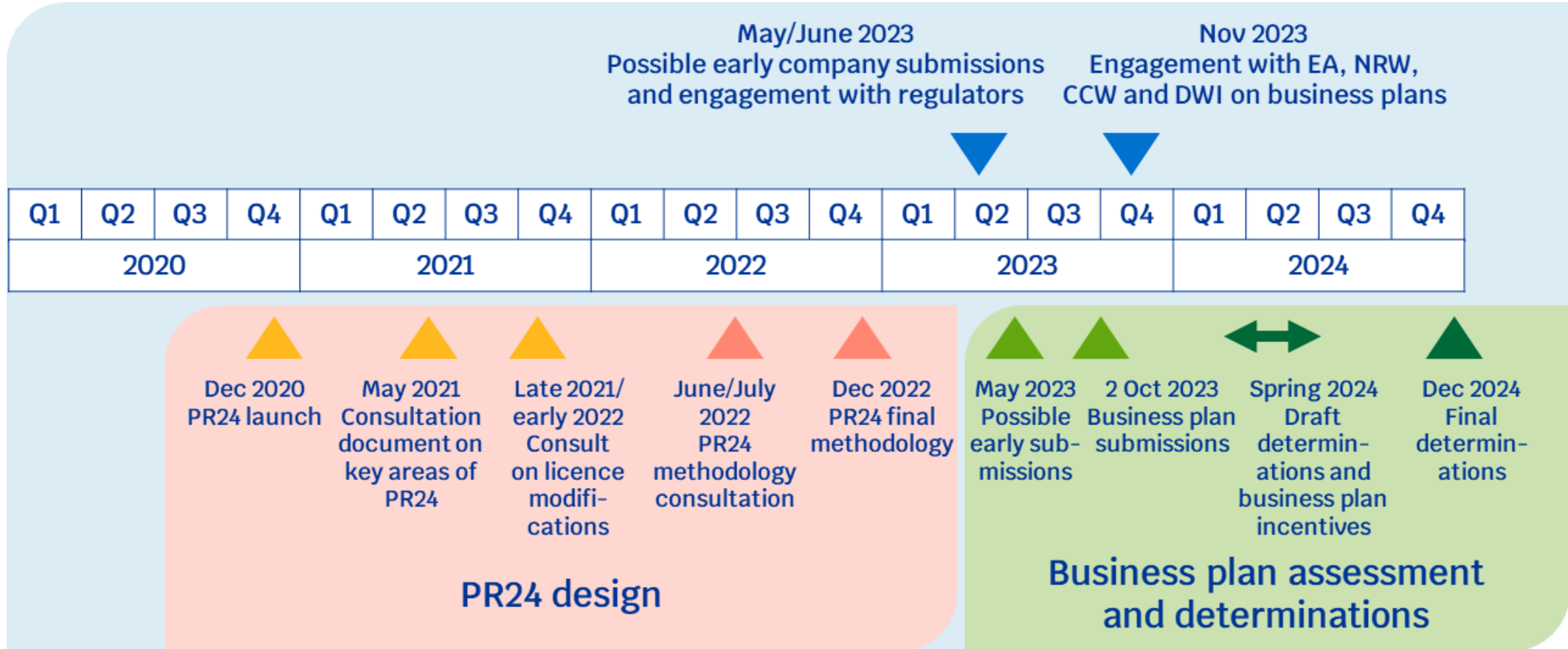
To help meet them, we've set **four goals for PR24** and considered how we'll **design the price review**



Price review design

- Clarity v adaptability
- Sophistication v simplification
- Regionality v comparability

Planning together for PR24



**Opportunity for questions and
to provide feedback on our
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With Aileen and Jamie

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