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28 February 2022

Ofwat  
4th Floor  
21 Bloomsbury Street  
London  
WC1B 3HF

**SES Water**  
London Road  
Redhill, Surrey,  
RH1 1LJ  
Telephone: 01737 772000  
Facsimile: 01737 766807  
Website: [www.seswater.co.uk](http://www.seswater.co.uk)  
Email: [contactus@seswater.co.uk](mailto:contactus@seswater.co.uk)

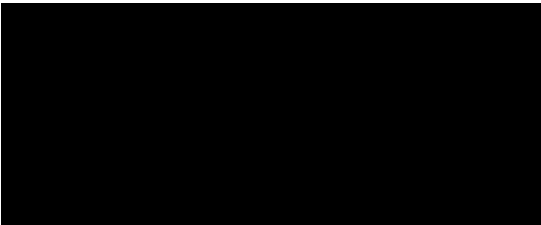
Dear Ofwat

**Response to the statutory consultation on proposed changes for Eligibility Guidance and Supplementary Eligibility Guidance**

Many thanks for this opportunity to comment on the above document. Please find attached our response.

We are happy to engage in further discussions and consultations to improve the eligibility guidance in the future.

Yours faithfully



## **SES Water response to discussion paper consultation**

### **Q1. Do you have any concern about our proposed changes?**

#### **Response**

We do not find any changes that may cause concern at this stage.

### **Q2. Is there anything in respect of eligibility for the business retail market that the proposed updated guidance does not cover that you consider would be useful? If so, please provide details of why this would be useful.**

#### **Response**

We do not see any other circumstances of eligibility that have not been covered by the proposed guidance.

### **Q3. Are the scenarios provided in the updated guidance comprehensive enough? Are there any missing that would be helpful, or are there some scenarios that are no longer required? If so, please provide details of why you believe this to be the case.**

#### **Response**

We believe that the scenarios provided are sufficiently comprehensive and do not have further suggestions.