



Ofwat mailbox@ofwat.gov.uk

Date: 13 October 2023

Dear Sirs,

I am writing to you in response to Ofwat's consultation on good practice expectations for water companies with respect to whistleblowing.

Southern Water supports Ofwat's view that enabling all workers, whether directly employed staff or contractors, to do the right thing and feel safe to speak up is important to the overall delivery of the company's obligations to its customers, key stakeholders and the environment. It also enables compliance with a company's licence conditions, and its broader legal obligations. We welcomed the opportunity to hear of the approach taken by other water companies.

The good practice outlined in the consultation provides clarity to companies on Ofwat's expectations and supports ongoing development and improvements to whistleblowing policies and procedures.

Yours sincerely,



Company Secretary