

Wholesale Retail Code Change Proposal – Ref CPW138

Modification proposals	Wholesale Retail Code Change Proposal – Ref CPW138 - Housekeeping changes post CPW070 & CPM043
Decision	The Authority has decided to approve this Change Proposal
Publication date	17 May 2023
Implementation date	20 June 2023

The Issue

MOSL maintains a Bilateral Hub log, which records any inaccuracies in code documents when compared to the build or functionality of the Bilateral Hub, and logs feedback from Trading Parties. MOSL also maintains an internal housekeeping log, which records typographical and grammatical errors noted from its inspection of code documents.

Some entries under the Bilateral Hub log require clarification in various Code Subsidiary Documents (CSDs) and Operational Subsidiary Documents (OSDs). Additionally, typographical or grammatical errors captured in the housekeeping log require correction in the relevant CSD or OSD.

Proposed solution

CPW138 proposes to amend various CSDs and OSDs to accurately reflect working processes in the Bilateral Hub and correct typographical and grammatical errors. Many changes are housekeeping, but a number are non-substantive. Non-substantive changes are outlined below:

- **OSD 0701 (Sections 14.1.2, 14.1.4, and 14.1.5):** Amend the OSD to clarify how Deferrals are counted when initiated on day zero of a Service Level Agreement; clarify Business Day validation rules in relation to initiating and ending Deferrals; and complete the list of Activity Statuses that can be changed whilst a Deferral is in place.
- **OSD 0704 (Section 5.2.13):** Amend the OSD to align the description of the process by which a Wholesaler completes a C5 request with the process in the Bilateral Hub.

- **OSD 0704 (Table 3) and CSD 0002 (Table 3):** Update the tables so that they reflect what is being reported in the Bilateral Hub.
- **CSD 0302 (Sections 10.4.2 and 17):** Amend the CSD so that it correctly describes how Bilateral Hub Service Level Agreement reports can be accessed.
- **CSD 0601 (Sections 3.2 and 4.5):** Update the list of valid file types associated with removing service components and supply point IDs (SPIDs) to include the following: XLS, XLSX, DOC, and DOCX; and correct the conditionalities associated with data items D8433 and D8434 when submitting transactions T341.R/T341.W.

We are approving this Change Proposal.

We have considered the issues raised by this Change Proposal and the supporting documentation provided in the Code Change Committee (CCC) [Final Report](#). We agree with the view of the CCC that the changes outlined in the proposed solution are housekeeping and non-substantive.

We have decided to approve the proposal. We have concluded that the implementation of CPW138 will help ensure Trading Parties are clear about their obligations and that any potential ambiguity is addressed. This will further the **Primary Principle** of the Wholesale Retail Code as it is in the interest of existing and future customers that there are reduced opportunities for misinterpretation of the codes.

This code change also furthers the **Transparency and clarity** principle as the solution will rectify typographical errors, clarify processes in the code, and align the functionality of the Bilateral Hub with the drafting of CSDs and OSDs. It also furthers the principles of **Efficiency and Proportionality**, and being **Simple, cost effective and secure**, as it seeks to update several drafting errors in one solution.

We are satisfied that the implementation of CPW138 is consistent with Ofwat's statutory duties.

Decision notice

In accordance with paragraph 6.3.7 of the Market Arrangements Code, the Authority approves this Change Proposal.

Dan Mason
Director, Business Retail Market