

From: [REDACTED]
To: covidbusinessretailmarket
Subject: 'Proposals to deal with un-invoiced Wholesaler charges in the event of an unplanned Retailer exit'
Date: 28 October 2021 10:29:02

Good Morning,

As we do not feel we can really add value to this Consultation and do not want to waste your time and resource we have not provided a full response.

However, we thought you may wish to understand our high level view so I am writing to confirm our agreement to the proposed changes to the price controls. Customer protections and wholesaler exposure are well considered and addressed within the document: the principle of invoiced and un-invoiced amounts for services being treated equally is just, as this is simply a timing issue and beyond the control of the Wholesaler. The approach seems appropriate, but we do not feel we have the practical knowledge to endorse or propose any alternative solutions.

Lastly, we agree that the proposed amendment to the WRC in relation to CPW079 will better facilitate the primary principle.

Happy to discuss further, if required.

Kindest regards,

Claire Yeates | Strategy Director

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