

WONDERFUL ON TAP



Ofwat
Centre City Tower
7 Hill Street
Birmingham
B5 4UA

Severn Trent
2 St John's Street
Coventry
CV1 2LZ

severntrent.com

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Whistleblowing – consultation response

Thank you for your email dated 18 September 2023 sharing Ofwat's consultation "driving better company performance through clear and effective whistleblowing practices". We welcome the opportunity to provide feedback on good practice whistleblowing expectations.

As set out in our response to your letter dated 12 May 2023 requesting information about Severn Trent's approach to whistleblowing, we are proud of our culture that is built on the principles of trust, honesty and openness. We very much valued the opportunity to showcase our approach to the rest of the sector in the workshop with you on 15 September 2023.

We take our whistleblowing responsibilities seriously, whether that be the environment we create in our business to encourage reporting of potential wrongdoing, the support we give to whistleblowers, and our approach to investigating concerns.

At Severn Trent we support all of your proposed expectations of good whistleblowing practice. We have no comments, concerns or additions, and fully support its publication. We believe that the publication of clear best practice expectations will help drive better outcomes for all stakeholders, and build trust and confidence across our sector.

Yours sincerely

[REDACTED]

[REDACTED]
HR Operations Manager
Severn Trent Plc

ST Classification: [REDACTED]