

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

13 October 2020

Environmental Information Regulations 2004
Request For Information

Reference: EIR 202009102

Dear [REDACTED]

Thank you for your request for the following information

Under the Environmental Regulations Act, can you please advise what are the accepted standard tests that are carried out on our water supply.

I would also like to know what our water is actually tested for?

We can confirm that we do not hold this information. The regulation of drinking water quality in England and Wales is the responsibility of the Drinking Water Inspectorate (DWI). The DWI checks that drinking water supplied is safe, acceptable to consumers and meets the standards set down in law.

Drinking water quality requirements in England are set out in the [Water Supply \(Water Quality\) Regulations 2016](#). Schedules forming part of these regulations set out the parameters that must be monitored at different points in the journey from source to tap, the required sampling frequency and the prescribed concentrations or values that should not be exceeded.

The DWI has a number of publications that are available through its website which may be of interest to you in relation to your request. The DWI Chief Inspectors [report](#) provides an overview of DWI sampling and any actions/investigations it has undertaken. The [2019 annual report](#), provides detail of the various water quality

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

parameters the DWI samples for and reports on company performance. For further information the DWI can be contacted online at dwi.enquiries@defra.gov.uk or by telephone on 0300 068 6400.

Once a(n) FOI/EIR request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing.

We will hold the information in accordance with Ofwat's Retention and Disposal schedule which can be found in our Publication Scheme at the following link <https://www.ofwat.gov.uk/foi/policies-and-procedures/>. If you have any concerns how Ofwat processes your personal data please contact the Data Protection Officer at dpo@ofwat.gov.uk. To view Ofwat's full Privacy Policy please go to <https://www.ofwat.gov.uk/foi/policies-and-procedures/>

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number. If you are unhappy with how your request has been responded to you can request an internal review. Please contact the Programme and Project Management (PPM) department at foi@ofwat.gov.uk.

Further information concerning your rights is available from the Information Commissioner's Office at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

The Information Governance Team