

Thank you for providing Pennon Group plc with the opportunity to comment on the proposed good practice expectations for Whistleblowing programmes following on from our participation in the Whistleblowing workshop chaired by Ofwat in September this year.

As noted, in correspondence following the workshop, we are keen to continue the conversation through the creation of an industry best practice group to share ideas on how to meet with the expectations outlined in this consultation.

In respect of the questions posed in the consultation, we have the following comments to make:

- Do you have any comments or concerns about our proposed good practice expectations?

*Please refer to comments in red text set out in the table attached as a PDF to this email.*

- Is there anything that our expectations do not cover that you consider would be relevant to enabling effective whistleblowing arrangements in water companies?

*We believe the recommendations are comprehensive and reflective of our own expectations and those tabled in the discussions we had with Ofwat and our peers in the September workshop.*

Please do not hesitate to contact me should you have any questions in respect of our response or our Whistleblowing Programme.

Best

Barry

**Barry Matthews**  
Group Deputy General Counsel



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