



OFFICIAL – SRF ONLY

Sussex Resilience Forum

TCG (Tactical Coordination Group) Agenda – Water outages in East Sussex

Date: Monday 21st February 2022

Time: 14:00

Location: [Click here to join the meeting](#)

Lucy Corrie (Chair)	LC	East Sussex County Council
Lucy Halls (Minutes)	LH	Sussex Resilience Forum
Amanda Carcary	AC	British Red Cross
Adam Abubaker	AA	VCSEP
Anne Harvey	AH	SECAMB
Bryn Mabey	BM	Lewes and Eastbourne Council
Charlotte Pettitt	CP	East Sussex County Council
Christine King	CK	Southeast Water
Clare Saul	CS	BHCC
Colin Barden	CB	UK Power Network
Dani Lock	DL	Sussex NHS Commissioners
Diane Lewis	DLew	Sussex Police
Douglas Whitfield	DW	Southeast Water
Glenn Jones	GJ	ESFRS
Katherine Granville	KG	Sussex Police
Marek Hudson Cook	MHC	Environment Agency
Natasha Tewksbury	NT	Hastings Borough Council
Nigel Ray	NR	Rother
Pamela Sexton	PS	Sussex Resilience Forum
Paul Cumbers	PC	4x4
Phil Coombs	PCmbs	East Sussex County Council
Philip Harpum	PH	Southeast Water
Rachael Kramer	RK	Sussex NHS Commissioners
Richard Doyle	RD	Military JRLO
Sally Labrum	SL	Sussex Resilience Forum
Sandra Clayson	SC	Southern Water
Sarah Crowdy	SC	Southeast Water
Simon Neill	SN	ESFRS
Steve Andrews	SA	Southeast Water
Tom Hook	TH	East Sussex County Council
Veronique Martre	VM	UK Power Network

Item No.	Description
1	Declaration of Items for Urgent Attention Nothing was heard.
2	Decision of items for urgent Attention



OFFICIAL – SRF ONLY

<p>3</p>	<p>Introductions/roles and responsibilities Members of the group were introduced in the chat function.</p>
<p>4</p>	<p>Command Structure issues The group agreed for ESCC to chair.</p>
<p>5</p>	<p>Review and Agree Minutes of Previous Meeting Actions from TAG <u>Action SRF BMT to supply SE Water with 4x4 call out number.</u> Complete <u>Action CS to link in with CK comms lead at SE Water. christine.king@southeastwater.co.uk</u> Complete <u>Action TH / PCmbs supply ESCC vulnerable people list to SE Water.</u> <u>Action SA to supply postcodes for ESCC vulnerable people list.</u> <u>Action SRF BMT to set up a TCG LC to chair.</u> Complete</p>
<p>6</p>	<p>Update on the incident / issue South East Water SA gave the following update;</p> <ul style="list-style-type: none"> • Still confined to Bexhill and Battle more water is being pumped into the system. Approx. 7,500 customers without water. • Hazards Green pumping site is now up and running however water is not reaching the end of the network. The system should fill overnight. • 2 bottled water sites operational until 7pm at Seddlescombe and Mount St Car Park and a further drive thru site is opening now at TN40 1AY Angling Club in Bexhill. • Seaford is still at risk, so far its looking ok supply wise but with the power fluctuations coupled with this evenings demand this could change. • 48 hours to rectification is still estimated. • Plaw Hatch Farm near East Grinstead, lost power to reservoir and booster cannot operate, bottled water has been dispatched to a hotel nearby. • ESFRS have been assisting with getting water to other farm locations.



OFFICIAL – SRF ONLY

DL asked about Queen Victoria Hospital near East Grinstead. SA confirmed this was ok for the moment however should this change he will update accordingly.

PC advised no request has been received to 4x4 response. SA advised SE Water are coping for now with the deliveries should this change he will advise.

UK Power Networks

CB first addressed a question to SA regarding drop in comms today.

Action SA to pass CB contact information to SE Water engineering to link up.

CB gave the following update;

- Currently in East Sussex there are 2,838 properties without power. Restoration will run into tomorrow and highly likely Wednesday.
- Showing 750 vulnerable customers in those properties.
- Food vehicles going into communities. If there are priorities, then please send them to CB. Colin.Barden@ukpowernetworks.co.uk

RK advised some GP practices still without power. CB advised to send over information.

Action CB to forward spreadsheet of effected post codes with vulnerable customers to SussexResilienceForum@sussex.police.uk

There was some discussion around vulnerable people and inconsistencies between UKPN definition of 'vulnerable people' and ESCCs vulnerable people list.

Met Office

MR gave the following update –

- **Rest of Today / tonight:** It will be rather cloudy with isolated showers but some bright or sunny spells will develop. Wind currently gusting below 45-50 mph and will continue to gradually ease through the rest of the day. The wind warning has now ended. Tonight will be fine and dry with clear spells at first but cloud and isolated light rain or drizzle will spread from the west by the morning.
- **Tomorrow:** Cloudy at first with a band of rain moving southeast during the morning with sunny spells and showers following from the northwest during the afternoon, becoming dry by the evening followed by a dry, clear night. There will be a west to south-westerly wind with gusts of 35-40 mph, easing during the afternoon.



OFFICIAL – SRF ONLY

	<ul style="list-style-type: none"> • Wednesday / Thursday: After a fine start, cloud and light rain or drizzle will spread from the west during the morning although some places will remain dry. A band of rain will spread southeast on Wednesday night, clearing on Thursday morning. There will be a west to south-westerly wind with gusts of 25-35 mph isolated 40 mph. • Friday / Saturday: Looks like being fine and dry with sunny spells. The winds will be light on Friday and at first on Saturday but will gradually increase on Saturday afternoon and evening
7	<p>Advice from Tactical Advisory Group (TAG)</p> <p>KG ran through the main points which came out of the TAG and confirmed these had been dealt with already in the TCG.</p> <ul style="list-style-type: none"> • Vulnerable people list • Distribution of water – assistance needed • Length of time and whether weather would impact. <p>Nothing further to add.</p>
8	<p>Specific Areas at risk (people, places, environment)</p> <p>TH Adult Social Care ESCC gave the following update;</p> <ul style="list-style-type: none"> • The ASC team haven't heard a lot from vulnerable people or care homes which must mean certain processes to get alternative water are working. • Concern over vulnerable people list. • RK Sussex NHS Commissioners advised significant issues at Bexhill dialysis patients haven't been able to be treated contingency plans are going to be drawn up. They will be declaring a critical incident. • Need to confirm a commitment to continue a water supply in order to manage the risk to dialysis patients. <p><u>Action SA to contact alternative water lead to link with CCG contacts.</u></p> <p>DL asked for timescale for reinstatement of water to the hospital. SA confirmed the 4inkinging will continue until water supply is restored.</p>
9	<p>Business Continuity Issues</p> <p>Nothing highlighted at this stage.</p>
10	<p>Community Tensions/Impact</p> <p>SA and CB confirmed none reported.</p>
11	<p>Media messages / Comms</p> <p>BM linked in with other D&B contacts and South East Water comms lead.</p>



OFFICIAL – SRF ONLY

	<p>CB asked for messaging to include advice around asking the public not to touch downed connectors.</p> <p><u>Action BM / CS to include safety advice around asking the public not to touch downed connectors.in any comms messaging.</u></p>
12	<p>Review of Actions</p> <p><u>Action SA to pass CB contact information to SE Water engineering to link up.</u></p> <p><u>Action CB to forward spreadsheet of effected post codes with vulnerable customers to SussexResilienceForum@sussex.police.uk</u></p> <p><u>Action SA to contact alternative water lead to link with CCG contacts.</u></p> <p><u>Action SRF BMT to set up meeting 1000 hours 22.02.22</u></p> <p><u>Action BM / CS to include safety advice around asking the public not to touch downed connectors.in any comms messaging.</u></p>
13	<p>Any Other Business</p> <p>The chair asked if we need to set up a vulnerable people cell. Nothing was heard from the group.</p> <p>The chair confirmed with the group around there still isn't a need to declare a major incident, will keep this under review.</p> <p>AA provided contact details for VSEP if they are required. Telephone number 07444 143755</p>
14	<p>Date Time Place of next meeting</p> <p>The chair proposed to meet as a TCG again tomorrow morning. The group agreed.</p> <p><u>Action SRF BMT to set up meeting 1000 hours 22.02.22</u></p>