

May 2022

# **Notification that Encompass Water Limited has applied for a Water Supply Licence and Sewerage Licence**

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## About this document

Encompass Water Limited (“**Encompass Water**”), a registered company with company number **13666068**, whose contact address is at Park House, 129 King Street, Knutsford, Cheshire, England, WA16 6EH, has applied for a water supply licence and sewerage licence (“**WSSL**”).

This document provides notice of the application.

## 1. The application

On 18 January 2022, Encompass Water applied for a WSSL with the following authorisations:

- Retail (water) authorisation;
- Retail (sewerage) authorisation; and
- Restricted retail authorisation.

If granted, this will enable Encompass Water to provide retail services to eligible premises within the water retail market in England and Wales and to provide retail services to eligible premises within the sewerage retail market in England.

### Synopsis of the business plan

Encompass Water is part of the UPA Energy Group Limited which is a utility company trading within the energy and water markets for over 25 years. It already provides a billing validation service for existing customers and considers there is a large degree of overlap with the functions of a water retailer.

Customers fall into two broad categories;

- smaller water users – Encompass Water believes it can provide a better service for them by dealing directly with the wholesaler and providing the water retail service directly.
- Large users and multi-site estates with high expenditure – Encompass Water has developed a partnership model for self-supply and will assist them in the technical interface with the water market via in-house software already in use which will be adapted to interface with MOSL systems.

Encompass Water intends, where feasible, to consider a self-supply option for large customers, whereby clients use Encompass Water's software platform in order to provide the link to the market systems for meter read submissions etc.

## How to respond

Any person who wishes to make representations or objections with respect to the application should do so in writing (which includes by email at [licensing@ofwat.gov.uk](mailto:licensing@ofwat.gov.uk)) to Ofwat at Centre City Tower, 7 Hill Street, Birmingham, B5 4UA.

Representations must be received by Ofwat no later than **17.00 hours on 30 June 2022**. Further information about how to make representations or objections, including information on the treatment of confidential information, can be obtained from Ofwat at the above address or at <http://www.ofwat.gov.uk/foi/>.

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