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By email

19 October 2020

Freedom of Information Act (FOIA) 2000
Request for Information-Acknowledgment

Reference: FOI 202010106

Dear [REDACTED]

Thank you for your request for information

For my undergraduate dissertation I am looking into water leakage rates in different water companies across England. To accomplish this I was hoping to get your leakage rates for all the water companies over the last 20 years, so that I am able to compare them to different companies and other factors that may cause leakage. I have contacted each company and most have suggested that I contact ofwat as you would be able to provide this data.

Water leakage rates have been published and can be found in the following places for the last 20 years. The Service Delivery Report 2019-20 will be published later this autumn.

2012-2019

<https://www.ofwat.gov.uk/publication/service-delivery-report-data-2018-19/>

See the 'Leakage (Megalitres per day)' table at the top of the 'INPUTS | Outcomes' tab. This uses company acronyms but the company names are mapped to acronyms on the 'Map & Key' tab.

2011-2012

https://webarchive.nationalarchives.gov.uk/20140707174353/http://www.ofwat.gov.uk/regulating/reporting/rpt_llos2011-12addreliability#data

See the 'Data' table at the bottom of this webpage.

2010-2011

https://webarchive.nationalarchives.gov.uk/20121217044301/http://www.ofwat.gov.uk/regulating/junereturn/jrlatestdata/prs_web_2011leakage.xlsx

2005-2010

https://webarchive.nationalarchives.gov.uk/20130105210838/http://www.ofwat.gov.uk/regulating/reporting/rpt_llos_2009-10.pdf#page=38

See table 6 on page 37.

2000-2005

https://webarchive.nationalarchives.gov.uk/20130104210401/http://www.ofwat.gov.uk/regulating/reporting/rpt_sos2004-05.pdf#page=33

See table 7a on page 31.

1999-2000

https://webarchive.nationalarchives.gov.uk/20111108231607/http://www.ofwat.gov.uk/regulating/reporting/rpt_sos2003-04.pdf#page=30

See table 5a on page 27.

Your request was received on 5 October 2020 and is being dealt with under the terms and conditions of the FOIA 2000, as the information requested does not fall under the definitions of the EIRs which can be found at the following link:

<http://www.legislation.gov.uk/uksi/2004/3391/contents/made>

You will then receive the information requested within 20 working days unless a legal exemption prevents us from disclosing the information to you. If we do not hold the information we will advise you and where possible will direct you to the location of where you can access the relevant information.

It is our preferred method to respond to you by email unless you specifically advise us otherwise.

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If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

Further information concerning your rights is available from the Information Commissioner's Office at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane

Wilmslow

Yours sincerely

The Information Governance Team