

Sent by private individual on 12/04/2023

A1.6 Water: Thames Water [REDACTED]

All the Thames Water schemes are lacking in detail and have obviously not been taken seriously indicating that they have failed to ensure we have an adequate supply of water for the future. The assessments are damning and yet we are now in a water stressed area because of their mismanagement.

The companies, including Thames Water, have let it become an emergency situation, to this end that now extreme measures have to be taken to make our supplies adequate for the country's future. Thames Water is frantically rolling out compulsory smart meters as a gesture that it is doing something but this is useless if we do not have adequate supplies or water sources to draw from.

What are they doing to provide additional catchment for instance?

What are Ofwat doing to ensure these companies act now?

What can be done to force them to comply with their responsibilities to ensure we have water?

I made the following comments to Ofwat (Complaint, Ref No. [REDACTED] [REDACTED]) once I found out about the serious matter of "Water Stress", in our area. (Kindly read).

Extract

[REDACTED]  
Thank you for your email that, in part, addresses my concerns about the lack of investment by water companies into providing additional water resources for our future.

I am a bit alarmed that it was not until 2019 that RAPID was set up and has not identified these, so called "water stressed" areas that until now the water companies, Thames Water, have not flagged up until now.

The BBC reported in January 2022 that -

“The south east of England faces water shortages in coming decades without billions being invested in infrastructure, water firms warned”.

“Water Resources South East (WRSE) - made up of the region's six water companies - said its draft plan would help maintain supply”.  
“This includes spending £5bn on reducing leakage, as well as developing three new reservoirs to improve storage.”

I would be interested to know more about the three new reservoirs they intend to provide to improve storage and how long it is expected to take to bring this online. (Will that improve Thames Water supplies in Windsor, where we are being forced to have meters because of lack of foresight and action by these affluent companies).

I am a little heartened that you have provided me with some information relating to my concerns. Thank you.

I sincerely hope that Ofwat will ensure that both RAPID and these unreliable wealthy Companies progress with the plans as a matter of urgency and not keep making smokescreens and minimal effort to pretend to manage our essential water supplies.

Despite “climate change”, we still live in a temperate climate with adequate annual rainfall but that we obviously need to catch as much of this precious water as possible.

Finally, I would hope that you take on my suggestion that input should be made to Local Council on all planning applications with regard to adequacy of water supply in that area prior to Councils’ issuing agreement for new developments.

This would help on keeping the “water stress” to a minimum until there is an improvement in supply.

Regards

