

By email

26 October 2020

Freedom of Information Act (FOIA) 2000 - Request for Information

Reference: FOI 202009013

Dear [REDACTED]

Thank you for your request for the following information

1. External training spend in the previous 3 fiscal years (2017/18, 2018/19, 2019/20) in OFWAT, broken down by:
 - Amount spent through the Civil Service Learning contract and amount spent to deliver external training through other contracts
 - Under the Civil Service Learning Contract
 - Amount spent on online/digital delivery versus amount spent on in-person delivery
 - Amount of spend allocated for bespoke courses specifically developed for your needs and amount of spend allocated for 'off-the-shelf' training material

Spend type	2017/18	2018/19	2019/20
Civil Service Learning	57,958	12,730	17,419
Learning through other contracts	242,499	237,767	216,143

Total Learning and Development	300,457	250,497	233,562
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2. Breakdown of the 2019/20 external training spend through the CSL contract in OFWAT by course, including:

- Total amount spent per course
- Total number of learners per course
- Training provider that delivered the course
- Course delivery method – i.e. online/digital or in-person
- Name of course
- Subject area of course

We do not hold this information.

3. External training budget for 2020/21 fiscal year in OFWAT, broken down by: Budget to spend through the Civil Service Learning contract and budget to spend on the delivery of external training through other contracts

We currently have a £358k learning and development budget for the 2020/21 financial year and forecast that £100k of this will be spent through the Civil Service Learning contract. This budget is for the whole organisation and is subject to change at any time due to regular reviews.

4. Any analysis undertaken on how your department's training needs have shifted this year compared to previous years
For example, are you planning greater emphasis on Leadership & Management courses or training delivered through digital/online courses?

We have limited data on the breakdown of training in 2019-2020, however our 2020-21 development plan has a marked focus on leadership, aligned to the roll-out of a new leadership approach in Ofwat, and as a result one third of our budget is dedicated to leadership development. A significant proportion of our learning this year will be via digital/online delivery in part due to improving quality of this provision and also, significantly due to the impact of Covid-19 on our working practices.

5. Total number of civil service employees working in OFWAT (please provide latest available data)

253 employees on 21 October 2020

We can confirm that we hold this information and have provided it in blue above.

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Yours sincerely,

The Information Governance Team