

By Email: mailbox@ofwat.gov.uk

Ofwat
Centre City Tower
7 Hill St
Birmingham
B5 4UA

13th October 2023

Dear Sir or Madam,

Driving better company performance through clear and effective whistleblowing practices

Effective whistleblowing practices are an essential component of our Ethics and Compliance function and we support Ofwat's initiative to publish good practice as part of its role as a prescribed person for the water services sector.

Having considered the proposed good practice alongside our own approach, we did not identify any additions required to the expectations or risks that they would not support effective whistleblowing arrangements. Accordingly, we support the good practice expectations proposed and their progress to final publication.

Yours faithfully,



Martin Hall
Head of Economic Regulation