

October 2021

**Proposal to grant a variation of  
appointment to Independent Water  
Networks Limited as a water  
company – Wykham Park, Banbury**

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## 1. About this document

We propose granting a variation of appointment to Independent Water Networks Limited (“**Independent Water Networks**”) as a water company and varying the appointment of Thames Water Utilities Limited's (“**Thames Water**”) as a water company. This notice is a consultation on this proposal under section 8(3) of the Water Industry Act 1991 (“**WIA91**”).

The consultation period will last for 28 days from the date of publication of this notice. Having considered any representations submitted during the consultation period in response to this consultation notice, Ofwat will decide whether or not to grant the variation of appointment set out above.

## 2. The Site

Independent Water Networks has applied for a variation of appointment to be able to provide water services to a site called Wykham Park, Banbury (“**the Site**”). The Site boundary map can be viewed in section 8 of this document<sup>1</sup>.

The Site is within the water services area of Thames Water.

The Site will be a new build development of 1000 residential properties, and 3 business properties, and is expected to be fully built out in August 2026.

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<sup>1</sup> On 3 August 2021 we received the application for Wykham Park, Banbury along with the submitted maps. This is the map that was originally used in the consultation notice that we published on 4 October 2021. Please note that on 5 October 2021 Independent Water Networks notified us that the boundary map that they had received from the developer was incorrect and needed to be updated. This change in the boundary does not cause any changes to the number of customers, the financials of the site or any other change to the application. The map in section 8 of this document has been updated to reflect the correct boundary.

### 3. The applicant

In October 2007, IWN obtained its first appointment as a water and sewerage undertaker for a housing development at the Long Croft Road site in Anglian Water Services Limited's area. Since then Ofwat has agreed to vary IWN's area of appointment so it can serve a further 181 sites for water and/or sewerage. The register of new appointments and variations can be viewed [here](#).

In addition to this application, we are also considering applications from IWN to provide services for a further 50 sites. These can be viewed in [TAP](#).

## 4. The proposal

Ofwat proposes to:

- grant a variation of appointment to Independent Water Networks as a water company to include the Site in its water supply area; and
- vary the appointment of Thames Water as a water company by excluding the Site from its water supply area.

By means of the above, Independent Water Networks will become the water services supplier for the Site.

## 5. Our approach to the assessment of this application

The new appointment and variation mechanism, set out in primary legislation,<sup>2</sup> provides an opportunity for entry and expansion into the water and sewerage sectors by allowing one company to replace the existing appointee as the provider of water and / or sewerage services for a specific area. This mechanism can be used by new companies to enter the market and by existing appointees to expand their businesses.

When considering applications for new appointments and variations, Ofwat operates within the statutory framework set out by Parliament, including our statutory duty to protect consumers, wherever appropriate by promoting effective competition. In particular, in relation to unserved sites, we consider that we must ensure future customers on a site – who do not have a choice of supplier – are adequately protected. When assessing applications for new appointments and variations, the two key policy principles we apply are that:

- customers, or future customers, should be no worse off than if the site had been supplied by the existing appointee; and
- Ofwat must be satisfied that an applicant will be able to finance the proper carrying out of its functions as a water and/or sewerage company.

We clarified these two policy principles in February 2011, and updated them more recently, when we published our new appointments and variations – [policy](#) (2015 and 2019) and [process](#) (2018) documents. In December 2015, we published our '[Statement on our approach for assessing financial viability of applications for new appointments and variations](#)'. This states that we will adopt a company-based assessment of financial viability, rather than a detailed site-based assessment, where it is appropriate to do so.

When we assess whether customers will be no worse off as a result of the appointment, we not only consider the customers on the site but also the generality of customers – i.e. customers of the existing provider and customers

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<sup>2</sup> The legal framework for new appointments is set out in the WIA91. Section 7 of the WIA91 sets out the criteria by which an appointment or variation may be made. Section 8 sets out the procedure for making that appointment or variation.

more generally across England and Wales, who in our view benefit from the effective operation of the new appointment and variation mechanism.



## 6. The application

Independent Water Networks has applied to be the water company for the Site under the unserved criterion, set out in section 7(4)(b) of the WIA91.

### 6.1 Unserved status of the Site

To qualify under the unserved criterion, an applicant must show that at the time the appointment is made, none of the premises in the proposed area of appointment is served by the existing appointee.

The application states that the Site is greenfield. Aerial photographs show there are no existing buildings on the Site.

Thames Water has provided a letter, dated 5 February 2021, stating that it has no evidence that it serves the Site for clean or foul water and it is not aware of any plans for the Site to become served by Thames Water.

Given the information provided by the applicant and the incumbent company, we are satisfied that the Site may be considered unserved.

### 6.2 Protecting customers

Ofwat acts to protect consumers, especially those who are unable to choose their supplier. In assessing applications to supply new development sites, Ofwat acts on behalf of both existing customers as well as potential new customers who are not yet on site, to protect their interests. The fact that future customers on a site have not directly chosen their supplier is not a position unique to new appointments and variations – only business, charity and public sector customers (“**Business Customers**”) in England and Wales are able to choose their supplier.<sup>3</sup>

Recognising this, our assessment of an applicant’s proposals includes analysis of its plans to ensure customers will be at least no worse off in terms of their

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<sup>3</sup> The majority of Business Customers where the area of the relevant appointed company is not wholly or mainly in Wales (and whose premises are, or are likely to be, supplied with at least 50 Ml where the relevant area is wholly or mainly in Wales) have been able to effectively switch suppliers of water and/or sewerage since 1 April 2017.

annual bills and levels of service than if they had been supplied by the existing appointee in whose geographical area the relevant site sits.

### 6.3 Price

Customers on the Site will be no worse off as Independent Water Networks proposes to match its charges to customers on the Site to Thames Water's charges.

### 6.4 Levels of service

Every appointee is required under its licence conditions to publish and make available the Core Customer Information for its household customers. We have assessed Independent Water Networks' proposed Customer Code of Practice, and our view is that it is of an appropriate standard. Our view is that customers on the Site would be no worse off in relation to the scope of Independent Water Networks' proposed Customer Code of Practice than they would be if Thames Water were to be the customers' water services supplier.

### 6.5 Site owner choice

Independent Water Networks has the consent of the site developer, Gallagher Estates Limited, to become the water services provider.

### 6.6 Environment Agency and Drinking Water Inspectorate

We take the views of the Environment Agency into account before progressing to formal consultation on an application for a new appointment<sup>4</sup>. The Environment Agency informed us that it is content for us to consult on this application.

We no longer contact the Drinking Water Inspectorate (“DWI”) before progressing to formal consultation on an application, following the DWI's

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<sup>4</sup> The Environment Agency and the Drinking Water Inspectorate will be formally consulted on the proposals, as they are on the list of organisations which must be formally consulted as set out in section 8(4)(b) of WIA91.

confirmation that they consider our notification at the consultation stage sufficient.

## **6.7 Incumbent's existing customers**

In considering whether customers will be no worse off, we also considered the potential effects of this variation on the prices that Thames Water's existing customer base may face.

The calculation necessarily depends on a range of assumptions, and there are clearly difficulties involved in quantifying the effect. It is therefore necessary to use a simplified set of figures. We have expressed the effect in 'per bill' terms to try to quantify the possible effect in an easily understandable way.

We have assessed the potential magnitude of this impact by comparing how much Thames Water might have expected to receive in revenue from serving the Site directly, were it to serve the Site, with the revenues it might expect from the proposed arrangement with Independent Water Networks.

We estimate a potential £0.02 annual increase on the water bills of existing Thames Water customers if we grant this variation to Independent Water Networks. This is once the Site is fully built out.

This estimate does not take into account the potential spill-over benefits to customers arising from dynamic efficiencies achieved as a result of the competitive process to win sites.

Therefore we consider that granting this variation to Independent Water Networks would have a very small financial impact on customers' bills and could have potential benefits for customers.

## **6.8 Ability to finance and properly carry out its functions**

We have a statutory duty to ensure that efficient appointees can finance the proper carrying out of their functions. When a company applies for a new appointment or variation, it must satisfy us that it is able to carry out all of the duties and obligations associated with being an appointed water or sewerage company.

We have considered the financial position of Independent Water Networks in relation to providing water services to the Site, and we are satisfied the company demonstrates sufficient financial viability.

Independent Water Networks has an unlimited Keepwell agreement from its owner Brookfield Utilities UK Limited (“**BUUK**”) in July 2013. Independent Water Networks has confirmed that this agreement is still in place and will cover this proposed new site. BUUK continue to hold an investment grade credit rating with Moody’s.

On this basis we are currently satisfied that Independent Water Networks would be able to finance its functions if the variation is granted.

## 7. Conclusion and next steps

In assessing Independent Water Networks' application, we have considered the general benefits of new appointments. Our view is that our two key policy principles would be met in this case, as customers would be no worse off, and Independent Water Networks would be able to finance, and carry out, its functions. We have also considered the effects of granting the proposed variation and consequential variation on the existing customers of Thames Water.

We are currently minded to grant the variation under the unserved criterion. We are consulting on our proposal to do so.

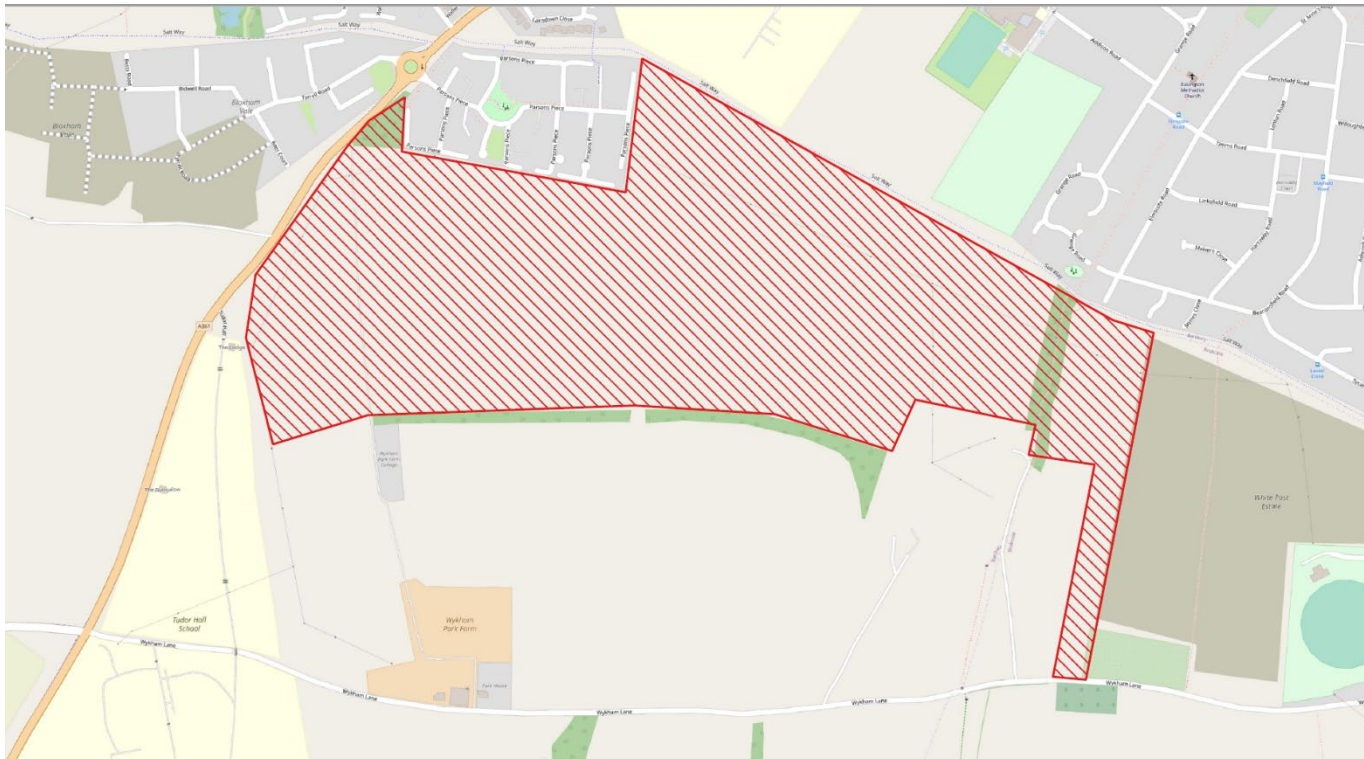
### Where to send submissions

Any person who wishes to make representations or objections with respect to the application should do so in writing to Melissa Dooley at Centre City Tower, 7 Hill Street, Birmingham, B5 4UA or by email at [Licensing@ofwat.gov.uk](mailto:Licensing@ofwat.gov.uk).

Representations must be received by Ofwat no later than 17.00 hours on 1 November 2021. Further information about how to make representations or objections, including information on the treatment of confidential information, can be obtained from Ofwat at the above address or at <http://www.ofwat.gov.uk/foi/>.

Ofwat will only use the information you have provided for the purpose of this consultation. We will retain your information in accordance with Ofwat's retention schedule and will not share with third parties unless we have a legal obligation to do so. For further information please see Ofwat's Privacy Policy in our [Publication Scheme](#).

## 8. Site map



PLAN REFERRED TO IN THE VARIATIONS  
OF THE APPOINTMENTS OF INDEPENDENT  
WATER NETWORKS LIMITED AND THAMES  
WATER UTILITIES LIMITED, AS WATER  
UNDERTAKERS, MADE BY THE WATER  
SERVICES REGULATION  
AUTHORITY ON ...

ADDRESS: WYKHAM PARK, BANBURY, OXFORDSHIRE  
OX16 9UP.  
OS GRID REFERENCE: 444796,238676  
SCALE: 1:7000  
DRAWN BY: NS  
DATE: 01/10/2021

0 100 200 m



WYKHAM PARK INSET WATER  
MAP 1

**Ofwat (The Water Services Regulation Authority)  
is a non-ministerial government department.  
We regulate the water sector in England and Wales.**

Ofwat  
Centre City Tower  
7 Hill Street  
Birmingham B5 4UA  
Phone: 0121 644 7500

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