



Dear Ofwat

Apologies, we didn't respond to the consultation yesterday.

We didn't want to send in a big document, but just to say that we are happy with the proposed changes, which we think are commercially sensible and will enable everyone to get more value out of the process.

Best regards



Head of Economic Regulation and Strategy  
Regulation and Strategy



South East Water Logo



Pure Knowhow Logo



South East Water, Rocfort Road, Snodland, Kent, ME6 5AH

Go paperless and view your bills 24/7 when you sign up to manage your account online.  
Go to <https://my.southeastwater.co.uk> and register today!

For details of how we manage your personal information or to exercise any of your rights over it please see [www.southeastwater.co.uk/privacy](http://www.southeastwater.co.uk/privacy).

This e-mail transmission is intended only for the use of the person(s) to whom it was intended to be sent and may be privileged, confidential and exempt from disclosure under applicable law.

If you are not the intended recipient please do not copy or convey this message or any attachment to any other Person but send it back to us and then immediately and permanently delete this message.

It shall be understood by the recipient(s) that conclusions, opinions and other information contained in the above e-mail not relating to the official scope of business of South East Water Ltd shall be deemed not to have been given or endorsed by South East Water Ltd.

South East Water Limited

Registered Office: Rocfort Road, Snodland, Kent, ME6 5AH, UK Place of Registration:  
England Registration Number: 2679874

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---