

**From:** RAPID  
**Subject:** FW: Objection to Havant Thicket Reservoir Raw Water treatment and effluent Recycling Proposal

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**From:** [redacted]  
**Sent:** 11 April 2022 17:16  
**To:** RAPID <RAPID@ofwat.gov.uk>  
**Subject:** Objection to Havant Thicket Reservoir Raw Water treatment and effluent Recycling Proposal

Option 4 – pumping treated recycled effluent into Havant Thicket

I object to this scheme as a customer of both Southern water and Portsmouth water. I would not want to drink recycled water from sewage effluent. I am concerned about the taste of the water and bottled water is 10,000 times more to produce than tap water. In addition to the cost of living price rises, not everyone can afford to buy bottled water instead.

The treatment process will be very expensive and high carbon and it is not the best value for money for customers. I am concerned that the environmental risks have not been assessed and that this will further add to the cost of the scheme.

I am concerned that Southern water have not done a in depth appraisal of the environmental impact and this company are already notorious for their disregard for the environment with the volume and frequency with which sewage is released. The plan for effluent recycling is not sustainable as it is used the same high energy, carbon and chemical additions that the desalination plan would have used and which has now been rejected on environmental grounds. I object to the same solution being forwarded which already has been rejected elsewhere.

I also object on the ground there has been a totally inadequate public consultation of 203 people from almost 700,000 customers. I have heard what the company have had to say to the public and it is not open or transparent. The simplest question was answered with ' I am not a scientist, so I cannot answer your question'.

I object on the ground that the residents of Havant were promised that the reservoir would bring significant community and environmental benefits and these promises are not being broken if this option is adopted. The goal posts have been moved and one feels cheated.

I am also concerned that if Southern water get permission for this scheme, the volume pumped into the reservoir will be increased to make it more cost effective but increasing the volume will reduce the biodiversity gain from the reservoir. There are better solutions. Option B5 to create a buffer lake near Otterbourne would be a better environmental solution as there would be no discharges into existing streams and rivers. And there is also the potential benefit that some flow would be diverted form Peel common LSO which is less well mixed that the Eastney LSO.

Therefore I ask Ofwat to focus on the more sustainable solutions to our water supply needs.

Option D2

I object to the plan to construct a 35km pipe from Havant Thicket reservoir to Otterbourne, This was not in the original planning application and this will mean there will be even more adverse effects on the environment of the reservoir. This will affect water levels and therefore wildlife value. It also impacts the harbour because of the decline in water quality. Furthermore, pumping water over this distance is a highly energetic process and contradicts the industry's objective to be net carbon by 2030.

This is not the best value solution for the customer and should not be funded.

Yours  
[redacted]

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