



SENT VIA EMAIL

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Dear Jonathan

Consultation on New Appointments assessment process

Thames Water welcomes the opportunity to respond to Ofwat's consultation on changes to its new appointments and variations policy and assessment guidance (issued on 1 June 2023). No part of our response is confidential, and we are happy for it to be published in full.

Our response to each of your questions is set out below.

What are your views on the proposed update to our Policy Statement and Application Guidance that would apply to applications for sites in Wales?

We agree with the proposal and updated wording on the Application Guidance Document. This seems the simplest way to align with the requirements of the Welsh Assembly.

What are your views on how, with respect to this policy proposal, we can best achieve our aim that regulatory burdens are kept to a minimum while ensuring companies deliver the best outcomes for customers?

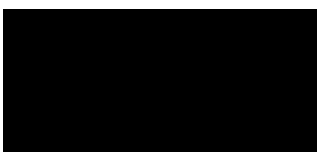
We believe the view taken that specific evidence provided is not mandated keeps the burden to a minimum and allows NAVs to be innovative in the services they provide to end customers.

What are your views on introducing a similar requirement for sites in England at some point in the future?

We believe that it is simpler for NAVs to have one set of guidance that relates to both England and Wales and that in granting a new appointment, Ofwat should look to the benefits for end customers. However, this requirement as proposed should not place an undue burden on the NAV nor reduce the ability for competition in providing connection services to developer customers.

I hope the comments made above are useful. Should you wish to discuss any aspect of our response in more detail, please do not hesitate to get in touch with me.

Yours sincerely,



Jon Haskins
Director of Regulatory Delivery, Compliance & Reporting

Thames Water Utilities Limited, a company registered in England and Wales with company number 02366661.
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