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7 Hill Street
Birmingham
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Yorkshire Water
Western House
Halifax Road
Bradford
West Yorkshire
BD6 2SZ

By email: mailbox@ofwat.gov.uk

11 October 2023

Dear Ofwat,

RE: Consultation - 'Driving better company performance through clear and effective whistleblowing practices'

Thank you for the opportunity to review and respond to the consultation on the key elements of policy and practice Ofwat would typically expect water companies to have in place in relation to whistleblowing.

We acknowledge those presented by Ofwat in its consultation to be good practice with respect to whistleblowing. Our responses to the two questions in the consultation are below:

Q1. Do you have any comments or concerns about our proposed good practice expectations?

No, we agree with all the proposed good practice expectations.

Q2. Is there anything that our expectations do not cover that you consider would be relevant to enabling effective whistleblowing arrangements in water companies?

No, we are satisfied that the expectations cover all that we would expect to see in effective whistleblowing arrangements.

Should you have any questions about our consultation response, please let me know.

Yours faithfully,



Richard Hepburn
Head of Regulation
Yorkshire Water